

**Revisiting Your COVID-19 Safety Plan**  
**Question & Answer Follow-up | July 7, 2020**  
**By go2HR**

**What tools or other means can we use to evaluate the efficacy of measures put in place?**

You can use go2HR's [COVID-19 workplace assessment tool](#) to help you review your safety plan arrangements. Hotels can also refer to the [BCHA best practice document](#) to make sure that you have considered the most appropriate control measures for your business.

Use this document alongside the [BCCDC guidance to the hotel sector](#) to make sure that you have factored everything into your safety plan.

Other ways to evaluate the efficacy of your control measures could include observation, audits, as well as staff and customer feedback.

**Has there been any reports of hotels being inspected and not having a plan in place?**

The feedback shared during the session was around all types of businesses and not specific to any single industry. The general feedback is that safety plans may look good on paper but have been found to be lacking in terms of implementation and accountability rather than plans not being in place at all. However, prevention officers, while taking a consultative and supportive approach during their inspections, are within their rights to issue orders and other penalties, if standards fall short. This is because employers have a duty to protect the health and safety of their workers and their customers.

**We have an indoor space, is there somewhere we can go to calculate what would be considered a safe number of people in our space based on sq feet? is there a standard in place?**

The recommendation is that you use the formula for grocery stores in [calculating your occupancy limits](#). (Please refer to page 4 of this document).

**Please give me the name of the UV disinfectant light**

[This is the product](#) that was referenced in the session.

Please note that while some businesses may be using these products, the BCCDC does not include any specific reference to such equipment within their [guidance to the hotel sector](#) document. You may find that a combination of controls works and please keep in mind that using such a product does not negate the need to leave rooms empty for a minimum of three hours when guests have vacated, prior to cleaning, nor to clean thoroughly prior to the arrival of new guests.

**Will you be applying to get the Safe Travels seal from WTTC when it will be available, as a way to ensure trust with your guests?**

The Inn at Laurel Point is looking at a few accreditation programs. A decision on which program to move forward with will consider how expensive such a program will be and how readily known the program is to the traveler.