NET PROMOTER SCORE †





#### MARKET OVERVIEW

## **BC PAST PERFORMANCE**

111,397,500 Overnight outbound departures from Germany (+5%)

MARKET POTENTIAL<sup>†</sup>



POTENTIAL DEMAND<sup>†</sup>

3.00M

# MARKET VISITATION RANK\*\*

Germany is the 6th

largest international market for BC

MARKET STATUS'''

Maintain

VISITATION [1]



Average annual growth rate (2014–2019)



26% BC's share of Canadian
German visitation

**EXPENDITURES** [1]



Average annual growth rate (2014–2019)



Canadian

German

expenditures

Promoters 42%
Passives 38%
Detractors 20%

BC's share of

AIRLINE SEAT
CAPACITY †



MARKET HIGHLIGHTS

#7

Germany was the secondlargest European market for BC, accounting for 19% of BC's total visitation from Europe.<sup>[1]</sup>



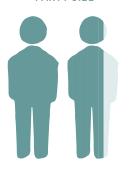
More than four-fifths of German visitors to BC use a travel agent for their trip; either for research or booking.<sup>†</sup>



BC receives 26% of all German visitation to Canada, with almost half of visitation occurring during the summer.<sup>†</sup>

#### TRAVELLER AND TRIP CHARACTERISTICS

# AVERAGE TRAVEL PARTY SIZE\*\*



#### **TOP 3 EQ TYPES**°

Virtual Travellers
Authentic Experiencers
Group Tourists

#### PAST VISITATION TO CANADA<sup>†</sup>

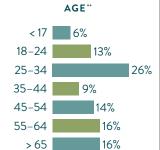


#### SPENDING"



\$1,543 Average spending per person in BC

#### TRIP PURPOSE"



Daaldaa

\$\frac{1}{69}\% Leisure

21%

Visit family & friends

Business

# TRAVEL AGENT/TOUR OPERATOR USAGE \$

Danaarahina

	Researching	Booking
Flights	37%	32%
Accommodations	28%	24%
Transportation	18%	17%
Activities	24%	9%
Potential Travel Destinations	22%	

14% Did not use a travel agent

### TOP 5 ACTIVITIES \$



Hiking or walking in nature



Nature parks

Other



Trying local food and drink



Natural attractions like mountains or waterfalls



Viewing wildlife or marine life

#### ONLINE TRAVEL BOOKINGS [2]

45%

7

64% Online supplier



70% Desktop



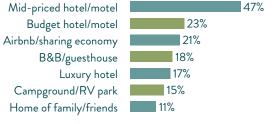
36% Online travel agent

30% Mobile

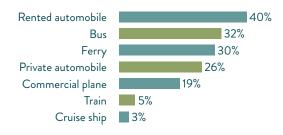
# ACCOMMODATIONS O

**AVERAGE TRIP LENGTH IN BC"** 

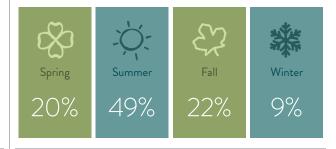
16 Nights



#### TRANSPORTATION USED DURING TRIP"



#### TRAVEL SEASONS\*\*



**DESTINATION BC** | RESEARCH AND ANALYTICS

 ${\bf market\ profiles:}\ {\sf GERMANY}$ 

CONTACT US: TourismResearch@DestinationBC.ca

- Euromonitor
- Destination BC tabulations from the 2017 International Travel Survey (Statistics Canada)
   Destination BC Global Marketing Plan 2020
- ℓ Destination BC Tabulations from Statistics Canada Frontier Counts
- Destination Canada's Global Tourism Watch (2018)

- ‡ Forwardkey
- Destination Canada's Global Tourism Watch (2018 & 2019)
- Ω Small Area Estimates (Statistics Canada)
- [1] Destination BC Internal Estimates
- [2] Phocuswright