2020 Global Tourism Watch COVID Special Survey

Wave 3 - August 2020



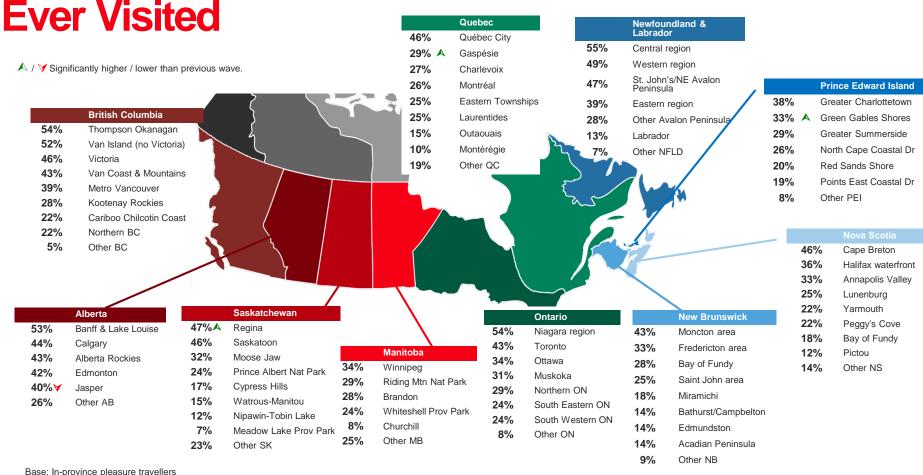




1. In-Province Tourism Demand

Wave 3 - August 2020





Base: In-province pleasure travellers

QS10b NEW IP In addition to the destinations that you mentioned you have travelled to in the past 3 years within cprovince of residence, which of the following destinations have you ever visited on a vacation trip which was 1 or more nights long, where you spent at least 1 night in paid accommodation? (Select all that apply)



Aided Consideration (Next Year) – Top 5 City/Region

	W1 (n=750)	W2 (n=750)	W3 (n=750)
British Columbia			
Vancouver Island (no Victoria)	41%	44%	40%
Thompson Okanagan	39%	42%	39%
Vancouver Coast & Mountains	33%	34%	32%
Victoria	36%	31%	30%
Metro Vancouver	21%	19%	20%

	W1 (n=750)	W2 (n=750)	W3 (n=750)
Alberta			
Banff & Lake Louise	53%	52%	51%
Jasper	44%	45%	45%
Alberta Rockies	45%	43%	44%
Edmonton	24%	25%	26%
Calgary	26%	28%	22%▼

	W1 (n=250)	W2 (n=250)	W3 (n=250)
Saskatchewan			
Saskatoon	33%	35%	29%
Moose Jaw	26%	29%	26%
Regina	23%	24%	24%
Prince Albert Nat Park	28%	25%	23%
Cypress Hills	25%	24%	18%

	W1 (n=250)	W2 (n=250)	W3 (n=250)
Manitoba			
Riding Mountain Nat Park	33%	31%	38%
Whiteshell Provincial Park	31%	32%	34%
Winnipeg	23%	19%	23%
Churchill	18%	17%	18%
Brandon	22%	17%	17%

	W1 (n=1050)	W2 (n=1050)	W3 (n=1050)
Ontario			
Niagara Region	43%	41%	46%
Toronto	27%	27%	30%
Muskoka	29%	31%	28%
Ottawa	24%	20%	22%
South Eastern Ontario	19%	19%	19%

	W1 (n=750)	W2 (n=750)	W3 (n=750)
Quebec			
Québec City	29%	23%	27%
Charlevoix	23%	19%	25%▲
Gaspésie	24%	19%	24%
Eastern Townships	18%	13%	15%
Laurentides	17%	16%	14%

(cont.)

Note: Please refer to detailed data tables for results from the full list of in-province destinations.

Base: In-province pleasure travellers

BVC1b_IP You may have already mentioned this before, but which destinations would you seriously consider visiting in the next year? (Select all that apply)



Aided Consideration (Next Year) – Top 5 City/Region (cont.)

	W1 (n=200)	W2 (n=201)	W3 (n=207)
New Brunswick			
Moncton Area	40%	40%	35%
Bay of Fundy	32%	40%	33%
Fredericton Area	25%	28%	24%
Saint John Area	21%	29%	20%
Miramichi	19%	23%	15%

	W1 (n=200)	W2 (n=211)	W3 (n=219)
Nova Scotia			
Cape Breton	40%	43%	46%
Halifax Waterfront	37%	28%	37%
Annapolis Valley	36%	29%	35%
Peggy's Cove	28%	22%	26%
Lunenburg	27%	26%	25%

W1 (n=125)	W2 (n=111)	W3 (n=94)
36%	37%	42%
34%	28%	37%
25%	22%	33%
18%	21%	31%
28%	22%	27%
	36% 34% 25% 18%	36% 37% 34% 28% 25% 22% 18% 21%

	W1 (n=200)	W2 (n=185)	W3 (n=205)
Newfoundland & Labrador			
Western Region	41%	44%	44%
Central Region	38%	43%	42%
Eastern Region	24%	30%	35%
St. John's / NE Avalon	29%	27%	31%
Other Avalon Peninsula	25%	13%	21%

Note: Please refer to detailed data tables for results from the full list of in-province destinations.

Base: In-province pleasure travellers

BVC1b_IP You may have already mentioned this before, but which destinations would you seriously consider visiting in the next year? (Select all that apply)



NET Active Planning – Top 5 City/Region

	W1 (n=750)	W2 (n=750)	W3 (n=750)
British Columbia			
Okanagan	17%	16%	15%
Vancouver Island (no Victoria)	12%	15%	14%
Vancouver Coast & Mountain Region	12%	13%	13%
Metro Vancouver	12%	14%	12%
Victoria	14%	13%	11%

	W1 (n=750)	W2 (n=750)	W3 (n=750)
Alberta			
Edmonton	15%	18%	14%
Calgary	16%	16%	13%
Alberta Rockies	15%	15%	13%
Banff & Lake Louise	14%	16%	12%
Jasper	14%	16%	11%▼

	W1 (n=250)	W2 (n=250)	W3 (n=250)
Saskatchewan			
Saskatoon	13%	13%	12%
Moose Jaw	11%	7%	11%
Prince Albert Nat Park	8%	16%	10%
Regina	10%	16%	9%
Watrous-Manitou	5%	4%	8%

	W1 (n=250)	W2 (n=250)	W3 (n=250)
Manitoba			
Winnipeg	18%	13%	13%
Brandon	8%	6%	7%
Riding Mountain Nat Park	10%	8%	6%
Whiteshell Provincial Park	9%	11%	6%
Churchill	5%	6%	5%

	W1 (n=1050)	W2 (n=1050)	W3 (n=1050)
Ontario			
Toronto	14%	13%	17%
Niagara Region	11%	9%	13%
Ottawa	11%	10%	11%
Muskoka	11%	8%	10%
South Western Ontario	8%	8%	9%
Northern Ontario	7%	7%	9%

	W1 (n=750)	W2 (n=750)	W3 (n=750)
Quebec			
Québec City	11%	10%	8%
Charlevoix	9%	8%	7%
Laurentides	7%	7%	6%
Gaspésie	9%	10%	5% ▼
Montréal	9%	8%	5%
Eastern Townships	7%	7%	5%
Outaouais	7%	3%	5%

Note: NET Active Planning = respondents who are gathering information, planning a visit, making arrangements, or already booked.

Note: Please refer to detailed data tables for results from the full list of in-province destinations.

Base: In-province pleasure travellers

MP1_IP Which of the following best describes your current situation when thinking about each of the following destinations for a vacation trip? (Select all that apply)



NET Active Planning – Top 5 City/Region (cont.)

	W1 (n=200)	W2 (n=201)	W3 (n=207)
New Brunswick			
Bay of Fundy Area	7%	8%	13%
Moncton Area	16%	14%	12%
Fredericton	8%	6%	9%
Saint John Area	16%	9%	7%
Acadian Peninsula	11%	9%	7%

	W1 (n=200)	W2 (n=211)	W3 (n=219)
Nova Scotia			
Cape Breton	22%	17%	19%
Halifax Waterfront	14%	7%	18%▲
Yarmouth	9%	4%	15%▲
Annapolis Valley	12%	7%	14%
Peggy's Cove	14%	4%	12% 🖊

	W1 (n=125)	W2 (n=111)	W3 (n=94)
Prince Edward Island			
Greater Charlottetown	16%	12%	27%▲
Greater Summerside	11%	11%	18%
Green Gables Shore	12%	8%	14%
Points East Coastal Drive	10%	13%	14%
North Cape Coastal Drive	10%	9%	12%

	W1 (n=200)	W2 (n=185)	W3 (n=205)
Newfoundland & Labrador			
St. John's / NE Avalon Peninsula	14%	18%	16%
Western Region	19%	10%	14%
Other Avalon Peninsula	11%	15%	13%
Eastern Region	11%	13%	13%
Central Region	20%	15%	10%

Note: NET Active Planning = respondents who are gathering information, planning a visit, making arrangements, or already booked.

Note: Please refer to detailed data tables for results from the full list of in-province destinations.

Base: In-province pleasure travellers

MP1_IP Which of the following best describes your current situation when thinking about each of the following destinations for a vacation trip? (Select all that apply)



Net Promoter Score (NPS) – Top 5 City/Region

	W1 (n=750)	W2 (n=750)	W3 (n=750)
British Columbia			
Victoria	+29	+22	+29
Vancouver Island (no Victoria)	+22	+26	+26
Vancouver Coast & Mountains	+22	+22	+17
Thompson Okanagan	+19	+15	+16
Metro Vancouver	+4	-3	-3

	W1 (n=750)	W2 (n=750)	W3 (n=750)
Alberta			
Alberta Rockies	+44	+41	+38
Jasper	+38	+40	+34
Banff & Lake Louise	+41	+43	+33 ❤
Calgary	-19	-17	-19
Edmonton	-25	-17	-30 ▼

	W1 (n=250)	W2 (n=250)	W3 (n=250)
Saskatchewan			
Cypress Hills*	+42	+34	+31
Prince Albert Nat Park*	+38	+21	+29
Watrous-Manitou*	+26	+1	+5
Meadow Lake Provincial Park*	-6	+51	+3▼
Moose Jaw*	-2	1	-2

	W1 (n=250)	W2 (n=250)	W3 (n=250)
Manitoba			
Churchill*	-4	+43	+39
Riding Mountain Provincial Park*	+20	+14	+31
Whiteshell Provincial Park*	+22	+34	+16
Winnipeg*	-28	+5	-21 Y
Brandon*	-39	-36	-44

	W1 (n=1050)	W2 (n=1050)	W3 (n=1050)
Ontario			
Niagara Region	+28	+12	+23 ▲
Muskoka	+15	+24	+20
Toronto	+6	+2	+4
South Eastern Ontario	+4	+11	+3
Ottawa	+7	+1	-6

	W1 (n=750)	W2 (n=750)	W3 (n=750)
Quebec			
Charlevoix	+48	+31	+51 \land
Gaspésie	+47	+40	+35
Québec City	+30	+23	+33 🔨
Laurentides	+22	+11	+25 \land
Eastern Townships	+35	+21	+23

(cont.)

Note: Net Promoter Score (NPS): This measure has an 11pt scale (0-10). The score is calculated by subtracting Detractors (0-6 rating) from Promoters (9-10 rating). Asked of past visitors only. Note: Please refer to detailed data tables for results from the full list of in-province destinations.

Base: In-province pleasure travellers who have visited destination. * Small base size (<100), interpret with caution.

MP11_CA_NEW1_IP. Whether you have visited or not, how likely are you to recommend each of the following vacation destinations to a friend, family member or colleague?



Net Promoter Score (NPS) – Top 5 City/Region (cont.)

	W1 (n=200)	W2 (n=201)	W3 (n=207)
New Brunswick			
Acadian Peninsula*	+29	+30	+31
Bay of Fundy Area*	+48	+42	+29
Saint John Area*	-18	-4	-1
Moncton Area*	+23	+36	-7 🏏
Bathurst/Campbelton Area*	-24	-5	-9

	W1 (n=200)	W2 (n=211)	W3 (n=219)
Nova Scotia			
Peggy's Cove*	+52	+48	+52
Halifax Waterfront*	+52	+13	+41 \land
Lunenburg*	+47	+44	+40
Annapolis Valley*	+41	+25	+37
Cape Breton*	+46	+53	+37

	W1 (n=125)	W2 (n=111)	W3 (n=94)
Prince Edward Island			
Greater Charlottetown*	+12	+40	+62
North Cape Coastal Drive*	+46	+36	+60
Points East Coastal Drive*	+9	+87	+34 🏏
Green Gables Shore*	+31	+75	+26 ▼
Greater Summerside*	+1	+17	+19

	W1 (n=200)	W2 (n=185)	W3 (n=205)
Newfoundland & Labrador			
Western Region	+38	+52	+30 ▼
Central Region	+6	+36	+25
St. Johns/Northeast Avalon	-1	+37	+24
Labrador*	+11	+19	+22
Eastern Region*	+5	+35	+17

Note: Net Promoter Score (NPS): This measure has an 11pt scale (0-10). The score is calculated by subtracting Detractors (0-6 rating) from Promoters (9-10 rating). Asked of past visitors only. Note: Please refer to detailed data tables for results from the full list of in-province destinations.

Base: In-province pleasure travellers who have visited destination. * Small base size (<100), interpret with caution.

MP11_CA_NEW1_IP. Whether you have visited or not, how likely are you to recommend each of the following vacation destinations to a friend, family member or colleague?

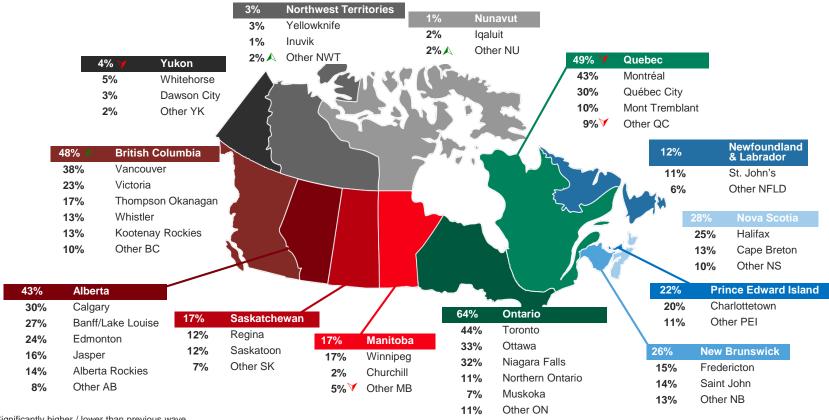


2. Out-of-Province Tourism Demand

Wave 3 – August 2020



Ever Visited



/ Y Significantly higher / lower than previous wave.

Base: Out-of-province pleasure travellers (past 3 years), excluding residents from each province (Wave 1=3475-4400)
S10a_NEW_OP and S10b_NEW_OP In addition to the destinations that you mentioned you have travelled to in the past 3 years, which of the following destinations have you ever visited on a vacation trip which was 2 or more nights long, where you spent at least 1 night in paid accommodation? (Select all that apply)



Aided Consideration (Next Year) – by City/Region

	W1	W2	W3
British Columbia	47%	48%	46%
Vancouver	43%	42%	42%
Victoria	27%	28%	27%
Kootenay Rockies	19%	19%	18%
Thompson Okanagan	15%	16%	17%
Whistler	15%	17%	16%
Alberta	31%	32%	33%
Banff & Lake Louise	30%	32%	32%
Calgary	26%	27%	26%
Edmonton	19%	19%	18%
Alberta Rockies	17%	18%	17%
Jasper	16%	17%	16%
Saskatchewan	7%	9%	8%
Regina	11%	12%	12%
Saskatoon	11%	12%	11%

	W1	W2	W3
Manitoba	8%	9%	8%
Winnipeg	16%	18%	16% 🏏
Churchill	5%	5%	5%
Ontario	43%	41%	41%
Toronto	32%	29%	30%
Niagara Falls	27%	29%	27%
Ottawa	20%	21%	19% 🗸
Muskoka	8%	7%	7%
Northern Ontario	7%	7%	7%
Quebec	30%	30%	29%
Montréal	33%	32%	30%
Québec City	27%	26%	23%▼
Mont Tremblant	9%	11%	9%▼
New Brunswick	18%	18%	16%▼
Saint John	17%	18%	15%❤
Fredericton	14%	16%	14% 🏏

	W1	W2	W3
Nova Scotia	26%	25%	27%▲
Halifax	27%	29%	28%
Cape Breton	19%	20%	20%
Prince Edward Island	21%	22%	21%
Charlottetown	28%	30%	28%▼
Newfoundland & Labrador	16%	15%	14%
St. John's	23%	24%	22% 🏏
Yukon	6%	7%	6%
Whitehorse	12%	13%	12%
Dawson City	7%	9%	6%▼
Northwest Territories	4%	4%	4%
Yellowknife	12%	13%	12%
Inuvik	4%	4%	4%
Nunavut	2%	2%	2%
Iqaluit	11%	11%	10%





NET Active Planning – by City/Region

	W1	W2	W3
British Columbia	15%	15%	19%
Thompson Okanagan	6%	13%	11%
Vancouver	15%	10%	11%
Kootenay Rockies	8%	7%	11%
Victoria	13%	11%	10%
Whistler	7%	10%	9%
Alberta	16%	15%	18%
Alberta Rockies	10%	15%	12%
Edmonton	13%	7%	12%
Calgary	9%	13%	12%
Banff & Lake Louise	13%	14%	9%
Jasper	9%	11%	9%
Saskatchewan	8%	7%	5%
Saskatoon	4%	6%	6%
Regina	6%	6%	4%

	W1	W2	W3
Manitoba	7%	6%	9%
Winnipeg	10%	6%	8%
Churchill	4%	4%	6%
Ontario	16%	14%	16%
Toronto	11%	11%	10%
Northern Ontario	5%	6%	8%
Ottawa	8%	14%	7%▼
Niagara Falls	12%	8%	7%
Muskoka	3%	7%	6%
Quebec	12%	13%	12%
Québec City	10%	8%	13%
Mont Tremblant	9%	9%	12%
Montréal	10%	15%	9%
New Brunswick	11%	14%	9%⁄
Saint John	6%	7%	9%
Fredericton	6%	5%	9%

	W1	W2	W3
Nova Scotia	13%	13%	14%
Halifax	10%	13%	12%
Cape Breton	7%	7%	8%
Prince Edward Island	9%	12%	12%
Charlottetown	9%	5%	7%
Newfoundland & Labrador	12%	10%	10%
St. John's	9%	10%	12%
Yukon	6%	8%	8%
Whitehorse	5%	6%	9%
Dawson City	7%	5%	7%
Northwest Territories	7%	7%	6%
Yellowknife	5%	9%	5%
Inuvik	2%	7%	4%
Nunavut	4%	4%	6%
Iqaluit	7%	4%	6%

▲ / Y Significantly higher / lower than previous wave.

Note: NET Active Planning = respondents who are gathering information, planning a visit, making arrangements, or already booked. Base: Out-of-province pleasure travellers (past 3 years), excluding residents from each province

MP1_OP. Which of the following best describes your current situation when thinking about each of the following destinations for a vacation trip? (Select one for each)



Net Promoter Score (NPS) – by City/Region

	W1	W2	W3
British Columbia	+50	+44	+39
Thompson Okanagan	+45	+42	+43
Victoria	+41	+38	+37
Vancouver	+27	+37	+22 🏏
Kootenay Rockies	+46	+34	+42
Whistler	+32	+32	+29
Alberta	+14	+13	+10
Banff & Lake Louise	+52	+51	+41 🏏
Alberta Rockies	+44	+46	+39
Jasper	+40	+45	+41
Calgary	+4	+1	+1
Edmonton	-14	-19	-20
Saskatchewan	-53	-44	-44
Saskatoon	-47	-37	-41
Regina	-60	-55	-50

	W1	W2	W3
Manitoba	-49	-45	-45
Churchill	-20	-20	-5
Winnipeg	-47	-42	-40
Ontario	+9	+9	+10
Niagara Falls	+37	+32	+31
Toronto	+31	+26	+16 🏏
Ottawa	+11	+21	+13
Muskoka	+17	+20	+21
Northern Ontario	-21	-11	-8
Quebec	+9	+9	+16
Montréal	+28	+25	+24
Québec City	+25	+25	+39 \land
Mont Tremblant	+5	+15	+22
New Brunswick	+13	+2	+5
Saint John	-2	-5	-14
Fredericton	-6	-11	-12

	W1	W2	W3
Nova Scotia	+29	+32	+33
Cape Breton	+46	+50	+46
Halifax	+25	+38	+27 🏏
Prince Edward Island	+35	+34	+29
Charlottetown	+25	+30	+25
Newfoundland & Labrador	+39	+33	+37
St. John's	+24	+20	+20
Yukon	+19	+12	+45 ▲
Dawson City	+3	+10	+19
Whitehorse	0	+5	+27 ▲
Northwest Territories	+3	0	+1
Yellowknife	+1	+3	+1
Inuvik*	-17	-3	-25
Nunavut*	-12	-23	-34
Iqaluit*	-28	-27	-42
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Note: Net Promoter Score (NPS): This measure has an 11pt scale (0-10). The score is calculated by subtracting Detractors (0-6 rating) from Promoters (9-10 rating). Asked of past visitors only. Base: Out-of-province pleasure travellers (past 3 years), excluding residents from each province who have visited destination (Wave 1= 50-866) * Small base size (<100), interpret with caution. MP11_CA_NEW1_OP. Whether you have visited or not, how likely are you to recommend each of the following vacation destinations to a friend, family member or colleague?

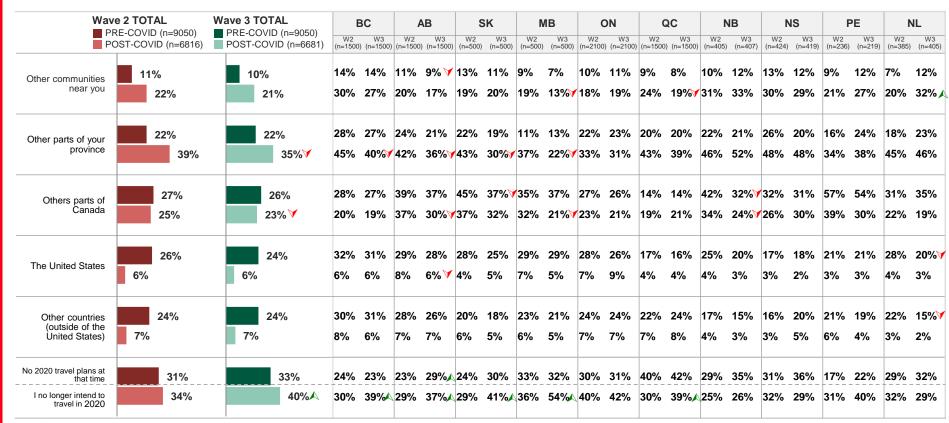


3. COVID Questions

Wave 3 - August 2020



Intended Travel – Pre-/Post-COVID-19



/ Y Significantly higher / lower than previous wave.

Base: Total respondents W2 (n=9050) for COV2A. For COV2B base is those with travel plans pre-Covid (n=6816) W3 (n=9050) for COV2A. For COV2B base is those with travel plans pre-Covid (n=6681) [NEW Wave 2] COV2A. Thinking of any 2020 travel plans you had made before COVID-19 and related government restrictions, where were you originally intending to travel? [NEW Wave 2] COV2B. Now, as government restrictions related to COVID-19 are relaxed, where are you currently planning to travel in 2020?



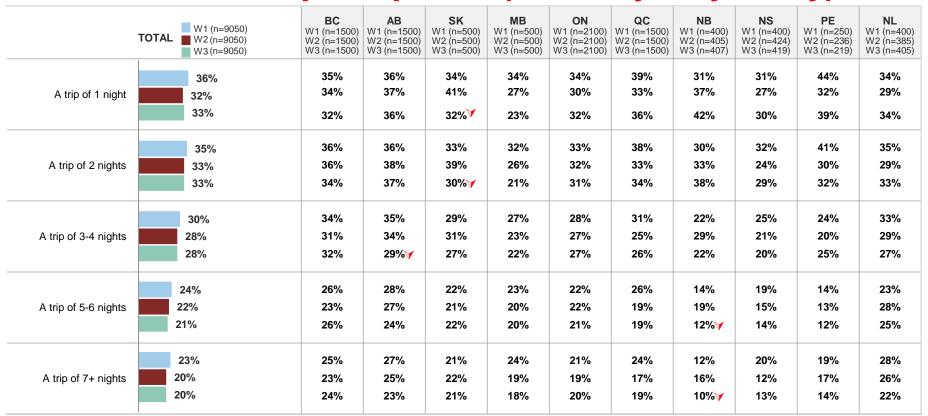
Likelihood to Travel Next Year – Top2Box (Definitely/Very Likely)



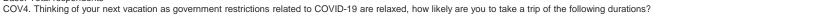
Base: Total respondents



Duration of Next Trip – Top2Box (Definitely/Very Likely)



Base: Total respondents



When Interested in Travelling to Destinations

	Before Sep 2020	Sep – Dec 2020	Winter 2021	Spring 2021	Summer 2021	Fall 2021	Not until vaccine	Don't know
Total (n=9050)								
Nearby communities	16%	37%	12%	19%	27%	14%	17%	18%
Within own province	11%	31%	10%	18%	27%	13%	18%	19%
Other parts of Canada	3%	12%	7%	15%	25%	11%	28%	25%
The United States	1%	4%	3%	6%	8%	7%	59%	22%
Other countries (outside of the United States)	1%	4%	5%	6%	9%	7%	53%	25%
British Columbia (n=1500)								
Nearby communities	17%	40%	13%	23%	27%	16%	16%	18%
Within own province	10%	30%	10%	24%	27%	15%	19%	17%
Other parts of Canada	2%	11%	6%	15%	25%	11%	31%	24%
The United States	<1%	4%	3%	6%	7%	8%	62%	19%
Other countries (outside of the United States)	1%	4%	6%	8%	8%	9%	53%	24%
Alberta (n=1500)								
Nearby communities	19%	38%	14%	23%	28%	17%	14%	19%
Within own province	15%	36%	11%	21%	29%	14%	14%	20%
Other parts of Canada	5%	18%	8%	18%	28%	11%	22%	23%
The United States	1%	4%	5%	6%	9%	7%	54%	25%
Other countries (outside of the United States)	<1%	4%	5%	6%	9%	7%	50%	29%

	Before Sep 2020	Sep – Dec 2020	Winter 2021	Spring 2021	Summer 2021	Fall 2021	Not until vaccine	Don't know		
Saskatchewan (n=500))									
Nearby communities	19%	34%	13%	19%	25%	14%	13%	21%		
Within own province	14%	32%	10%	19%	23%	13%	12%	23%		
Other parts of Canada	6%	17%	8%	18%	21%	11%	22%	24%		
The United States	-	4%	5%	4%	6%	7%	58%	21%		
Other countries (outside of the United States)	<1%	4%	7%	4%	4%	5%	52%	29%		
Manitoba (n=500)										
Nearby communities	16%	31%	10%	15%	24%	11%	22%	16%		
Within own province	13%	28%	7%	11%	21%	9%	27%	17%		
Other parts of Canada	3%	13%	7%	10%	20%	9%	37%	18%		
The United States	1%	4%	3%	5%	6%	7%	66%	15%		
Other countries (outside of the United States)	1%	2%	3%	3%	6%	6%	65%	18%		
Ontario (n=2100)										
Nearby communities	15%	38%	13%	20%	26%	15%	18%	16%		
Within own province	8%	31%	11%	20%	25%	13%	19%	18%		
Other parts of Canada	2%	11%	7%	18%	28%	13%	27%	22%		
The United States	1%	5%	4%	7%	9%	8%	57%	21%		
Other countries (outside of the United States)	1%	5%	5%	6%	10%	8%	50%	25%		

(cont.)





When Interested in Travelling to Destinations (cont.)

	Before Sep 2020	Sep – Dec 2020	Winter 2021	Spring 2021	Summer 2021	Fall 2021	Not until vaccine	Don't know
Total (n=9050)								
Nearby communities	16%	37%	12%	19%	27%	14%	17%	18%
Within own province	11%	31%	10%	18%	27%	13%	18%	19%
Other parts of Canada	3%	12%	7%	15%	25%	11%	28%	25%
The United States	1%	4%	3%	6%	8%	7%	59%	22%
Other countries (outside of the United States)	1%	4%	5%	6%	9%	7%	53%	25%
Quebec (n=1500)								
Nearby communities	13%	31%	12%	15%	28%	11%	18%	22%
Within own province	10%	27%	10%	13%	30%	12%	18%	21%
Other parts of Canada	3%	11%	6%	9%	22%	8%	29%	31%
The United States	1%	3%	3%	5%	8%	4%	57%	26%
Other countries (outside of the United States)	1%	4%	6%	5%	8%	6%	52%	26%
New Brunswick (n=407)								
Nearby communities	27%	44%	9%	13%	20%	12%	15%	17%
Within own province	23%	40%	7%	12%	18%	10%	16%	20%
Other parts of Canada	5%	17%	4%	12%	21%	10%	30%	24%
The United States	1%	1%	2%	5%	6%	4%	67%	19%
Other countries (outside of the United States)	-	2%	4%	6%	3%	2%	66%	22%

	Before Sep 2020	Sep – Dec 2020	Winter 2021	Spring 2021	Summer 2021	Fall 2021	Not until vaccine	Don't know		
Nova Scotia (n=419)										
Nearby communities	23%	44%	12%	22%	30%	18%	18%	13%		
Within own province	20%	41%	10%	18%	24%	15%	15%	18%		
Other parts of Canada	2%	14%	5%	13%	22%	10%	35%	22%		
The United States	-	1%	1%	2%	3%	3%	74%	18%		
Other countries (outside of the United States)	-	1%	3%	3%	3%	7%	67%	21%		
Prince Edward Island (n=219)										
Nearby communities	23%	45%	17%	25%	25%	19%	10%	19%		
Within own province	31%	48%	16%	27%	26%	19%	8%	17%		
Other parts of Canada	6%	23%	7%	18%	22%	13%	21%	21%		
The United States	1%	5%	2%	4%	4%	4%	68%	17%		
Other countries (outside of the United States)	1%	2%	3%	4%	5%	2%	62%	26%		
Newfoundland & Labrador (n=405)										
Nearby communities	25%	47%	7%	14%	21%	11%	16%	16%		
Within own province	19%	41%	8%	15%	25%	9%	15%	18%		
Other parts of Canada	2%	14%	3%	11%	23%	6%	34%	21%		
The United States	-	3%	1%	4%	3%	5%	74%	13%		
Other countries (outside of the United States)	-	1%	3%	4%	4%	4%	69%	19%		

Base: Total respondents

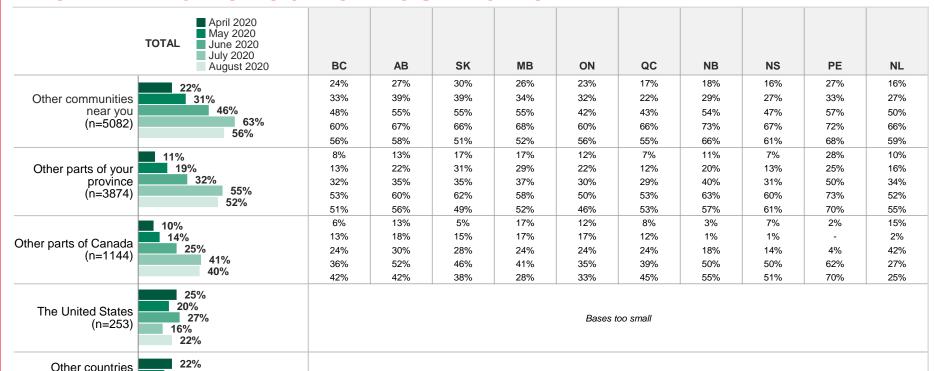


Destinations Travelled to Since April 2020

	TOTAL ■ W3 (n=9050)	BC W3 (n=1500)	AB W3 (n=1500)	SK W3 (n=500)	MB W3 (n=500)	ON W3 (n=2100)	QC W3 (n=1500)	NB W3 (n=407)	NS W3 (n=419)	PE W3 (n=219)	NL W3 (n=405)
Other communities near you	51%	56%	55%	58%	53%	51%	39%	59%	67%	73%	71%
Other parts of your province	36%	35%	47%	50%	45%	30%	34%	52%	55%	77%	55%
Other parts of Canada	11%	9%	17%	18%	11%	10%	8%	17%	14%	17%	9%
The United States	3%	2%	1%	3%	2%	5%	2%	3%	2%	-	3%
Other countries (outside of the United States	3%	2%	2%	3%	2%	4%	3%	2%	1%	-	4%



Month Travelled to Destination



Bases too small



States

(n=251)

17%

23%

25%

26%

(outside of the United

Reason Travelled to Destinations Since April 2020

		Business meetings	Conferences/ conventions	Visiting friends and relatives	Leisure/ pleasure	Other
Total						
Nearby communities	(n=5082)	4%	2%	49%	62%	12%
Within own province	(n=3874)	5%	2%	44%	64%	10%
Other parts of Canada	(n=1144)	10%	5%	41%	49%	12%
The United States	(n=253)	22%	13%	30%	37%	9%
Other countries (outside of the United States)	(n=251)	22%	13%	28%	41%	10%
British Columbia						
Nearby communities	(n=863)	4%	1%	41%	67%	14%
Within own province	(n=532)	3%	2%	43%	69%	8%
Other parts of Canada	(n=142)	9%	3%	49%	48%	12%
The United States	(n=45)**	17%	11%	34%	35%	11%
Other countries (outside of the United States)	(n=40)**	22%	6%	19%	45%	16%
Alberta						
Nearby communities	(n=872)	5%	2%	48%	61%	14%
Within own province	(n=726)	5%	1%	42%	71%	8%
Other parts of Canada	(n=280)	6%	5%	50%	59%	7%
The United States	(n=20)**		Е	ase too sma	a//	
Other countries (outside of the United States)	(n=30)**	11%	2%	32%	42%	23%

		Business meetings	Conferences/ conventions	Visiting friends and relatives	Leisure/ pleasure	Other
Saskatchewan						
Nearby communities	(n=293)	4%	1%	50%	54%	19%
Within own province	(n=253)	5%	3%	47%	51%	20%
Other parts of Canada	(n=99)*	14%	4%	49%	36%	16%
The United States	(n=16)**		Е	Base too sma	n//	
Other countries (outside of the United States)	(n=17)**		Е	Base too sma	n//	
Manitoba						
Nearby communities	(n=278)	3%	2%	42%	64%	13%
Within own province	(n=240)	3%	2%	38%	67%	11%
Other parts of Canada	(n=58)*	13%	2%	36%	44%	18%
The United States	(n=10)**		Е	Base too sma	n//	
Other countries (outside of the United States)	(n=9)**		Е	Base too sma	n//	
Ontario						
Nearby communities	(n=1091)	5%	3%	52%	58%	13%
Within own province	(n=660)	7%	4%	46%	57%	10%
Other parts of Canada	(n=220)	12%	8%	37%	46%	12%
The United States	(n=108)	25%	15%	34%	33%	6%
Other countries (outside of the United States)	(n=97)*	29%	14%	27%	37%	9%

(cont.)



^{*}Small base size (<100), interpret with caution. Base: Travelled to destination since Apr 2020

^{**} Very small base size (<50), interpret with extreme caution

Reason Travelled to Destinations Since April 2020 (cont.)

		Business meetings	Conferences/ conventions	Visiting friends and relatives	Leisure/ pleasure	Other		
Total								
Nearby communities	(n=5082)	4%	2%	49%	62%	12%		
Within own province	(n=3874)	5%	2%	44%	64%	10%		
Other parts of Canada	(n=1144)	10%	5%	41%	49%	12%		
The United States	(n=253)	22%	13%	30%	37%	9%		
Other countries (outside of the United States)	(n=251)	22%	13%	28%	41%	10%		
Quebec								
Nearby communities	(n=668)	3%	2%	51%	67%	6%		
Within own province	(n=583)	4%	1%	45%	67%	10%		
Other parts of Canada	(n=126)	11%	2%	31%	53%	11%		
The United States	(n=30)**	23%	4%	20%	46%	7%		
Other countries (outside of the United States)	(n=38)**	13%	12%	34%	48%	4%		
New Brunswick								
Nearby communities	(n=260)	3%	-	41%	69%	11%		
Within own province	(n=227)	3%	1%	37%	72%	8%		
Other parts of Canada	(n=76)*	5%	-	44%	50%	18%		
The United States	(n=9)**	Base too small						
Other countries (outside of the United States)	(n=4)**	Base too small						

		Business meetings	Conferences/ conventions	Visiting friends and relatives	Leisure/ pleasure	Other
Nova Scotia						
Nearby communities	(n=282)	4%	1%	48%	64%	16%
Within own province	(n=234)	3%	-	41%	65%	13%
Other parts of Canada	(n=63)*	6%	-	49%	52%	13%
The United States	(n=8)**		Е	Base too sma	ıll	
Other countries (outside of the United States)	(n=5)**		Е	Base too sma	ıll	
Prince Edward Island						
Nearby communities	(n=167)	4%	-	41%	78%	10%
Within own province	(n=172)	4%	1%	43%	77%	12%
Other parts of Canada	(n=45)**	1%	4%	65%	46%	12%
The United States	(n=0)**		Е	Base too sma	n//	
Other countries (outside of the United States)	(n=1)**		Е	Base too sma	ıll	
Newfoundland & Labra	dor					
Nearby communities	(n=308)	2%	1%	46%	69%	11%
Within own province	(n=247)	4%	3%	44%	68%	12%
Other parts of Canada	(n=35)**	13%	7%	55%	21%	15%
The United States	(n=7)**		Е	Base too sma	n//	
Other countries (outside of the United States)	(n=10)**		Е	Base too sma	n//	



^{*}Small base size (<100), interpret with caution. Base: Travelled to destination since Apr 2020

^{**} Very small base size (<50), interpret with extreme caution

Travelling Outside of Province before December 2020

	TOTAL		TOTAL BC		AB			SK			МВ			ON				
	W1 (n=0)	W2 (n=0)	W3 (n=1503)	W1 (n=0)	W2 (n=0)	W3 (n=184)	W1 (n=0)	W2 (n=0)	W3 (n=324)	W1 (n=0)	W2 (n=0)	W3 (n=116)	W1 (n=0)	W2 (n=0)	W3 (n=76)*	W1 (n=0)	W2 (n=0)	W3 (n=295)
British Columbia	-	-	42%	-	-	-	-	-	76%	-	-	65%	-	-	45%	-	-	49%
Alberta	-	-	29%	-	-	62%	-	-	-	-	-	73%	-	-	52%	-	-	34%
Saskatchewan	-	-	12%	-	-	14%	-	-	22%	-	-	-	-	-	47%	-	-	11%
Manitoba	-	-	11%	-	-	10%	-	-	14%	-	-	36%	-	-	-	-	-	16%
Ontario	-	-	27%	-	-	33%	-	-	33%	-	-	17%	-	-	39%	-	-	-
Quebec	-	-	22%	-	-	18%	-	-	16%	-	-	11%	-	-	7%	-	-	47%
Nova Scotia	-	-	24%	-	-	15%	-	-	22%	-	-	11%	-	-	5%	-	-	30%
New Brunswick	-	-	18%	-	-	8%	-	-	16%	-	-	4%	-	-	5%	-	-	21%
Prince Edward Island	-	-	17%	-	-	5%	-	-	16%	-	-	7%	-	-	6%	-	-	22%
Newfoundland & Labrador	-	-	12%	-	-	6%	-	-	14%	-	-	5%	-	-	2%	-	-	19%
Yukon	-	-	7%	-	-	8%	-	-	9%	-	-	3%	-	-	2%	-	-	11%
Northwest Territories	-	-	6%	-	-	3%	-	-	9%	-	-	3%	-	-	1%	-	-	11%
Nunavut	-	-	5%	-	-	1%	-	-	6%	-	-	2%	-	-	1%	-	-	7%
Don't know	-	-	5%	-	-	3%	-	-	1%	-	-	3%	-	-	3%	-	-	5%

(cont.)



Travelling Outside of Province before December 2020 (cont.)

	TOTAL		QC		NB			NS			PE			NL				
	W1 (n=0)	W2 (n=0)	W3 (n=1503)	W1 (n=0)	W2 (n=0)	W3 (n=219)	W1 (n=0)	W2 (n=0)	W3 (n=82)*	W1 (n=0)	W2 (n=0)	W3 (n=71)*	W1 (n=0)	W2 (n=0)	W3 (n=59)*	W1 (n=0)	W2 (n=0)	W3 (n=77)*
British Columbia	-	-	42%	-	-	34%	-	-	6%	-	-	8%	-	-	9%	-	-	27%
Alberta	-	-	29%	-	-	19%	-	-	12%	-	-	19%	-	-	8%	-	-	26%
Saskatchewan	-	-	12%	-	-	7%	-	-	4%	-	-	2%	-	-	4%	-	-	6%
Manitoba	-	-	11%	-	-	3%	-	-	3%	-	-	4%	-	-	3%	-	-	5%
Ontario	-	-	27%	-	-	55%	-	-	29%	-	-	37%	-	-	36%	-	-	49%
Quebec	-	-	22%	-	-	-	-	-	22%	-	-	11%	-	-	10%	-	-	9%
Nova Scotia	-	-	24%	-	-	16%	-	-	74%	-	-	-	-	-	88%	-	-	52%
New Brunswick	-	-	18%	-	-	18%	-	-	-	-	-	39%	-	-	75%	-	-	21%
Prince Edward Island	-	-	17%	-	-	13%	-	-	55%	-	-	43%	-	-	-	-	-	26%
Newfoundland & Labrador	-	-	12%	-	-	5%	-	-	10%	-	-	21%	-	-	18%	-	-	-
Yukon	-	-	7%	-	-	3%	-	-	3%	-	-	1%	-	-	4%	-	-	3%
Northwest Territories	-	-	6%	-	-	3%	-	-	4%	-	-	2%	-	-	4%	-	-	7%
Nunavut	-	-	5%	-	-	4%	-	-	1%	-	-	1%	-	-	4%	-	-	8%
Don't know	-	-	5%	-	-	12%	-	-	2%	-	-	6%	-	-	2%	-	-	-



Conditions Impacting Interest in Travel – Top2Box (Much More/More Interested)

		i	i			i			i		
	W1 (n=9050) W2 (n=9050) W3 (n=9050)	BC W1 (n=1500) W2 (n=1500) W3 (n=1500)	AB W1 (n=1500) W2 (n=1500) W3 (n=1500)	SK W1 (n=500) W2 (n=500) W3 (n=500)	MB W1 (n=500) W2 (n=500) W3 (n=500)	ON W1 (n=2100) W2 (n=2100) W3 (n=2100)	QC W1 (n=1500) W2 (n=1500) W3 (n=1500)	NB W1 (n=400) W2 (n=405) W3 (n=407)	NS W1 (n=400) W2 (n=424) W3 (n=419)	PE W1 (n=250) W2 (n=236) W3 (n=219)	NL W1 (n=400) W2 (n=385) W3 (n=405)
Businesses, attractions and tours employing strict cleaning protocols	49%	48%	51%	47%	44%	47%	52%	42%	46%	49%	49%
	42%	47%	46%	46%	42%	40%	44%	38%	35%	40%	41%
	39% ∀	41% ∀	38% ∀	35% ∀	32% ∀	39%	40%	29% ∀	34%	41%	35%
Businesses, attractions and tours employing physical distancing practices	44% 40% 35% ∀	44% 45% 38% ∀	44% 42% 34% ∀	41% 41% 31% ∀	43% 37% 31%	44% 37% 35%	47% 41% 35% ∀	36% 33% 30%	46% 35% 31%	44% 39% 33%	47% 41% 36%
Businesses, attractions	39%	37%	38%	35%	33%	40%	42%	32%	42%	30%	34%
and tours providing	36%	40%	35%	34%	32%	35%	38%	32%	33%	35%	35%
masks for staff	32%▼	36%	32%	27% ∀	27%	31% ▼	32% ✓	28%	30%	25%	35%
Tours and activities that are restricted to one travel group / family	39%	38%	40%	39%	35%	40%	39%	31%	42%	43%	40%
	36%	38%	37%	39%	34%	35%	34%	33%	34%	35%	36%
	33% ¥	38%	33% ∀	35%	30%	34%	30% ✓	28%	33%	29%	37%
Businesses, attractions	36%	35%	34%	32%	33%	37%	38%	29%	35%	25%	36%
and tours providing	33%	35%	33%	30%	27%	33%	35%	26%	29%	31%	34%
masks for customers	28%▼	33%	28% ∀	26%	25%	29%	26% ✓	23%	25%	24%	30%
+Trips, tours or activities that are booked or operated by a tour operator	n/a 19% 18%	- 19% 19%	- 21% 16% ∀	- 20% 19%	- 18% 14%	- 20% 20%	- 20% 17%	- 19% 16%	- 14% 14%	- 18% 13%	- 18% 21%

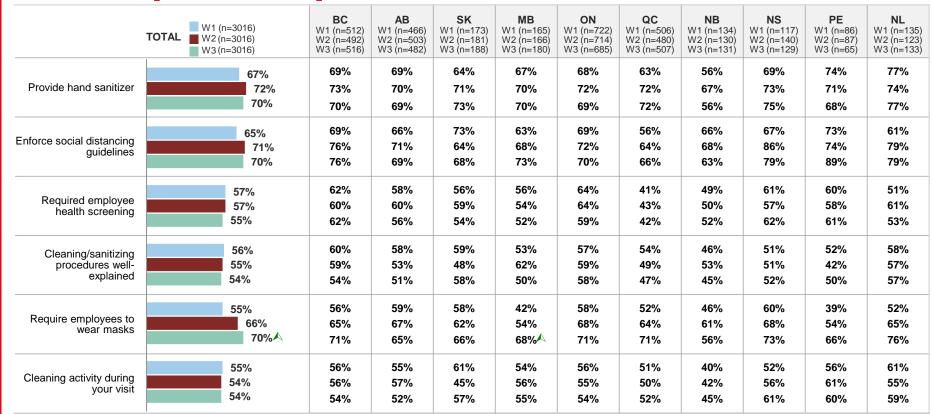
 ^{∧ / ✓} Significantly higher / lower than previous wave.

Base: Total respondents



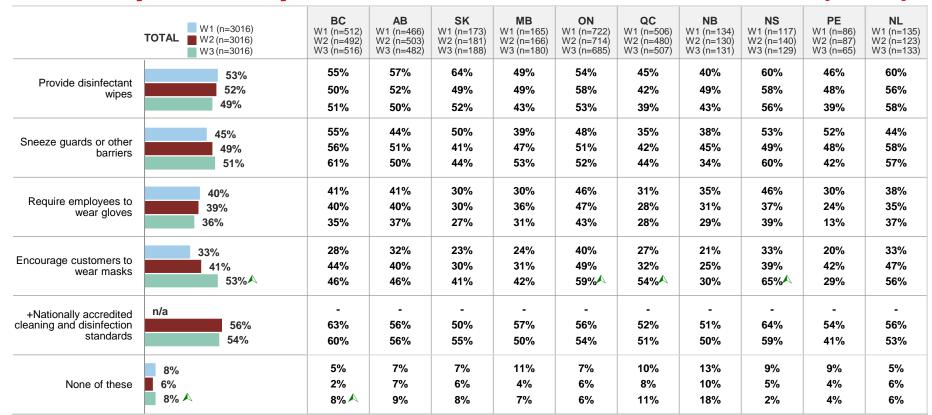
⁺ New answer response added Wave 2.

Most Important Operational Practices in Restaurants



canaDa,

Most Important Operational Practices in Restaurants (cont.)



^{∧ / ✓} Significantly higher / lower than previous wave.

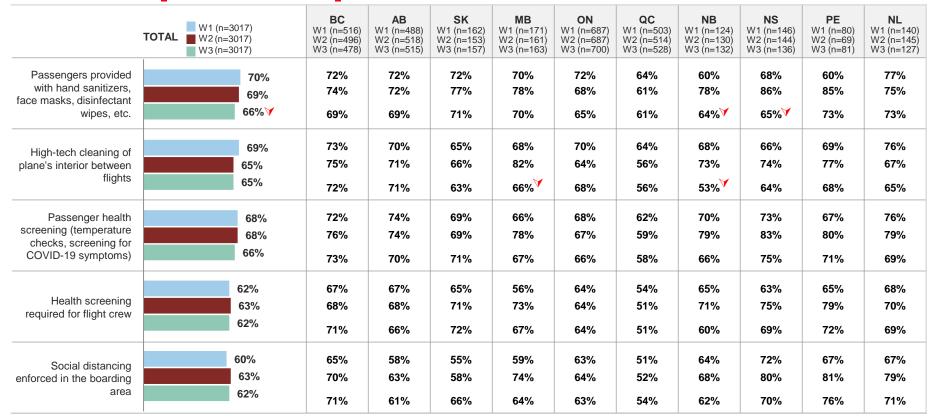


⁺ New answer response added Wave 2.

Base: Respondents seeing question (split sample for COV10, COVID11, and COV12). * Small base size (<100), interpret with caution.

COV10. When dining in restaurants in the future, what are the most important operational practices you think should be used? (Select all that apply.)

Most Important Operational Practices on Airlines

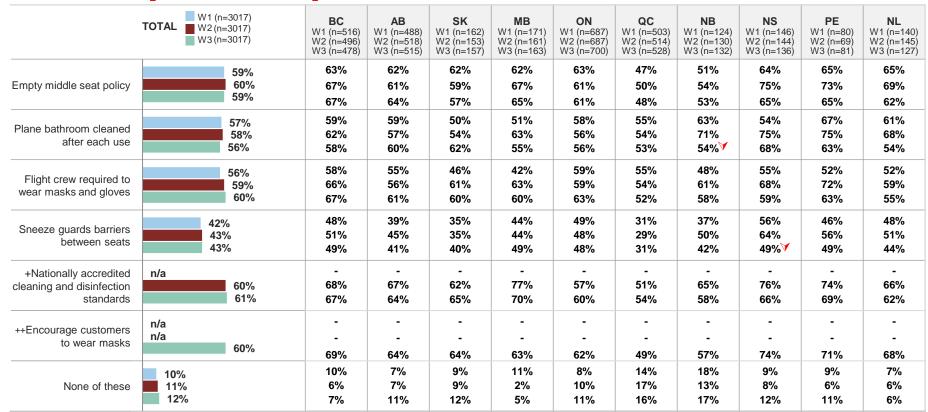


▲ / ▼ Significantly higher / lower than previous wave.

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(cont.)

Most Important Operational Practices on Airlines (cont.)



▲ / Y Significantly higher / lower than previous wave.

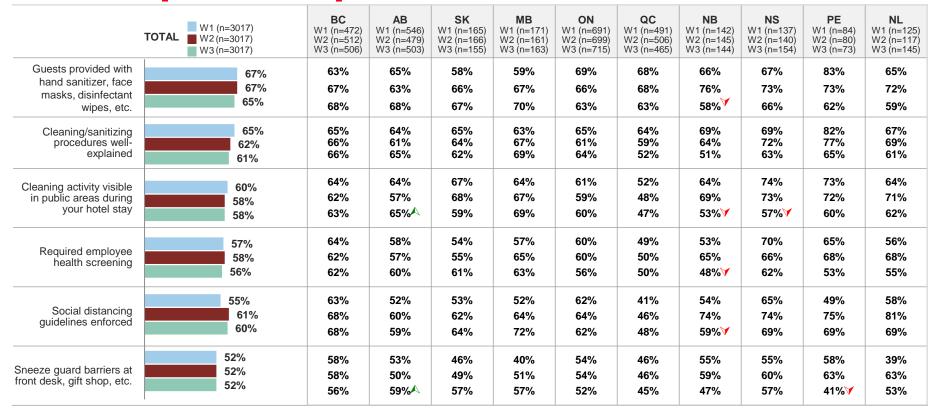
⁺⁺ New answer response added Wave 3.

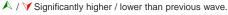




⁺ New answer response added Wave 2.

Most Important Operational Practices in Hotels

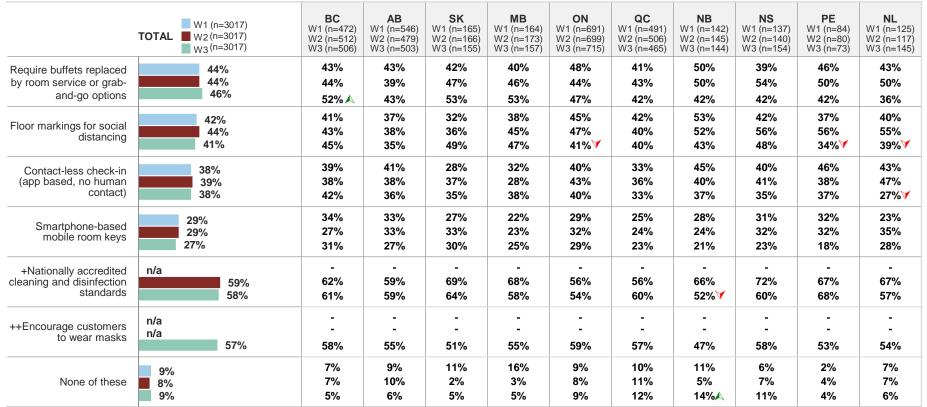




cdNVDv,

(cont.)

Most Important Operational Practices in Hotels (cont.)





⁺ New answer response added Wave 2.

⁺⁺ New answer response added Wave 3.

Base: Respondents seeing question (split sample for COV10, COVID11, and COV12). * Small base size (<100), interpret with caution.

COV12. When staying in a hotel in the future, what are the most important operational practices you think should be used? (Select all that apply.)

Attitudes Towards Travel – Top2Box (Strong/Somewhat Agree)

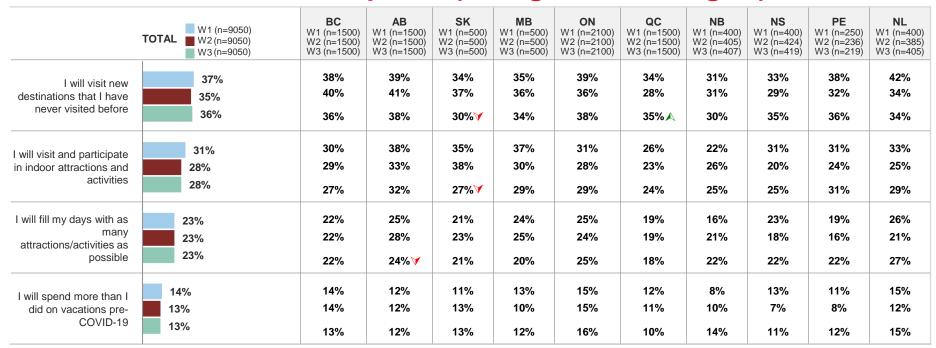
							i				
	W1 (n=9050) TOTAL	BC W1 (n=1500) W2 (n=1500) W3 (n=1500)	AB W1 (n=1500) W2 (n=1500) W3 (n=1500)	SK W1 (n=500) W2 (n=500) W3 (n=500)	MB W1 (n=500) W2 (n=500) W3 (n=500)	ON W1 (n=2100) W2 (n=2100) W3 (n=2100)	QC W1 (n=1500) W2 (n=1500) W3 (n=1500)	NB W1 (n=400) W2 (n=405) W3 (n=407)	NS W1 (n=400) W2 (n=424) W3 (n=419)	PE W1 (n=250) W2 (n=236) W3 (n=219)	NL W1 (n=400) W2 (n=385) W3 (n=405)
I will visit destinations	52%	55%	60%	55%	53%	52%	43%	45%	55%	74%	59%
that I know well or have	49%	53%	58%	54%	50%	50%	39%	55%	50%	58%	50%
visited before	49%	54%	53% ∀	52%	49%	49%	41%	50%	54%	61%	57%
I will visit and participate	52%	53%	56%	55%	56%	50%	49%	45%	54%	57%	54%
in outdoor attractions	51%	57%	56%	61%	55%	50%	46%	50%	46%	56%	50%
and activities	50%	55%	56%	50% ∀	50%	48%	46%	45%	47%	47%	52%
I miss travel. I can't wait	51%	53%	55%	48%	51%	50%	51%	38%	49%	54%	56%
to get out and travel	51%	56%	59%	54%	53%	51%	43%	47%	40%	46%	54%
again	51%	57%	57%	49%	53%	50%	46%	42%	41%	48%	51%
I will only do one or two	46%	47%	46%	46%	45%	46%	45%	42%	45%	50%	46%
things per day to limit	48%	50%	51%	44%	48%	51%	42%	49%	48%	46%	50%
social interaction	46% ∀	49%	44% ∀	47%	44%	50%	40%	44%	46%	45%	46%
I will spend less than I	38%	37%	40%	40%	37%	38%	37%	35%	36%	40%	36%
did on vacations pre-	41%	43%	44%	41%	42%	40%	40%	45%	40%	43%	41%
COVID-19	38% ∨	41%	39% ∀	39%	37%	41%	31% ∀	40%	40%	38%	41%

Base: Total respondents

COV13. Thinking of your next vacation, as government restrictions related to COVID-19 are relaxed, how much do you agree or disagree with the following statements?



Attitudes Towards Travel - Top2Box (Strong/Somewhat Agree) (cont.)

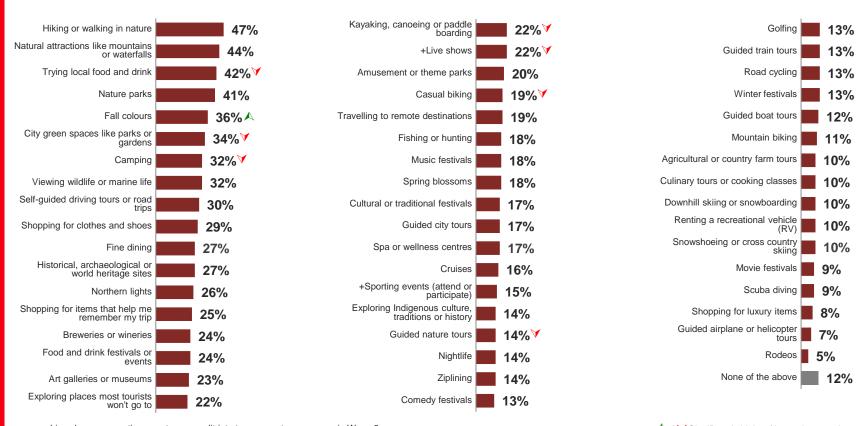




Base: Total respondents



General Activities Interested In



⁺ Live shows or sporting events were split into two separate responses in Wave 2 Note: Please refer to detailed data tables for results by province.

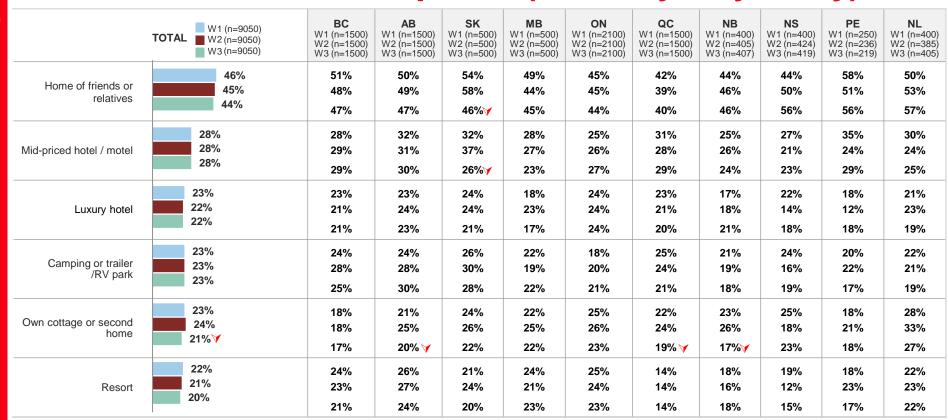
∧ /

✓ Significantly higher / lower than previous wave.



Base: Total respondents (n=9050)

Accommodation Use – Top2Box (Definitely/Very Likely)



Base: Total respondents

canada,

(cont.)

Accommodation Use – Top2Box (Definitely/Very Likely) (cont.)

	W1 (n=9050) W2 (n=9050) W3 (n=9050)	BC W1 (n=1500) W2 (n=1500) W3 (n=1500)	AB W1 (n=1500) W2 (n=1500) W3 (n=1500)	SK W1 (n=500) W2 (n=500) W3 (n=500)	MB W1 (n=500) W2 (n=500) W3 (n=500)	ON W1 (n=2100) W2 (n=2100) W3 (n=2100)	QC W1 (n=1500) W2 (n=1500) W3 (n=1500)	NB W1 (n=400) W2 (n=405) W3 (n=407)	NS W1 (n=400) W2 (n=424) W3 (n=419)	PE W1 (n=250) W2 (n=236) W3 (n=219)	NL W1 (n=400) W2 (n=385) W3 (n=405)
Budget hotel / motel	19%	18%	18%	20%	25%	16%	26%	21%	20%	23%	19%
	19%	17%	23%	28%	16%	16%	24%	19%	17%	15%	17%
	21%	19%	23%	19%	15%	19% 🗚	25%	18%	18%	25%	20%
Rented house,	19%	21%	21%	18%	20%	19%	18%	15%	19%	19%	24%
apartment or	20%	19%	22%	17%	19%	21%	20%	17%	14%	16%	25%
condominium	20%	21%	21%	22%	18%	22%	17%	14%	18%	14%	23%
Bed & Breakfast	13%	14%	16%	12%	12%	13%	11%	8%	12%	12%	16%
	14%	13%	17%	14%	11%	14%	15%	14%	8%	13%	15%
	14%	13%	14%	10%	14%	15%	12%	13%	11%	10%	17%
Guest ranch, farm, or lodge	11% 11% 10%	12% 12% 10%	12% 13% 10%	11% 12% 8%	10% 10% 9%	11% 10% 12%	9% 11% 8%	11% 7% 8%	11% 4% 7%	10% 9% 8%	13% 9% 7%
Hostel, university or school dormitory	8%	8%	7%	4%	7%	9%	8%	6%	5%	4%	10%
	8%	7%	8%	5%	5%	9%	8%	4%	2%	3%	3%
	8%	6%	6%	5%	6%	10%	6%	9% ▲	3%	3%	7% ▲



Base: Total respondents



Transportation Modes – Top2Box (Definitely/Very Likely)

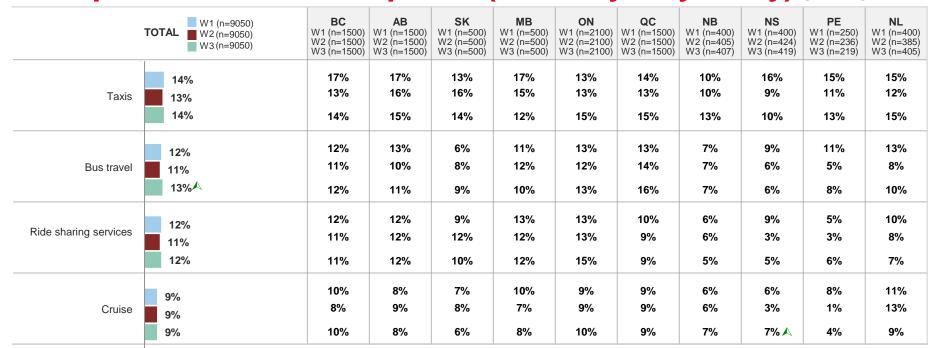
	TOTAL W1 (n=9050) W2 (n=9050) W3 (n=9050)	BC W1 (n=1500) W2 (n=1500) W3 (n=1500)	AB W1 (n=1500) W2 (n=1500) W3 (n=1500)	SK W1 (n=500) W2 (n=500) W3 (n=500)	MB W1 (n=500) W2 (n=500) W3 (n=500)	ON W1 (n=2100) W2 (n=2100) W3 (n=2100)	QC W1 (n=1500) W2 (n=1500) W3 (n=1500)	NB W1 (n=400) W2 (n=405) W3 (n=407)	NS W1 (n=400) W2 (n=424) W3 (n=419)	PE W1 (n=250) W2 (n=236) W3 (n=219)	NL W1 (n=400) W2 (n=385) W3 (n=405)
Domestic air travel	21%	26%	28%	20%	27%	21%	14%	17%	23%	22%	33%
	19%	23%	28%	28%	24%	19%	12%	13%	11%	21%	28%
	18%	20%	24%	19% ∀	19%	19%	13%	10%	16%	20%	27%
International air travel	21%	22%	25%	18%	19%	21%	21%	12%	14%	16%	20%
	19%	19%	25%	21%	20%	19%	16%	12%	7%	14%	20%
	18%	20%	22%	18%	15%	18%	18%	12%	12%	11%	16%
Rental car	19%	19%	24%	19%	21%	20%	16%	16%	16%	17%	26%
	20%	23%	27%	25%	22%	21%	15%	13%	12%	22%	27%
	19%	21%	22% ∀	17% ∀	19%	20%	15%	13%	15%	14%	21%
Ferry	18%	32%	17%	16%	12%	13%	18%	15%	18%	27%	26%
	18%	35%	16%	16%	11%	13%	16%	16%	14%	27%	25%
	18%	31%	15%	13%	12%	14%	18%	17%	15%	26%	19%
Public transit	16%	19%	18%	9%	17%	17%	16%	8%	13%	8%	13%
	16%	17%	13%	10%	13%	17%	18%	7%	6%	8%	13%
	17%	20%	15%	11%	13%	18%	17%	10%	10%	9%	11%

Base: Total respondents

COV16. As government restrictions related to COVID-19 are relaxed, how likely are you to use the following modes of transportation?



Transportation Modes - Top2Box (Definitely/Very Likely) (cont.)





Base: Total respondents



Offerings to Encourage Travel in Near Future

	TOTAL W1 (n=9050) W2 (n=9050) W3 (n=9050)	BC W1 (n=1500) W2 (n=1500) W3 (n=1500)	AB W1 (n=1500) W2 (n=1500) W3 (n=1500)	SK W1 (n=500) W2 (n=500) W3 (n=500)	MB W1 (n=500) W2 (n=500) W3 (n=500)	ON W1 (n=2100) W2 (n=2100) W3 (n=2100)	QC W1 (n=1500) W2 (n=1500) W3 (n=1500)	NB W1 (n=400) W2 (n=405) W3 (n=407)	NS W1 (n=400) W2 (n=424) W3 (n=419)	PE W1 (n=250) W2 (n=236) W3 (n=219)	NL W1 (n=400) W2 (n=385) W3 (n=405)
Full ticket refund	25%	31%	27%	26%	22%	26%	21%	18%	26%	18%	30%
	26%	29%	29%	25%	29%	26%	22%	24%	22%	36%	30%
	20% 🗸	22% ❤	21% ¥	22%	20% ∀	21% ❤	16% ❤	16% ∀	21%	19% ▽	27%
Discounted travel deal	19%	19%	22%	19%	19%	18%	20%	14%	18%	20%	21%
	17%	16%	20%	16%	19%	18%	14%	14%	8%	8%	14%
	13% ∀	11% ∀	14% ¥	10% ∀	11% ∀	13% ▼	14%	12%	13%	6%	14%
Free cancellations	15%	16%	15%	14%	16%	15%	15%	16%	15%	12%	12%
	16%	19%	16%	18%	15%	15%	15%	16%	13%	16%	12%
	14%▼	15% ∀	14%	11% ∀	11%	13%	15%	11%	10%	15%	11%
Travel insurance offer	5%	5%	4%	5%	6%	4%	6%	3%	3%	4%	6%
	■ 5%	5%	4%	5%	3%	5%	6%	3%	2%	4%	4%
	4%♥	4%	2% ∀	4%	4%	4% ∀	5%	3%	2%	1%	1%
Waived booking fees	3%	2%	2%	2%	2%	3%	3%	1%	1%	3%	2%
	2%	2%	1%	3%	1%	3%	2%	1%	1%	2%	2%
	2%	1%	2%	2%	2%	2%	2%	3%	2%	1%	1%

Base: Total respondents

COV17. Which one of the following offerings would most encourage you to make a travel booking in the near future? (Select one.)



Offerings to Encourage Travel in Near Future (cont.)

	W1 (n=9050) W2 (n=9050) W3 (n=9050)	BC W1 (n=1500) W2 (n=1500) W3 (n=1500)	AB W1 (n=1500) W2 (n=1500) W3 (n=1500)	SK W1 (n=500) W2 (n=500) W3 (n=500)	MB W1 (n=500) W2 (n=500) W3 (n=500)	ON W1 (n=2100) W2 (n=2100) W3 (n=2100)	QC W1 (n=1500) W2 (n=1500) W3 (n=1500)	NB W1 (n=400) W2 (n=405) W3 (n=407)	NS W1 (n=400) W2 (n=424) W3 (n=419)	PE W1 (n=250) W2 (n=236) W3 (n=219)	NL W1 (n=400) W2 (n=385) W3 (n=405)
++Government incentive	n/a	-	-	-	-	-	-	-	-	-	-
program – travel	n/a	-	-	-	-	-	-	-	-	-	-
expense rebate	4%	3%	5%	3%	2%	5%	4%	7%	6%	4%	5%
++Government incentive	n/a	-	-	-	-	-	-	-	-	-	-
program – travel	n/a	-	-	-	-	-	-	-	-	-	-
expense tax refund	4%	4%	3%	5%	3%	4%	3%	3%	2%	4%	2%
++Government incentive program – discounted travel packages or passes	n/a n/a 5%	- - 7%	- - 6%	- - 5%	- - 3%	- - 5%	- - 4%	- - 3%	- - 3%	- - 7%	- - 3%
None of the above would encourage me to make a travel booking in the near future	32%	26%	28%	34%	34%	32%	34%	47%	36%	40%	29%
	33%	27%	27%	31%	32%	31%	40%	41%	51%	32%	38%
	33%	30%	31%	38%	42%	30%	38%	42%	40% ✓	41%	36%
Other	1%	1%	1%	1%	1%	2%	1%	<1%	1%	3%	-
	1%	2%	2%	2%	2%	1%	1%	1%	3%	1%	1%
	1%	2%	1%	<1%	2%	2%	1%	2%	2%	3%	1%

^{∧ / ▼} Significantly higher / lower than previous wave.

Base: Total respondents





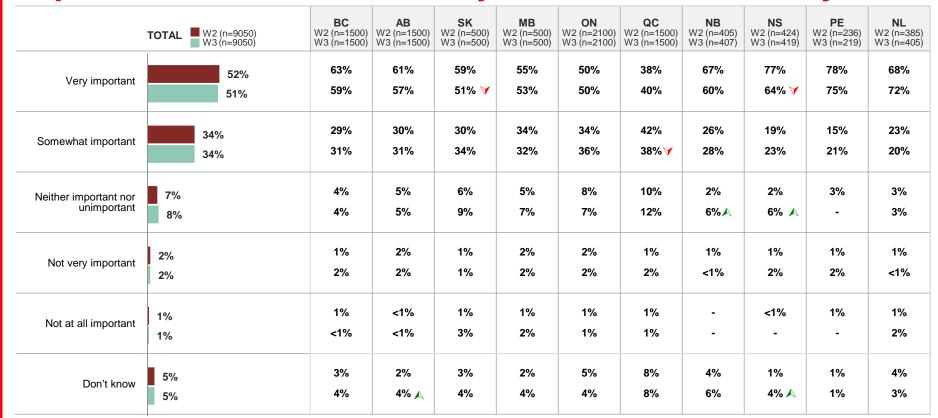
⁺⁺ New answer response added Wave 3.

4. Resident Sentiment

Wave 3 – August 2020



Importance of Tourism Industry to Canada's Economy





Opinions about International and Domestic Tourism





Base: Total respondents

5. Market Sizing

Wave 3 – August 2020



Market Sizing – Out-of-Province Travel Destinations

For travel from August to December 2020

					Resid	dents				
	BC (n=184)	AB (n=324)	SK (n=116)	MB (n=76*)	ON (n=295)	QC (n=219)	NB (n=82*)	NS (n=71*)	PE (n=59*)	NL (n=77*)
Out-of-province traveller population^	456,500	628,500	168,500	147,500	1,184,000	789,500	122,500	114,000	30,000	68,500
ВС	-	76%	65%	45%	49%	34%	6%	8%	9%	27%
ВС	-	477,500	109,500	66,500	580,000	268,500	7,500	9,000	2,500	18,500
AB	62%	-	73%	52%	34%	19%	12%	19%	8%	26%
AB	283,000	-	123,000	76,500	402,500	150,000	14,500	21,500	2,500	18,000
SK	14%	22%	-	47%	11%	7%	4%	2%	4%	6%
SIX .	64,000	138,500	-	69,500	130,000	55,500	5,000	2,500	1,000	4,000
MB	10%	14%	36%	-	16%	3%	3%	4%	3%	5%
IVID	45,500	88,000	60,500	-	189,500	23,500	3,500	4,500	1,000	3,500
ON	33%	33%	17%	39%	-	55%	29%	37%	36%	49%
ON	150,500	207,500	28,500	57,500	-	434,000	35,500	42,000	11,000	33,500
QC	18%	16%	11%	7%	47%	-	22%	11%	10%	9%
QC	82,000	100,500	18,500	10,500	556,500	-	27,000	12,500	3,000	6,000
NB	8%	16%	4%	5%	21%	18%	-	39%	75%	21%
ND	36,500	100,500	6,500	7,500	248,500	142,000	-	44,500	22,500	14,50



(cont.)

^{&#}x27;Out-of-province traveller population represents the population that are interested in travelling to other parts of Canada from August to December 2020.

^{*}Small base size (<100), interpret with caution. **Very small base size (<50), interpret with extreme caution. Base: Respondents interested in travelling to other parts of Canada from August to December 2020.

ase. Respondents interested in travelling to other pairs of Canada from August to December 2020.

Market Sizing – Out-of-Province Travel Destinations

For travel from August to December 2020

					Resid	lents				
	BC (n=184)	AB (n=324)	SK (n=116)	MB (n=76*)	ON (n=295)	QC (n=219)	NB (n=82*)	NS (n=71*)	PE (n=59*)	NL (n=77*)
Out-of-province traveller population^	456,500	628,500	168,500	147,500	1,184,000	789,500	122,500	114,000	30,000	68,500
NS -	15%	22%	11%	5%	30%	16%	74%	-	88%	52%
No	68,500	138,500	18,500	7,500	355,000	126,500	90,500	-	26,500	35,500
PE	5%	16%	7%	6%	22%	13%	55%	43%	-	26%
	23,000	100,500	12,000	9,000	260,500	102,500	67,500	49,000	-	18,000
NL -	6%	14%	5%	2%	19%	5%	10%	21%	18%	-
INL	27,500	88,000	8,500	3,000	225,000	39,500	12,500	24,000	5,500	-
YT	8%	9%	3%	2%	11%	3%	3%	1%	4%	3%
- ' '	36,500	56,500	5,000	3,000	130,000	23,500	3,500	1,000	1,000	2,000
NT -	3%	9%	3%	1%	11%	3%	4%	2%	4%	7%
INI	13,500	56,500	5,000	1,500	130,000	23,500	5,000	2,500	1,000	5,000
NU -	1%	6%	2%	1%	7%	4%	1%	1%	4%	8%
NO	4,500	37,500	3,500	1,500	83,000	31,500	1,000	1,000	1,000	5,500



[&]quot;Out-of-province traveller population represents the population that are interested in travelling to other parts of Canada from August to December 2020.

^{*}Small base size (<100), interpret with caution. **Very small base size (<50), interpret with extreme caution. Base: Respondents interested in travelling to other parts of Canada from August to December 2020.

Market Sizing – Demand for Rest of 2020 (Sep to Dec 2020)

					Resid	lents				
	BC (n=1500)	AB (n=1500)	SK (n=500)	MB (n=500)	ON (n=2100)	QC (n=1500)	NB (n=407)	NS (n=419)	PE (n=219)	NL (n=405)
Adult population aged 18+	3,804,000	3,143,500	841,500	984,000	10,763,500	6,579,000	612,170	759,470	115,075	428,905
NET Domestic	48%	50%	47%	41%	46%	40%	52%	55%	59%	59%
NET Domestic	1,826,000	1,572,000	395,500	403,500	4,951,000	2,631,500	318,500	417,500	68,000	253,000
NET In-Province	47%	47%	43%	39%	45%	38%	49%	53%	56%	56%
NET III-FIOVIIICE	1,788,000	1,477,500	362,000	384,000	4,843,500	2,500,000	300,000	402,500	64,500	240,000
Other communities near you	40%	38%	34%	31%	38%	31%	44%	44%	45%	47%
Other communities near you	1,521,500	1,194,500	286,000	305,000	4,090,000	2,039,500	269,500	334,000	52,000	201,500
Other parts of your province	30%	36%	32%	28%	31%	27%	40%	41%	48%	41%
Other parts of your province	1,141,000	1,131,500	269,500	275,500	3,336,500	1,776,500	245,000	311,500	55,000	176,000
Other parts of Canada	11%	18%	17%	13%	11%	11%	17%	14%	23%	14%
Other parts of Carlada	418,500	566,000	143,000	128,000	1,184,000	723,500	104,000	106,500	26,500	60,000
The United States	4%	4%	4%	4%	5%	3%	1%	1%	5%	3%
The United States	152,000	125,500	33,500	39,500	538,000	197,500	6,000	7,500	6,000	13,000
Other countries (outside of the LIC)	4%	4%	4%	2%	5%	4%	0.02	1%	2%	1%
Other countries (outside of the US)	152,000	125,500	33,500	19,500	538,000	263,000	12,000	7,500	2,500	4,500



Market Sizing – Demand for Fall 2020 (Sep to Nov)

					Resid	lents				
	BC (n=1500)	AB (n=1500)	SK (n=500)	MB (n=500)	ON (n=2100)	QC (n=1500)	NB (n=407)	NS (n=419)	PE (n=219)	NL (n=405)
Adult population aged 18+	3,804,000	3,143,500	841,500	984,000	10,763,500	6,579,000	612,170	759,470	115,075	428,905
NET Domestic	44%	46%	45%	37%	40%	36%	50%	53%	58%	56%
NET Domestic	1,674,000	1,446,000	378,500	364,000	4,305,500	2,368,500	306,000	402,500	66,500	240,000
NET In-Province	43%	43%	40%	35%	39%	34%	48%	52%	55%	54%
NET III-FTOVIIICE	1,635,500	1,351,500	336,500	344,500	4,198,000	2,237,000	294,000	395,000	63,500	231,500
Other communities near you	36%	35%	32%	28%	33%	28%	42%	43%	45%	46%
Other communities near you	1,369,500	1,100,000	269,500	275,500	3,552,000	1,842,000	257,000	326,500	52,000	197,500
Other parts of your province	27%	32%	29%	25%	25%	25%	38%	40%	47%	39%
Other parts of your province	1,027,000	1,006,000	244,000	246,000	2,691,000	1,645,000	232,500	304,000	54,000	167,500
Other parts of Canada	8%	15%	16%	9%	7%	9%	15%	10%	21%	9%
Other parts of Carlada	304,500	471,500	134,500	88,500	753,500	592,000	92,000	76,000	24,000	38,500
The United States	3%	3%	3%	2%	3%	2%	1%	1%	3%	1%
The Officed States	114,000	94,500	25,000	19,500	323,000	131,500	6,000	7,500	3,500	4,500
011 (1111)	3%	3%	3%	1%	3%	2%	1%	0%	2%	1%
Other countries (outside of the US)	114,000	94,500	25,000	10,000	323,000	131,500	6,000	_	2,500	4,500



Market Sizing – Demand for Dec 2020 & Winter 2021

					Resid	dents				
	BC (n=1500)	AB (n=1500)	SK (n=500)	MB (n=500)	ON (n=2100)	QC (n=1500)	NB (n=407)	NS (n=419)	PE (n=219)	NL (n=405)
Adult population aged 18+	3,804,000	3,143,500	841,500	984,000	10,763,500	6,579,000	612,170	759,470	115,075	428,905
NET Domestic	26%	28%	29%	22%	29%	23%	20%	23%	28%	22%
NET Domestic	989,000	880,000	244,000	216,500	3,121,500	1,513,000	122,500	174,500	32,000	94,500
NET In-Province	23%	24%	23%	18%	26%	20%	17%	18%	24%	16%
NET III-PIOVIIICE	875,000	754,500	193,500	177,000	2,798,500	1,316,000	104,000	136,500	27,500	68,500
Other communities near you	19%	18%	19%	15%	20%	16%	13%	14%	19%	12%
Other communities near you	723,000	566,000	160,000	147,500	2,152,500	1,052,500	79,500	106,500	22,000	51,500
Other parts of your province	14%	16%	15%	10%	17%	13%	11%	12%	19%	11%
Other parts of your province	532,500	503,000	126,000	98,500	1,830,000	855,500	67,500	91,000	22,000	47,000
Other parts of Canada	9%	11%	12%	10%	11%	8%	7%	9%	10%	8%
Other parts of Carlada	342,500	346,000	101,000	98,500	1,184,000	526,500	43,000	68,500	11,500	34,500
The United States	4%	6%	6%	4%	6%	4%	2%	2%	3%	3%
The Officed States	152,000	188,500	50,500	39,500	646,000	263,000	12,000	15,000	3,500	13,000
Other countries (outside of the US)	7%	6%	8%	3%	7%	8%	5%	3%	4%	3%
Other countries (outside of the OS)	266,500	188,500	67,500	29,500	753,500	526,500	30,500	23,000	4,500	13,000



Thank you! Merci!



