

BC's Restart Plan

The phased approach to BC's Restart Plan is on pause for the duration of province-wide restrictions, as noted below.

Province-wide restrictions

To get COVID-19 transmission under control, the Province is urging all British Columbians to press pause on all non-essential travel and stay in their local community. Some insights noted in this Research Roundup were gathered prior to this announcement by BC's Provincial Health Officer, Dr Bonnie Henry, originally given on November 19, and reinforced on December 7, 2020, and further on January 7, 2021.

On June 24, 2020, it was announced that British Columbia is taking the next step in BC's Restart Plan with a gradual transition to Phase 3, including the smart, safe and respectful return of travel and tourism within the province.



On January 12, 2021, Canadian and US officials agreed to extend the closure of the border between the two countries to non-essential travel until at least February 21, 2021.

Information provided in this Research Roundup Report highlights not only local insights, but global insights which may be applicable to BC now.



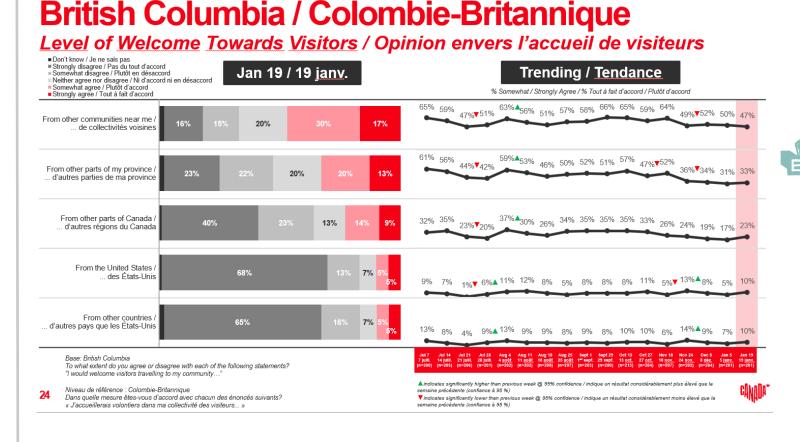
Destination BC is rounding up relevant research and articles each week related to the travel and tourism industry and COVID-19.

Last week in brief:

- 47% of BC residents would welcome those from nearby communities
- 84% of BC residents intend to travel nearby in the next 12 months
- BC sees a decrease of -2.3% in weekly domestic overnight visitation compared to previous week
- Weekly movement in BC is down -29.3% compared to same period in 2020
- BC's weekly occupancy rate (29.6%) down -0.7 points from previous week
- BC's average daily rate (\$119.36) up +1.2% from the previous week
- BC's revenue per available room (RevPAR) (\$35.30) down -1.0% from the previous week
- 10,940 airline bookings were made to BC in December 2020
- WestJet-YVR rapid testing program shows promising results.
- 71% of Canadians intend to get a Health Canada-approved vaccine
- American travellers hit pandemic records of excitement and openness to travel
- UNWTO reports 1 billion fewer international visitor arrivals globally in 2020 than 2019
- Destination BC announces new Tourism Industry Dashboard
- Tourism and COVID-19 dashboard and reporting resources

47% of BC residents would welcome those from nearby communities

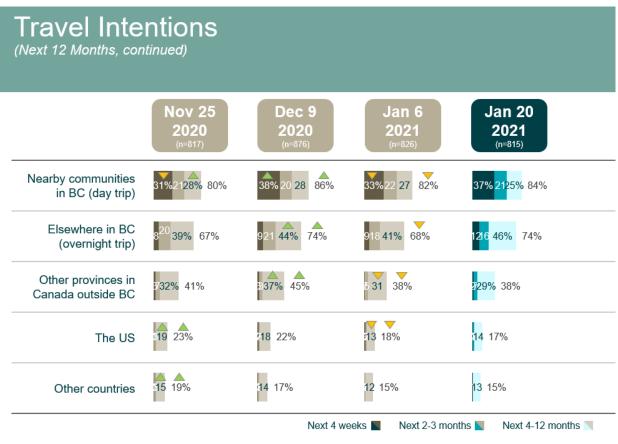
- In Destination Canada's Wave 30 (January 19, 2021) report, 47% of British Columbians stated they would welcome those travelling from nearby communities into their own community, and 33% of British Columbians stated they would welcome those from communities in the rest of the province.
- 23% of BC residents would welcome visitors from other provinces or territories in Canada, 10% would welcome visitors from the US, and 10% would welcome visitors from other countries.





84% of BC residents intend to travel to nearby communities in the next 12 months

- In Wave 18 (January 20, 2021) of Destination BC's BC Residents' Public Perceptions survey, 84% of BC residents said they intend to travel to nearby communities for a day trip in the next 12 months. 74% said they intend to travel elsewhere in BC in the next 12 months, 38% to other provinces in Canada, 17% to the US, and 15% to other countries.
- These results remain consistent with the previous wave, which saw declines from early December.





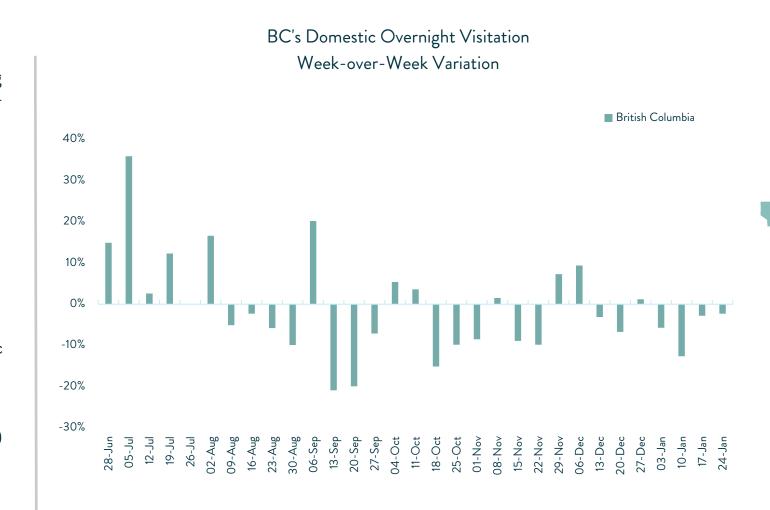
D3. When, if at all, are you likely to make trips to the following destinations?

Source: <u>Destination BC's BC Residents' Public Perceptions: COVID-19 Travel and Tourism Wave 18,</u> Insights West, January 20, 2021



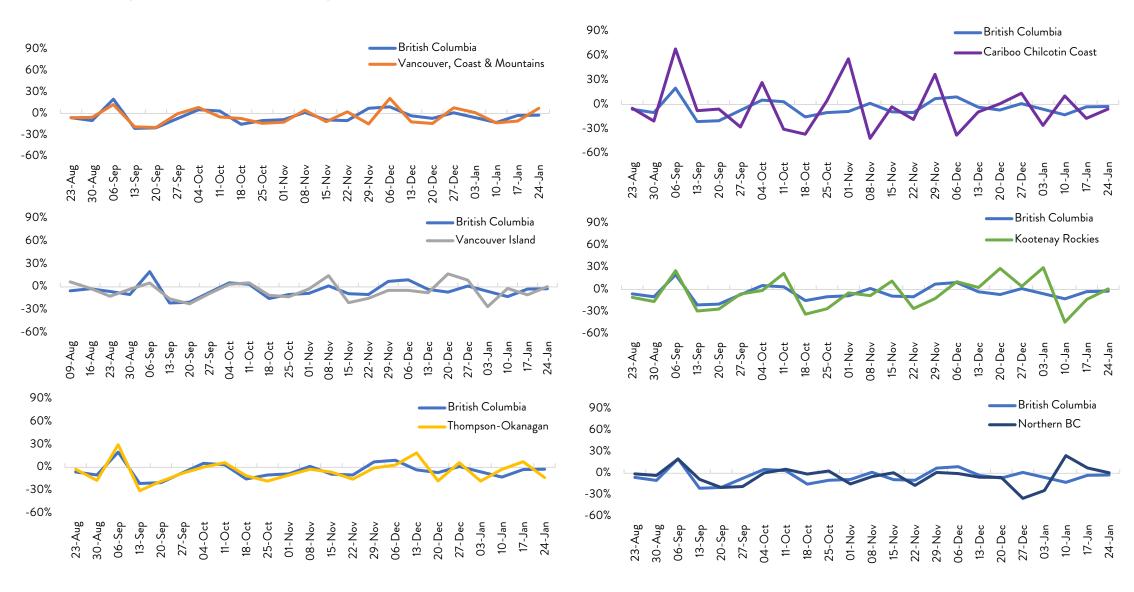
BC sees a decrease of -2.3% in weekly domestic overnight visitation compared to previous week

- According to Environics Analytics Weekly COVID Tracker Report, during the week ending January 24, 2021, BC experienced a week-overweek decrease (-2.3%) in weekly domestic overnight visitation.
- Week-over-week decreases in movement in domestic overnight visitation were seen in two tourism regions:
 - Thompson Okanagan (-13.2%)
 - Cariboo Chilcotin Coast (-5.5%)
- However, week-over-week increases in domestic overnight visitation were seen in the remaining four tourism regions:
 - Vancouver, Coast & Mountains (+7.4%)
 - Northern BC (+0.9%)
 - Kootenay Rockies (+0.8%)
 - Vancouver Island (+0.4%)



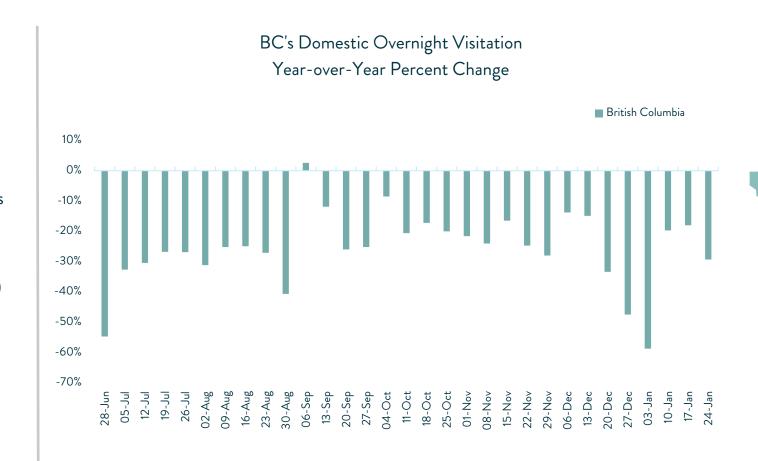


BC and Regional Domestic Overnight Visitation Week-over-Week Variation



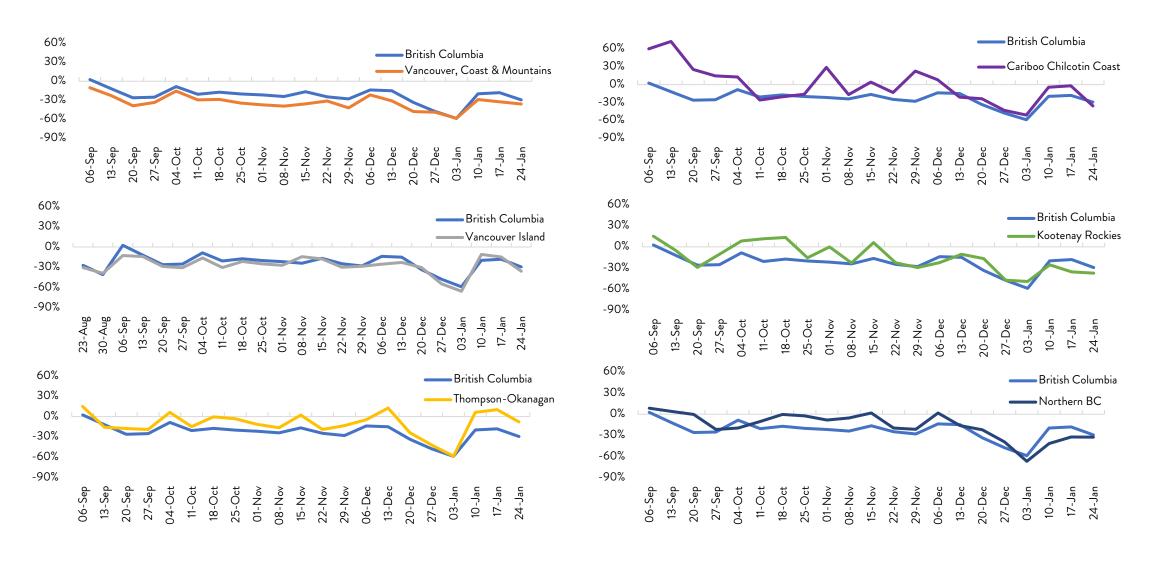
Weekly movement in BC is down -29.3% compared to same period in 2020

- Environics Analytics also reports year-over-year analysis in the Weekly COVID Tracker Report.
- For the week ending January 24, 2021, weekly domestic overnight visitation was down (-29.3%) compared to the same week in 2020.
- A year-over-year decrease in weekly visitation was seen across the province in all tourism regions:
 - Kootenay Rockies (-37.3%)
 - Vancouver, Coast & Mountains (-36.0%)
 - Vancouver Island (-35.8%)
 - Cariboo Chilcotin Coast (-35.8%)
 - Northern BC (-32.5%)
 - Thompson Okanagan (-7.9%)





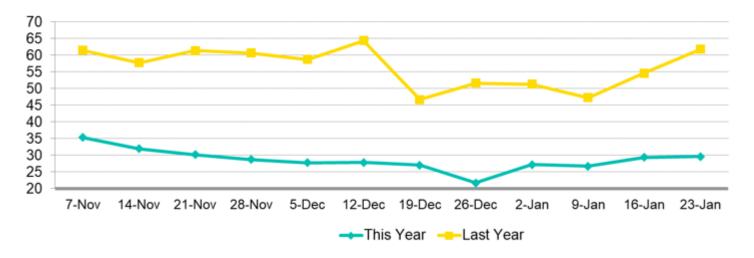
BC and Regional Domestic Overnight Visitation Year-over-Year Variation



BC's weekly occupancy rate (29.6%) down -0.7 points from previous week

• STR, an agency which reports BC hotel performance, shows the average weekly occupancy for BC was 29.6% for the week of January 17 – 23, 2021. This represents a decrease of -0.7 points from the previous week and a decrease of -32.2 points compared to a similar period in 2020.

Weekly Occ (%) - Nov 07, 2020 to Jan 23, 2021

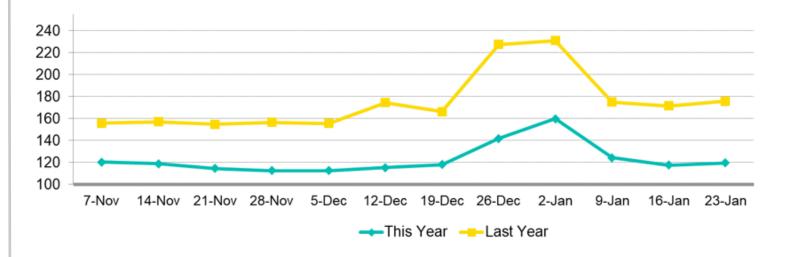




BC's average daily rate (\$119.36) up +1.2% from the previous week

• STR, an agency which reports BC hotel performance, shows BC's average daily rate (ADR) was \$119.36 for the week of January 17 – 23, 2021. This represents an increase of +1.2% from the previous week and a decrease of -32.0% compared to a similar period in 2020.

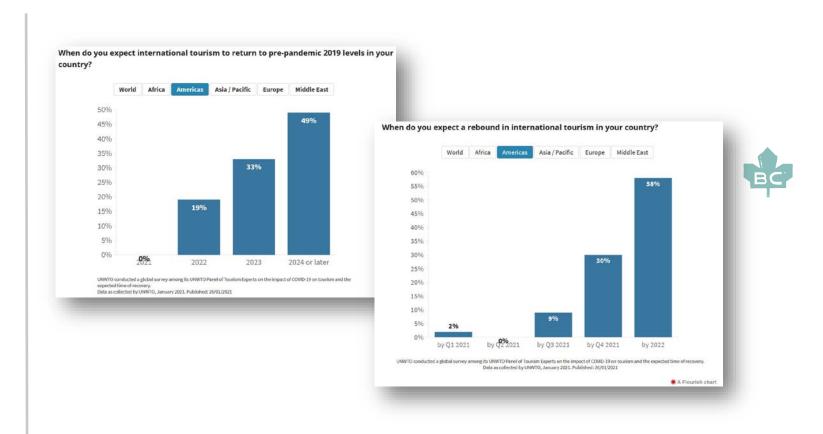
Weekly ADR - Nov 07, 2020 to Jan 23, 2021





UNWTO reports 1 billion fewer international visitor arrivals globally in 2020 than 2019

- The UNWTO reports 1 billion fewer international arrivals globally than in 2019 which represents a -74% drop. This compared with the -4% decline of international arrivals recorded during the 2008 global economic crisis.
- The latest 'UNWTO Panel of Experts' survey shows that almost 60% of the experts surveyed do not expect a rebound of tourism in the Americas until 2022.
- Almost half of UNWTO's Panel of Experts expect the Americas to return to pre-pandemic levels by 2024 or later.



Source: UNWTO, January 28, 2021

British Columbia's Hotel Occupancy Rate and Average Daily Room Rate (ADR)

	Jan. 17 - 23, 2021 Occupancy Rate	Week-over-Week Jan. 17 - 23, 2021 vs. Jan. 10 - 16, 2021 Occupancy Point Change	Year-over-Year Jan. 17 - 23, 2021 vs. Jan. 19 - 25, 2020 Occupancy Point Change	Jan. 17 - 23, 2021 ADR	Week-over-Week Jan. 17 - 23, 2021 vs. Jan. 10 - 16, 2021 ADR Percent Change	Year-over Year Jan. 17 - 23, 2021 vs. Jan. 19 - 25, 2020 ADR Percent Change
British Columbia	29.6%	-0.7	-32.2	\$119.36	+1.2%	-32.0%
Vancouver (City of)	18.8%	+1.5	-60.9	\$137.77	+4.8%	-34.1%
Whistler	24.1%	+2.2	-54.2	\$263.80	-4.6%	-41.5%
Victoria	28.6%	-10.3	-22.2	\$110.18	+7.7%	-15.8%
Kelowna	23.2%	+0.9	-21.0	\$98.56	+0.2%	-19.6%
Kamloops	31.9%	+3.0	-5.7	\$90.36	+0.1%	-6.0%
Richmond	38.9%	-7.4	-33.5	\$116.74	-5.3%	-26.5%



Source: 2021 STR, STR Global Ltd - STR Jan. 17 - 23, 2021

BC's revenue per available room (RevPAR) (\$35.30) down -1.0% from the previous week

• STR, an agency which reports BC hotel performance, shows BC's revenue per available room (revPAR) was \$35.30 for the week of January 17 – 23, 2021. This represents a decrease of -1.0% from the previous week and a decrease of -67.4% compared to a similar period in 2020.

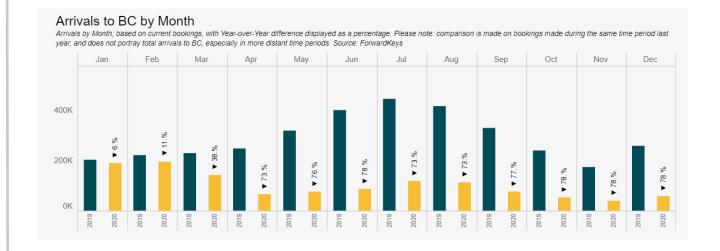
	Jan. 17 - 23, 2021 RevPAR	Week-over-Week Jan. 17 - 23, 2021 vs. Jan. 10 - 16, 2021 RevPAR Percent Change	Year-over-Year Jan. 17 - 23, 2021 vs. Jan. 19 - 25, 2020 RevPAR Percent Change
British Columbia	\$35.30	-1.0%	-67.4%
Vancouver (City of)	\$25.83	+14.0%	-84.5%
Whistler	\$63.48	+5.1%	-82.0%
Victoria	\$31.46	-20.8%	-52.7%
Kelowna	\$22.91	+4.3%	-57.8%
Kamloops	\$28.82	+10.3%	-20.3%
Richmond	\$45.41	-20.5%	-60.5%



Source: 2021 STR, STR Global Ltd - STR Jan. 17 - 23, 2021

57,509 airline bookings were made to BC in December 2020

- ForwardKeys, a flight analysis company, has shown that in the month of December 2020, there were a total of 57,509 airline bookings made to BC, globally. While this is a change of -78% compared to last year, the number of airline bookings made to BC is higher than November.
- These insights from ForwardKeys and more can be found in the Signals & Sentiment dashboard located on the Destination BC COVID-19 Hub, under <u>Destination BC</u> <u>Response Signals & Sentiment Dashboard</u> tab.





WestJet-YVR rapid testing program shows promising results

- A rapid testing pilot program by WestJet and Vancouver Airport Authority has completed. Of the 200 participants that met the eligibility requirements, 100% tested negative for COVID-19 with the rapid test. These results were verified in a lab to avoid false negatives.
- The results indicate that the likelihood of a transmissible infection in airline passengers departing from YVR is "likely to be extremely low [less than 1%]." The program is set to continue.





Source: YVR, January 15, 2021

71% of Canadians intend to get a Health Canada-approved vaccine

- A recent survey by Leger showed that 71% of Canadians would get a Health Canada-approved vaccine for COVID-19 when it becomes available to the population and when it is free. Reported intentions to get the vaccine are similar to the previous wave and are the highest they have been since October.
- When asked the same question, 54% of US citizens said they would get the vaccine, the highest since tracking began.

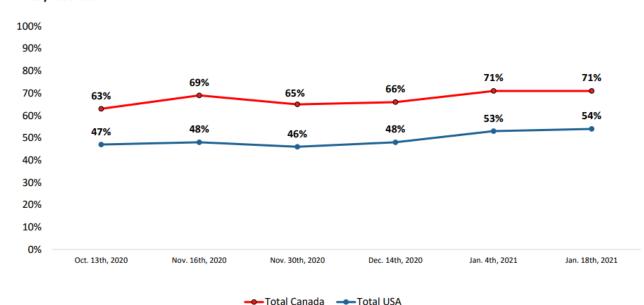
INTENTION TO GET VACCINATED- EVOLUTION





CTC108. When a vaccine for COVID-19 that had been approved by Health Canada/the FDA becomes available to the population and it is free, do you intend to get vaccinated?

% Yes presented







American travellers hit pandemic records of excitement and openness to travel

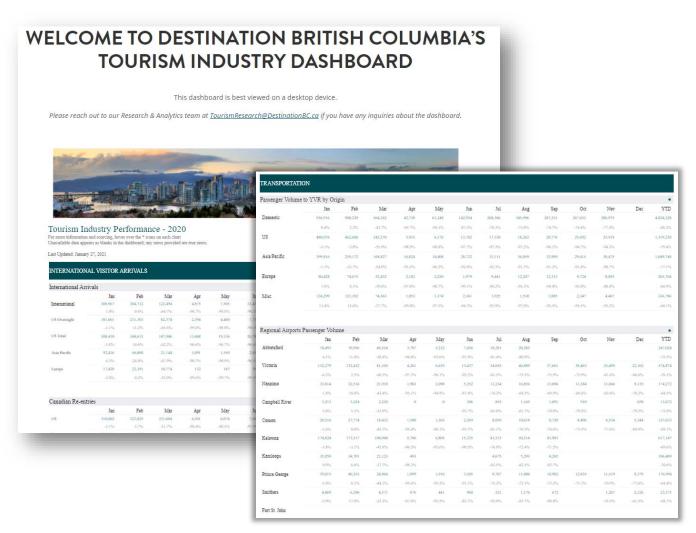
- Destination Analysts, a US-based tourism research company, found that, though still anxious, American travellers are the most excited for travel and the most open to travel inspiration they have been since the beginning of the pandemic.
- 54.3% are in a ready-to-travel mindset. Of those whose typical travel patterns were altered by the pandemic, 22.2% say they will travel more in 2021 to make up for lost time.
- In the past week, 38.7% day-dreamt about leisure travel, 30.3% talked about travel with friends or relatives, and 27.0% researched travel ideas online.
- 43.7% of American travellers say that discounts can motivate them to take a trip they had not previously considered, a record high reported throughout the pandemic tracking.



Source: Destination Analysts, January 24, 2020

Destination BC announces new Tourism Industry Performance Dashboard

- Destination BC has launched an interactive dashboard – the Tourism Industry Performance Dashboard – marking the transition of our Tourism Indicators publications to a user-friendly dashboard.
- The dashboard includes key tourism statistics such as international visitor arrivals, provincial room revenue, commercial restaurant receipts, provincial and regional occupancy rates and average daily room rates, regional airports, ferries, and convention centres.
- It allows for users to filter for year of interest and to compare years (as far back as 2015).
- The live dashboard will be updated monthly and can be found on Destination BC's website.





Source: Tourism Industry Dashboard, Destination BC, January 27, 2020

Tourism and COVID-19 dashboard and reporting resources

- Destination BC's new <u>Tourism Industry Dashboard</u> tracks statistics across tourism-related industries including accommodations, food & beverage, and transportation.
- Destination BC's <u>Signals & Sentiment dashboard</u> follows core markets through COVID-19. We also conduct and commission general <u>research and insights</u> related to travel and tourism in British Columbia, as well as <u>COVID-19 Research and Insights</u>.
- The UNWTO has a <u>tourism recovery tracker</u>, the most comprehensive tourism dashboard to date.
- The UNWTO has an <u>online dashboard of international statistics</u> on the impact of COVID-19 on the tourism sector.
- MPI has created a <u>coronavirus resource page</u> that compiles meetings and events information as well as links to several other resources helpful to the Business Events segment in our industry.
- The BC Tourism Resiliency Network hosts <u>tourism impact reports and travel pattern</u> <u>studies</u>.
- The Travel and Tourism Research Association links to many <u>research & analytics</u> <u>companies</u> on their COVID-19 Resource Centre.







This report can be found online on the <u>Destination BC Research & Insights COVID-19</u> webpage

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