



DESTINATION  
BRITISH COLUMBIA®

BC Residents' Public Perceptions:  
COVID-19 Travel and Tourism  
Wave 47: June 15, 2022

Report prepared by: Leger

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## BACKGROUND



- Destination BC is monitoring British Columbian's current views on travel and tourism as well as tracking travel and tourism behaviour intentions in order to understand the impact of COVID-19 on the tourism industry.
- As such, Destination BC has commissioned Leger (formerly Insights West) to conduct a number of waves of research, one approximately every two weeks, starting May 13, 2020 to track opinions and intentions and watch how results trend over time. The survey moved to monthly fielding starting in January 2022.
- Note that some changes and additions were made to the questions in a couple of waves to continue to fully meet the research needs of the project.

## METHODOLOGY

- Online survey with at least 800 British Columbian adults (1,000 starting November 26, 2021) via an omnibus (shared study).
- Data is weighted by a number of demographic variables to ensure it is representative of the province.

Wave	Field Dates	Sample Size	Margin of Error (19/20)
1	May 13-17, 2020	824	+/-3.4%
2	May 27-31, 2020	883	+/-3.3%
3	June 10-14, 2020	832	+/-3.4%
4	June 24-28, 2020	827	+/-3.4%
5	July 8-13, 2020	823	+/-3.4%
6	July 22-23, 2020	950	+/-3.2%
7	Aug 5-9, 2020	998	+/-3.1%
8	Aug 19-23, 2020	887	+/-3.3%
9	Sept 2-7, 2020	880	+/-3.3%
10	Sept 16-19, 2020	842	+/-3.4%
11	Sept 30-Oct 4, 2020	804	+/-3.4%
12	Oct 13-15, 2020	1,385	+/-2.6%
13	Oct 28-Nov 1, 2020	802	+/-3.5%
14	Nov 12 – 15, 2020	852	+/-3.4%
15	Nov 25 – 30, 2020	817	+/-3.4%
16	Dec 9-14, 2020	876	+/-3.4%
17	Jan 6-10, 2021	826	+/-3.4%
18	Jan 20-24, 2021	815	+/-3.4%
19	Feb 3-7, 2021	813	+/-3.4%
20	Feb 17-21, 2021	836	+/-3.4%
21	Mar 3-7, 2021	827	+/-3.4%
22	Mar 17-19, 2021	1,057	+/-3.0%
23	Mar 31-Apr 5, 2021	827	+/-3.4%
24	Apr 6-14, 2021	1,023	+/-3.1%
25	Apr 28-May 2, 2021	883	+/-3.3%
26	May 12-15, 2021	831	+/-3.4%
27	May 26-30, 2021	831	+/-3.4%
28	Jun 10-13, 2021	830	+/-3.4%
29	Jun 23-27, 2021	808	+/-3.4%
30	Jul 7-10, 2021	822	+/-3.4%
31	Jul 21-24, 2021	830	+/-3.4%
32	Aug 4-8, 2021	832	+/-3.4%
33	Aug 18-21, 2021	830	+/-3.4%
34	Sept 1-4, 2021	1,003	+/-3.1%
35	Sept 15-17, 2021	834	+/-3.4%
36	Sept 29-Oct 3, 2021	845	+/-3.4%
37	Oct 13-16, 2021	820	+/-3.4%
38	Oct 27-31, 2021	838	+/-3.4%
39	Nov 10-14, 2021	820	+/-3.4%
40	Nov 26-28, 2021	1,002	+/-3.1%
41	Dec 17-19, 2021	1,001	+/-3.1%
42	Jan 7-9, 2022	999	+/-3.1%
43	Feb 4-6, 2022	1,003	+/-3.1%
44	Mar 4-6, 2022	1,000	+/-3.1%
45	Apr 8-10, 2022	1,003	+/-3.1%
46	May 6-8, 2022	1,003	+/-3.1%
47	Jun 10-12, 2022	1,002	+/-3.1%

# KEY HIGHLIGHTS – WHAT'S NEW OR CHANGED



## TRAVEL INTENTIONS (SLIDES 7-10)

- BC residents' short term (next 4 weeks) travel prospects within BC continue to increase (up +7 points for day trips and up +4 points for overnight trips). Medium term (within 2-3 months) travel intentions are also increasing with a +5 point increase for overnight and a directional increase for day trips. However, compared to June 2021, BC residents' travel intentions for both day trips and overnight within BC are down for both short and medium term, perhaps as a result of increased out-of-province travel.
- Short term (next 4 weeks) prospects for travel to other parts of Canada is up +3 points but only increasing directionally in the next 2-3 months. Both short and medium term travel intentions to other provinces is higher when compared to this same time last year.
- Similar to May, travel intentions to destinations outside of Canada have not significantly changed in the past month, but remain directionally above levels at this point last year.

## CONCERN WELCOMING VISITORS (SLIDES 12-13)

- BC residents' concern welcoming visitors continues to drop to historic study lows, particularly for overnight BC visitors, a decrease of -5 points to 23%.

## COMFORT WITH ACTIVITIES/MODES OF TRANSPORTATION (SLIDES 15-18)

- With COVID-19 regulations continuing to be removed, comfort with all activities is still on an upward trajectory, especially for indoor and outdoor tourist attractions (increase of +4 and +5 points, respectively) and cruise ship (+7) and car travel (+3).
- Comfort levels with all activities and modes of transportation have increased again to new historical study highs.

# KEY HIGHLIGHTS – WHAT’S NEW OR CHANGED



## BRITISH COLUMBIANS’ CONCERNS WELCOMING CANADIAN VISITORS (SLIDES 20-22)

- BC residents’ concern welcoming Canadian visitors continues to decrease significantly for all provinces and regions, especially for those from Atlantic Canada (a decrease of -10 points to 30%), and Alberta and Ontario (decreases of -9 points to 38% and 39%, respectively). The level of concern has decreased to record study lows for all provinces/territories.

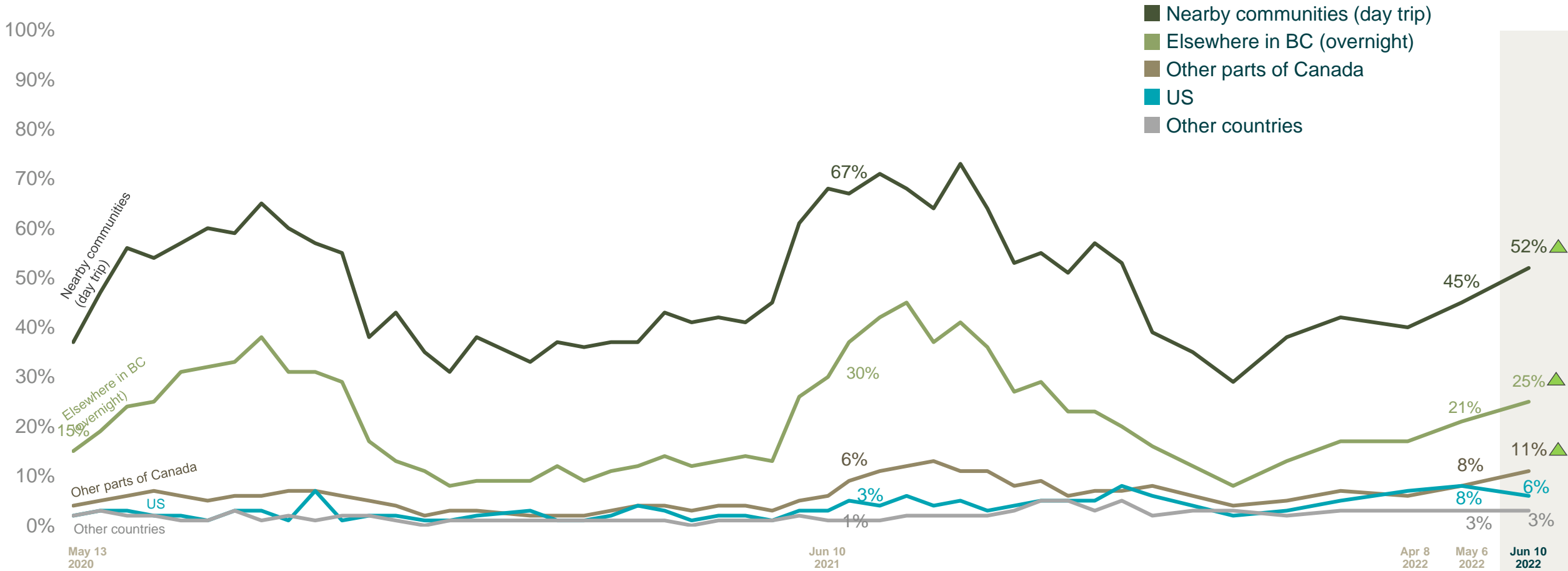
## IMPACT OF FACTORS ON OVERNIGHT TRAVEL IN BC THIS SUMMER (SLIDE 23)

- When asked how much impact each of six factors will have on overnight travel plans in BC this Summer, BC residents feel *transportation/gas costs* will affect them the most (62% rating it 4 or 5 on a 5-point scale, where 5 is greatly impacted), followed by *financial situation* (43%), then *potential natural weather events* (41%). Surprisingly, the impact of COVID-19 is well-below these factors, with 28% of BC residents rating it 4 out of 5, or higher, in terms of affecting their summer travel plans.

# TRAVEL INTENT

# Tracking British Columbians' Travel Intent Within Next 4 Weeks

(By Destination)

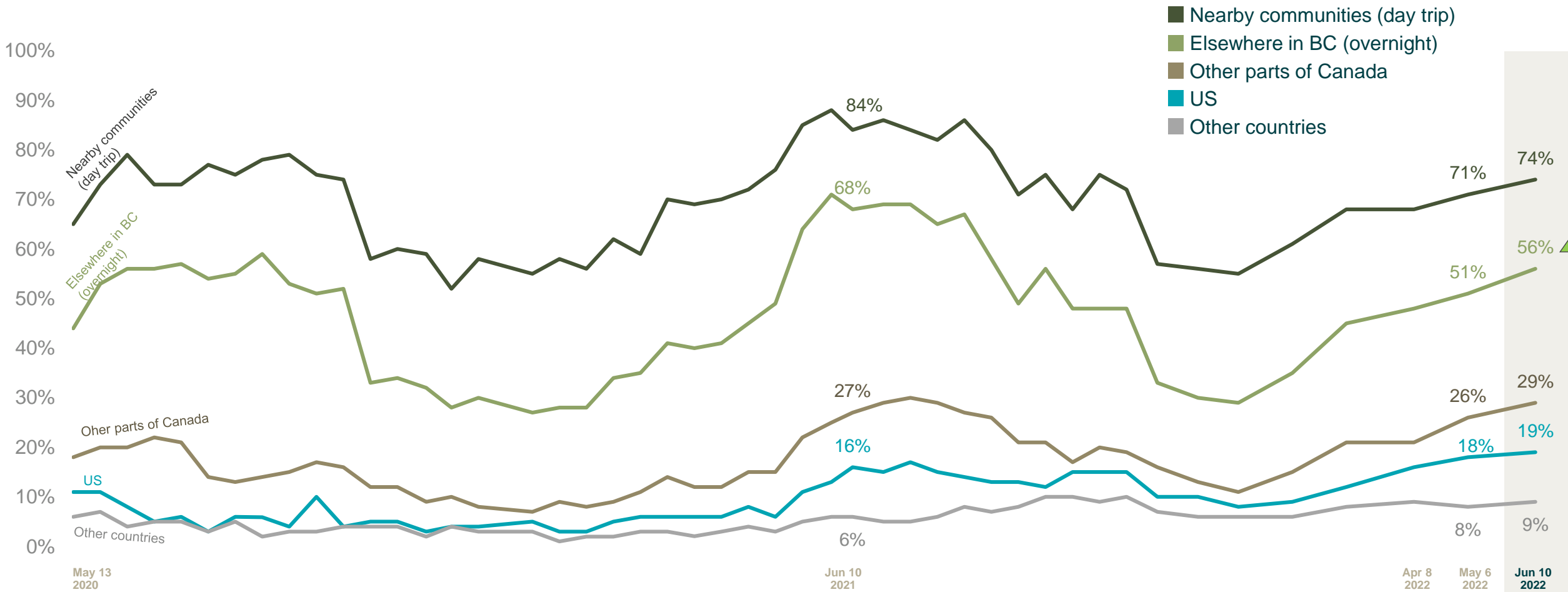


NOTE: Response category “only when vaccine or treatment for COVID-19 available” removed Jun 23, 2021.  
Base: All respondents  
D3. When, if at all, are you likely to make trips to the following destinations?

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.

# Tracking British Columbians' Travel Intent Within Next 2-3 Months

(By Destination)



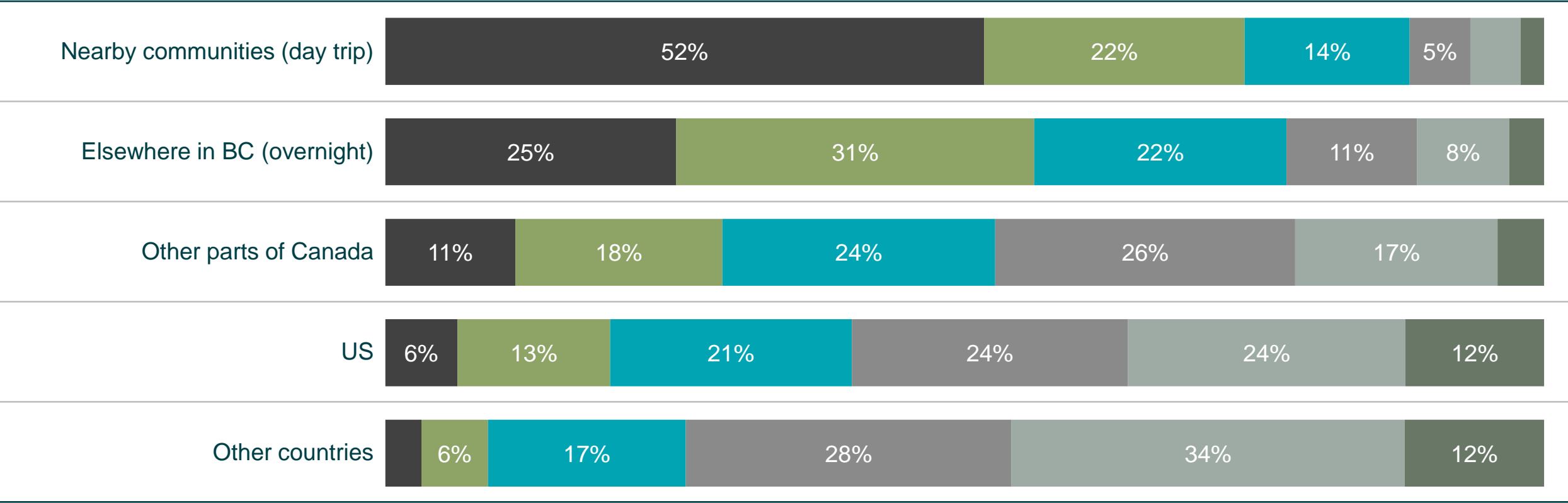
NOTE: Response category “only when vaccine or treatment for COVID-19 available” removed Jun 23, 2021.  
Base: All respondents  
D3. When, if at all, are you likely to make trips to the following destinations?  
Due to rounding, the total may not equal 100% to the sum of individual values shown.

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.



# Snapshot Of British Columbians' Travel Intentions

(Wave 47 – June 10, 2022)

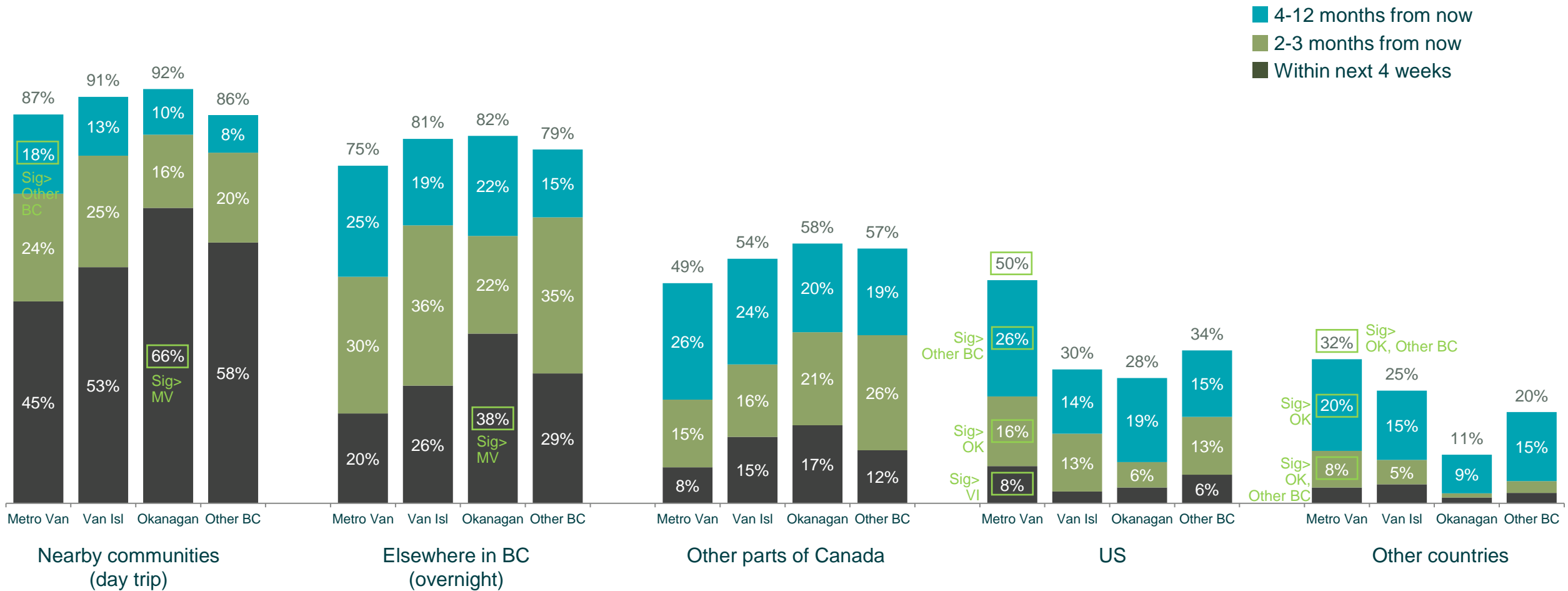


■ Within next 4 weeks   ■ 2-3 months from now   ■ 4-12 months from now   ■ Within 2 years   ■ Not sure, but longer than 2 years   ■ Never

Base: All respondents  
D3. When, if at all, are you likely to make trips to the following destinations?  
Due to rounding, the sum of the individual values shown may not add up to 100%.

# Snapshot Of British Columbians' Travel Intentions By Region

(Wave 47 – June 10, 2022)



Base: All respondents  
D3. When, if at all, are you likely to make trips to the following destinations?  
Due to rounding, the sum of the individual values shown may not add up to the total shown.

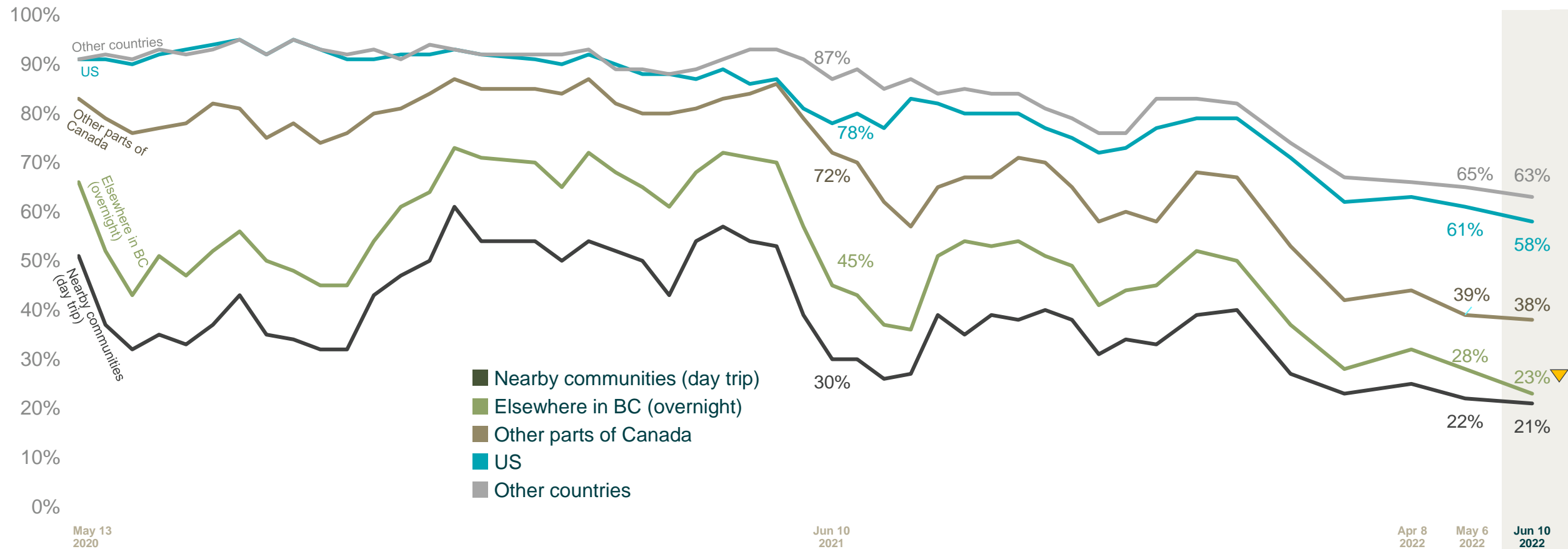
Statistically significantly **higher** than comparison group(s).  
Statistically significantly **lower** than comparison group(s).

# CONCERN WELCOMING VISITORS



# Tracking British Columbians' Concern Welcoming Visitors

(Total Very/Somewhat Concerned By Visitor Origin)

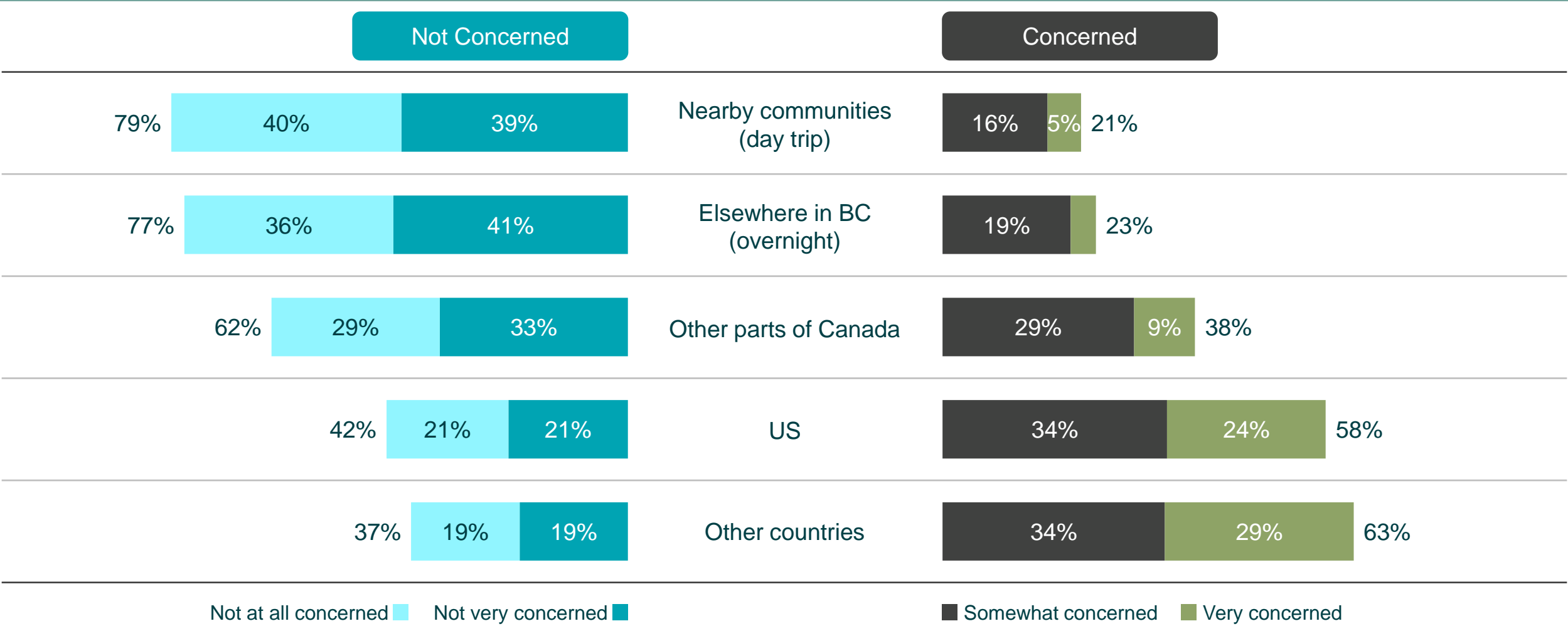


Base: All respondents  
D2. Given the current situation with COVID-19, how concerned would you be with the following types of visitors making non-essential trips into your community over the next few weeks?

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.

# Snapshot Of British Columbians' Concern Welcoming Visitors

(Wave 47 – June 10, 2022)



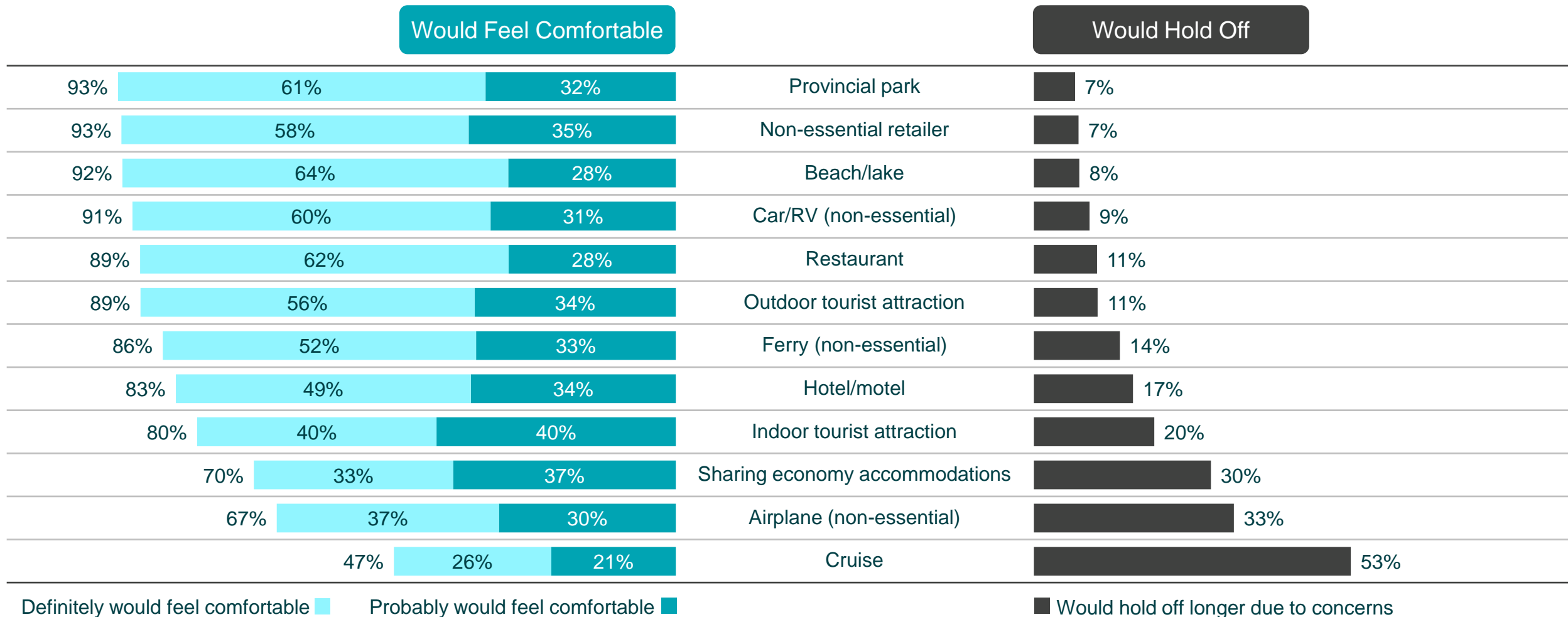
Base: All respondents  
D2. Given the current situation with COVID-19, how concerned would you be with the following types of visitors making non-essential trips into your community over the next few weeks?  
Due to rounding, the sum of the individual values shown may not add up to the total shown.

# COMFORT LEVELS BY ACTIVITY / TRANSPORTATION / ACCOMMODATION



# Snapshot Of British Columbians' Comfort Levels With Activities, Transportation and Accommodation

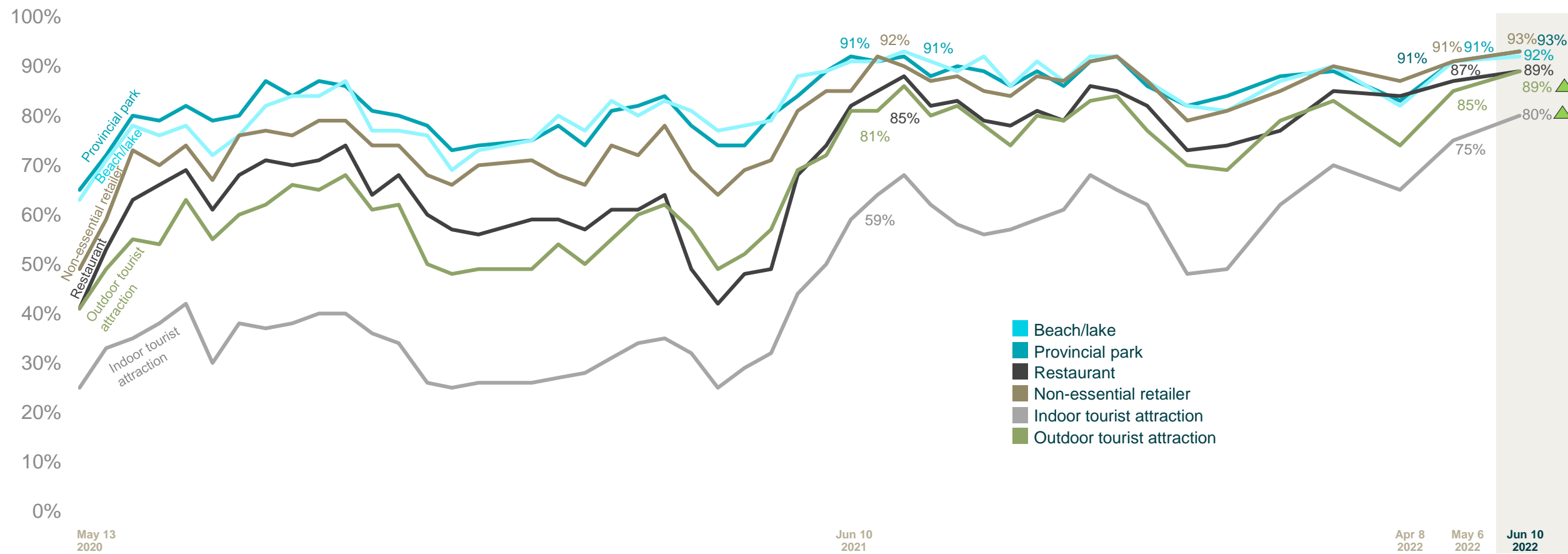
(Wave 47 – June 10, 2022)



Base: All respondents, excluding not applicable/don't do this in general and not applicable/wouldn't do this at this time of year  
 D1. Would you be comfortable doing/using each of the following in the next few weeks, or are you likely to hold off longer due to concerns about COVID-19?  
 Due to rounding, the sum of the individual values shown may not add up to the total shown.

# Tracking British Columbians' Comfort Levels With Activities

(Total Definitely/Probably Would By Activity)

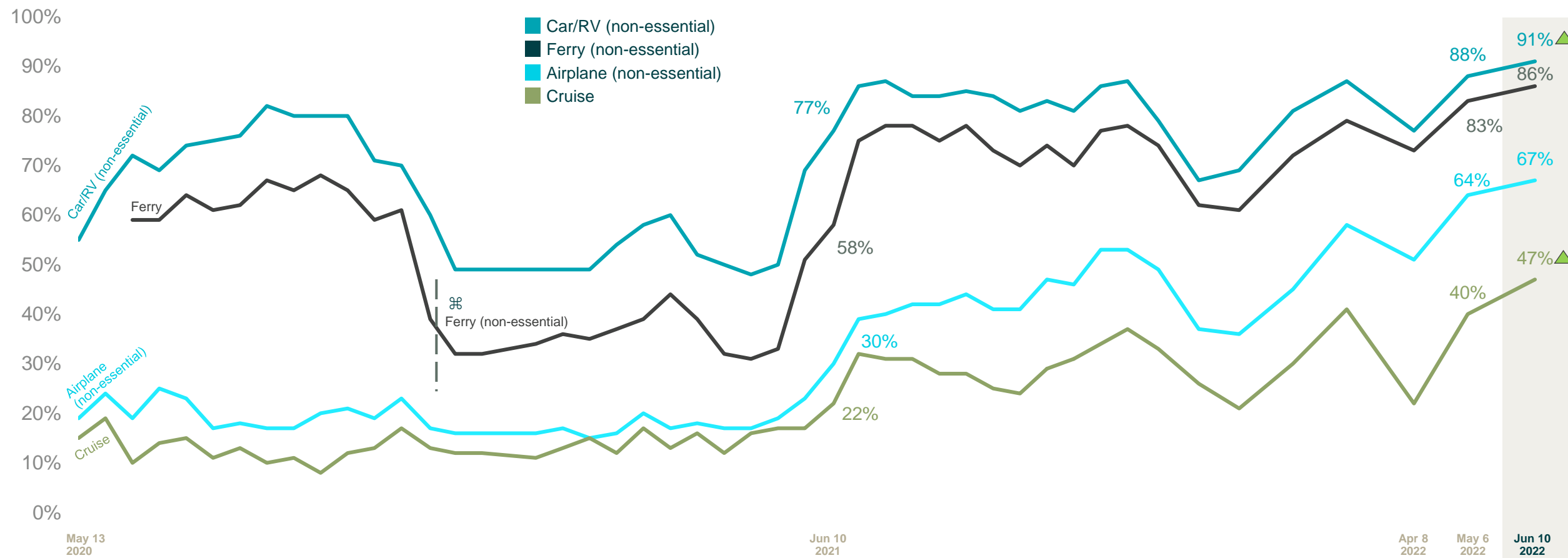


Base: All respondents, excluding not applicable/don't do this in general and not applicable/wouldn't do this at this time of year  
D1. Would you be comfortable doing/using each of the following in the next few weeks, or are you be likely to hold off longer due to concerns about COVID-19?

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.

# Tracking British Columbians' Comfort Levels With Transportation Modes

(Total Definitely/Probably Would By Transportation)



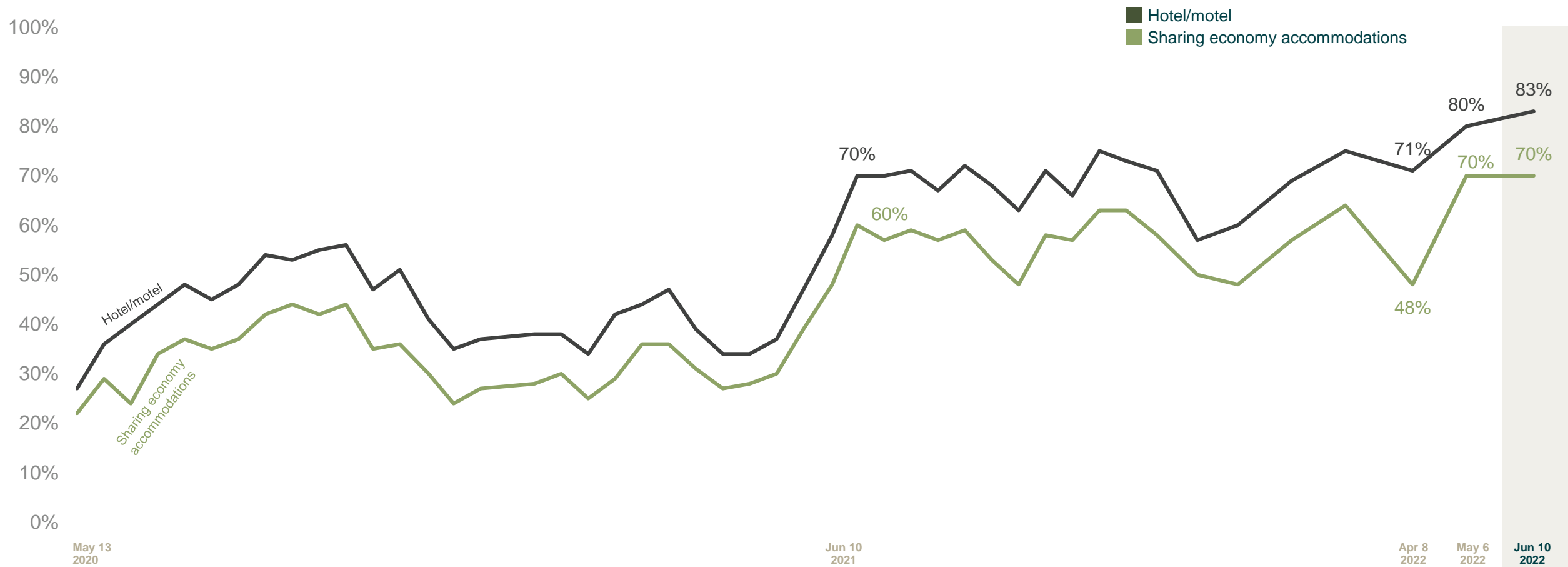
⌘ Changed from “ferry” to “ferry for non-essential travel” November 12, 2020 wave.  
Base: All respondents, excluding not applicable/don't do this in general and not applicable/wouldn't do this at this time of year  
D1. Would you be comfortable doing/using each of the following in the next few weeks, or are you be likely to hold off longer due to concerns about COVID-19?

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.



# Tracking British Columbians' Comfort Levels With Accommodation

(Total Definitely/Probably Would By Accommodation Type)



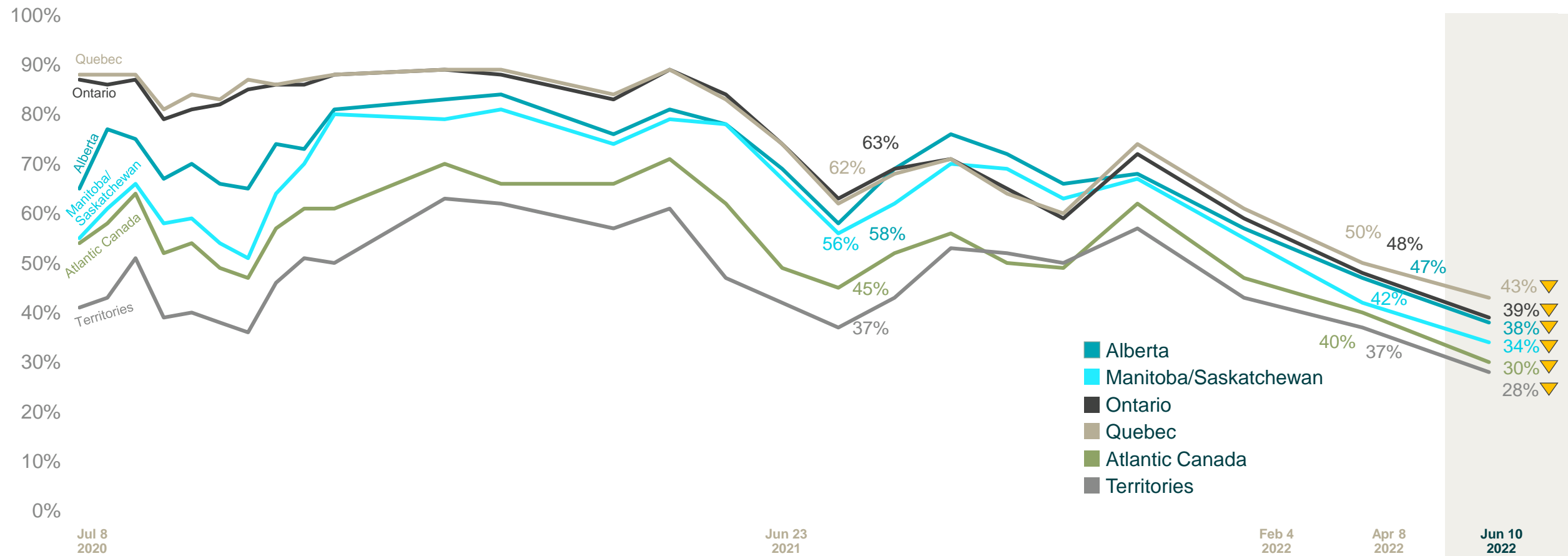
Base: All respondents, excluding not applicable/don't do this in general and not applicable/wouldn't do this at this time of year  
D1. Would you be comfortable doing/using each of the following in the next few weeks, or are you be likely to hold off longer due to concerns about COVID-19?

- ▲ Statistically significantly **higher** than previous wave.
- ▼ Statistically significantly **lower** than previous wave.

# CURRENT AD-HOC FINDINGS

# Tracking British Columbians' Concern Welcoming Canadian Visitors

(Total Very/Somewhat Concerned By Origin)

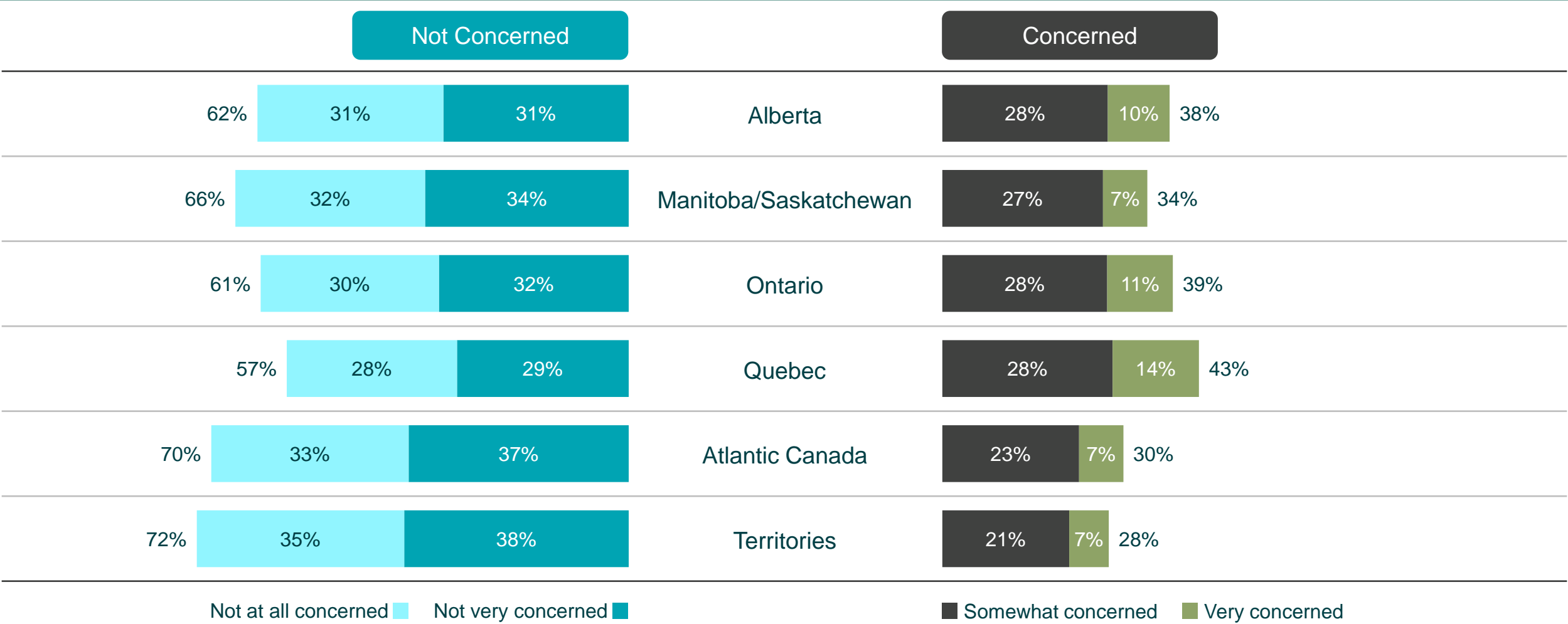


⌘ Question frequency changed from bi-weekly to monthly starting November 12, 2020.  
Base: All respondents  
D2a. And how concerned would you be with the following types of Canadian visitors making non-essential trips into your community over the next few weeks?

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.

# Snapshot Of British Columbians' Concern Welcoming Canadian Visitors

(Wave 47 – June 10, 2022)



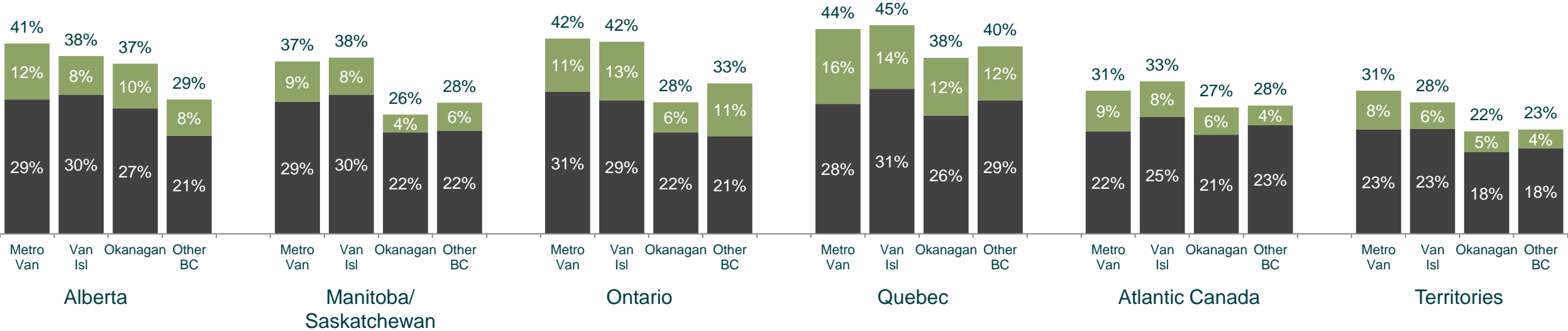
Base: All respondents  
D2a. And how concerned would you be with the following types of Canadian visitors making non-essential trips into your community over the next few weeks?  
Due to rounding, the sum of the individual values shown may not add up to the total shown.

# Snapshot Of British Columbians' Concern Welcoming Canadian Visitors By Region

(Wave 47 – June 10, 2022)



Very concerned  
Somewhat concerned



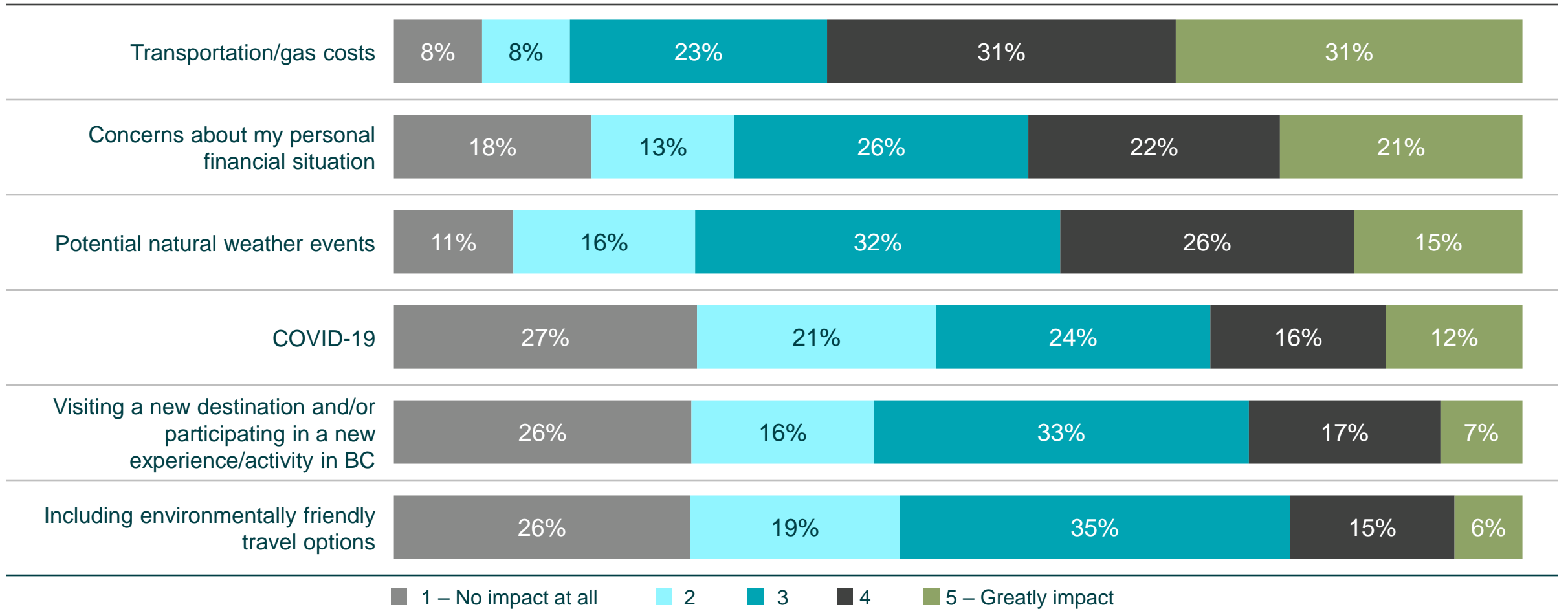
Base: All respondents  
D2a. And how concerned would you be with the following types of Canadian visitors making non-essential trips into your community over the next few weeks?  
Due to rounding, the sum of the individual values shown may not add up to the total shown.

Statistically significantly **higher** than comparison group(s).  
Statistically significantly **lower** than comparison group(s).



# Impact of Factors on Overnight Travel in BC this Summer

(Wave 47 – June 10, 2022)



# APPENDIX: METRICS BY DEMOGRAPHICS

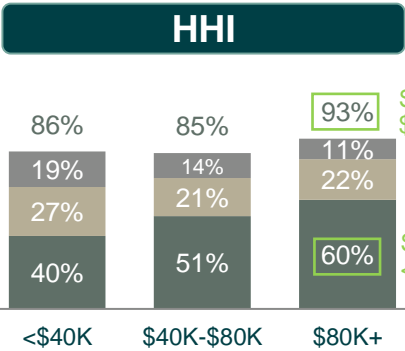
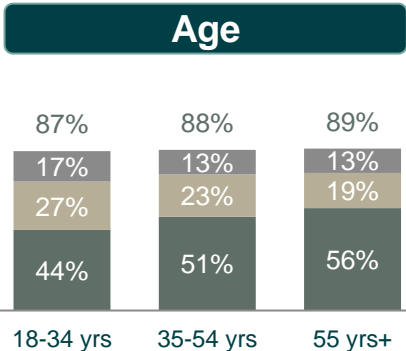
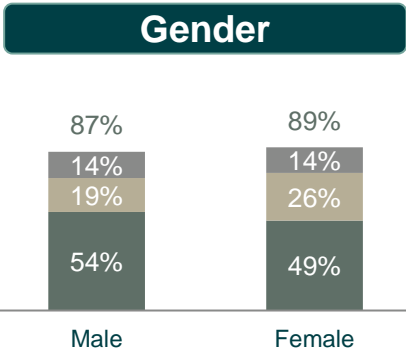
# Snapshot Of British Columbians' Travel Intent By Demographics

(Wave 47 – June 10, 2022)

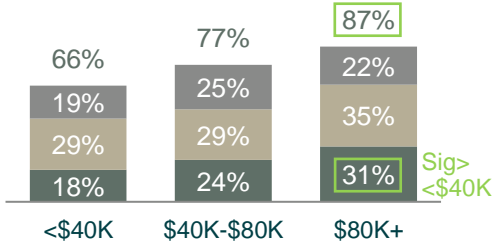
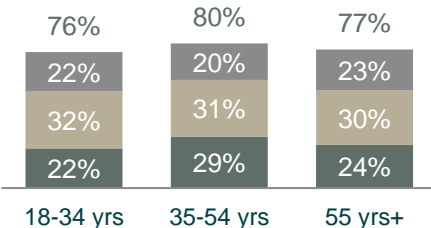
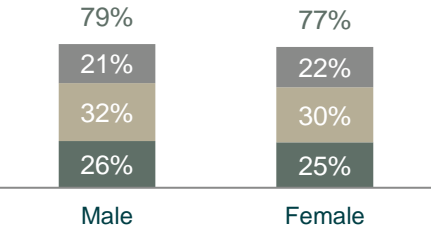


- 4-12 months from now
- 2-3 months from now
- With next 4 weeks

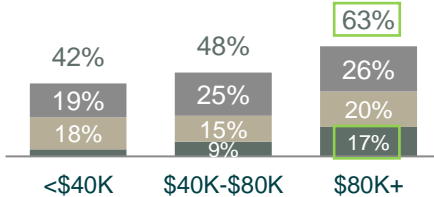
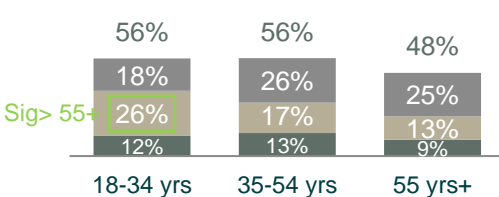
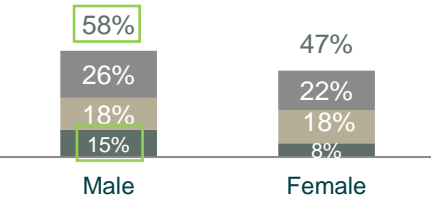
Nearby communities  
(day trip)



Elsewhere in BC  
(overnight)



Other  
parts of Canada

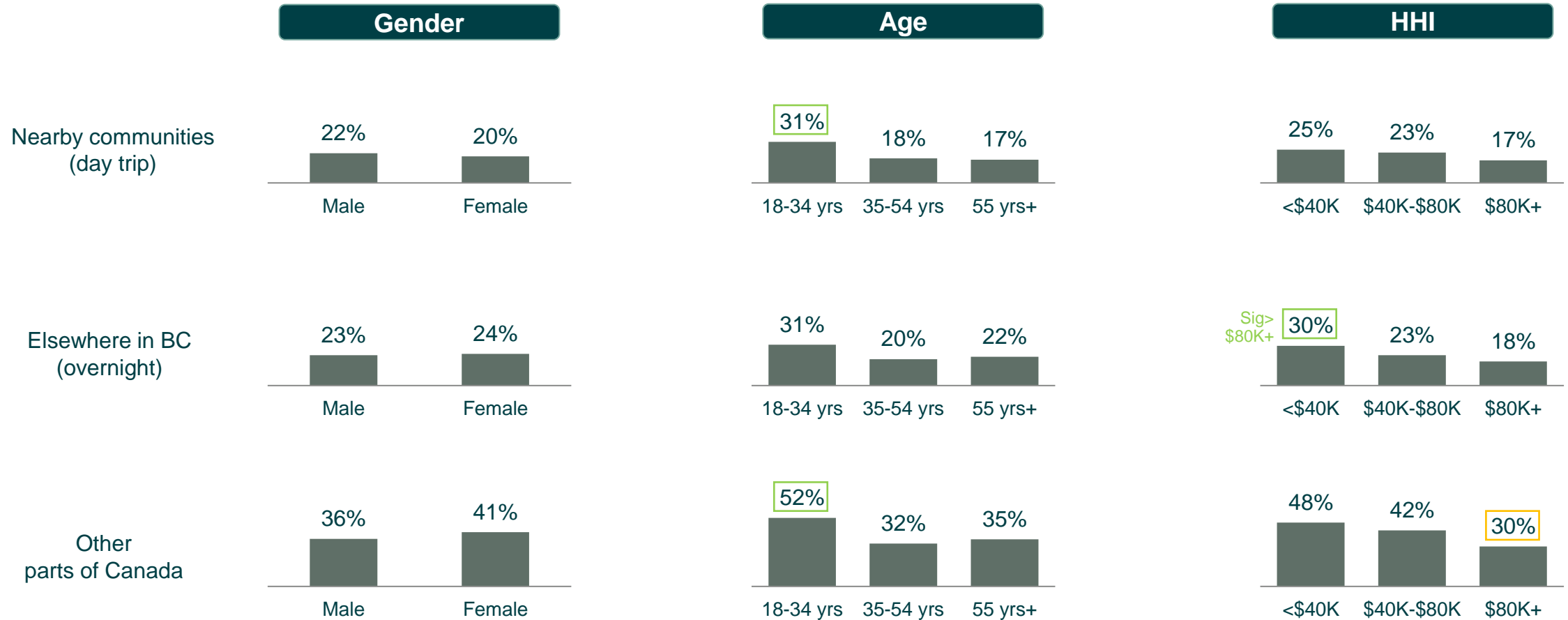


Base: All respondents  
D3. When, if at all, are you likely to make trips to the following destinations?  
Due to rounding, the total may not equal 100% to the sum of individual values shown.

Statistically significantly **higher** than comparison group(s).  
Statistically significantly **lower** than comparison group(s).

# Snapshot Of British Columbians' Concern Welcoming Visitors By Demographics

(Total Very/Somewhat Concerned, Wave 47 – June 10, 2022)

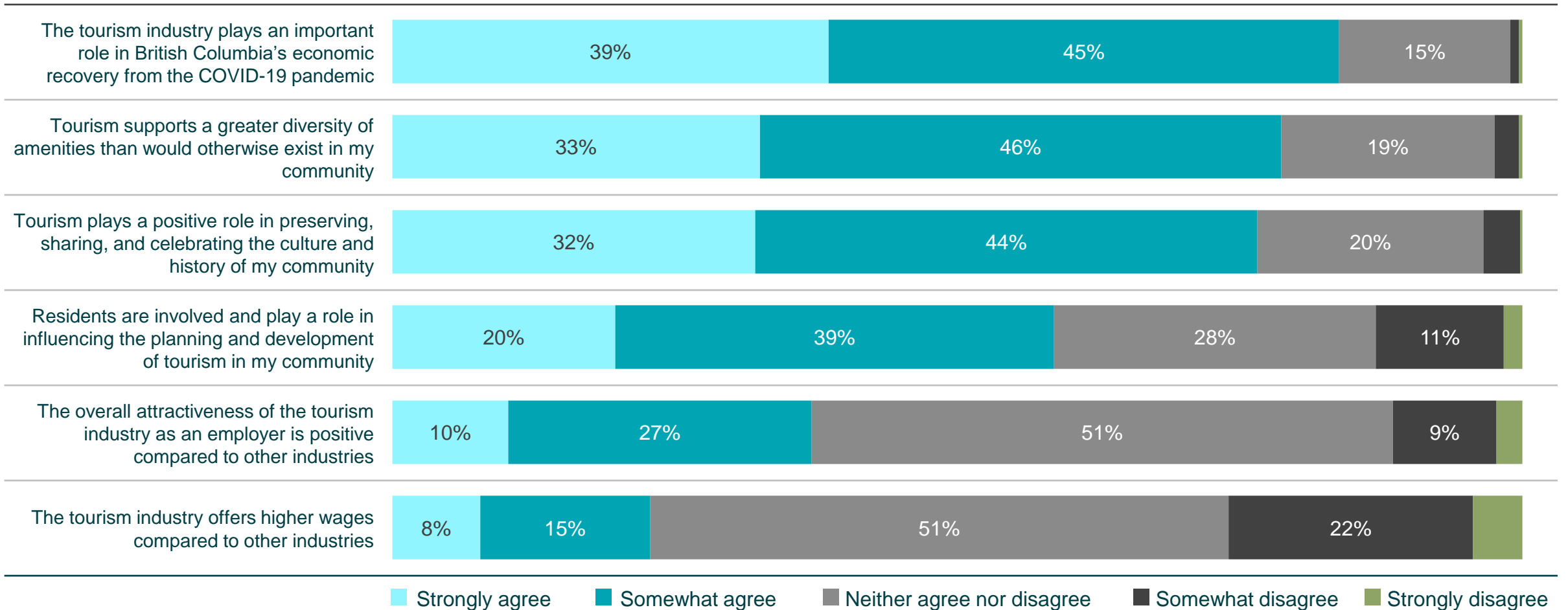


# APPENDIX: PAST AD-HOC FINDINGS



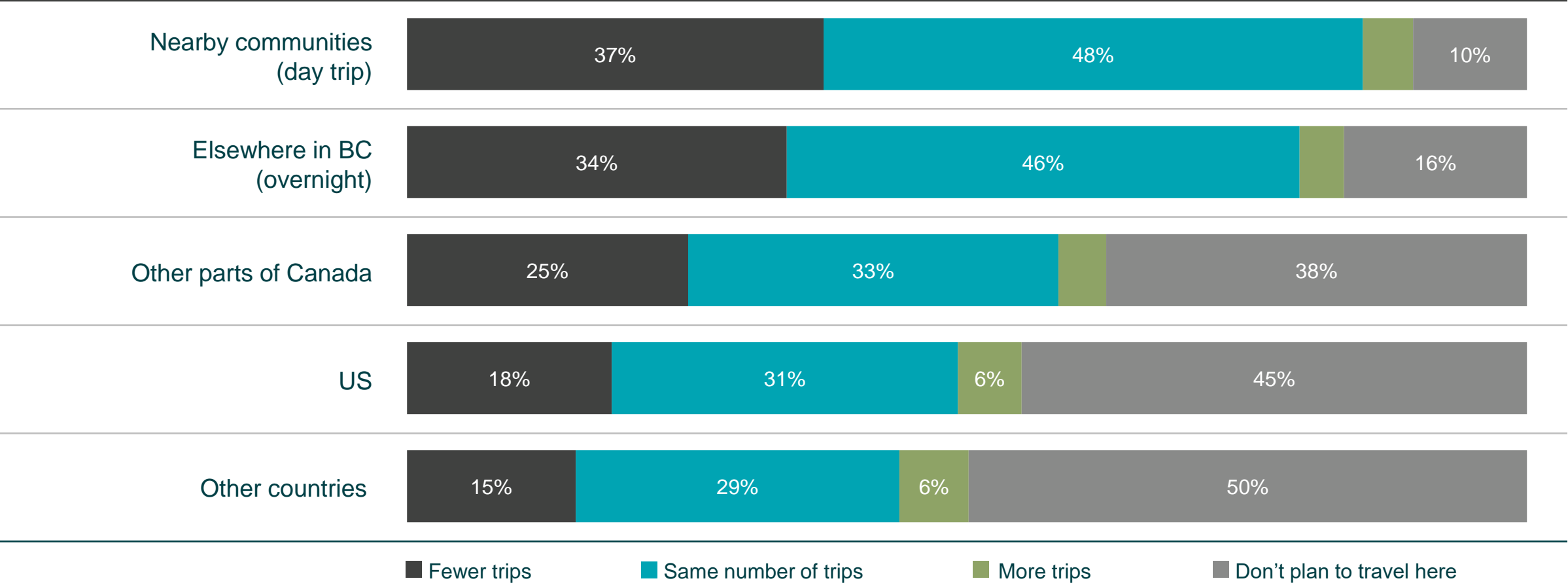
# Importance of Tourism

(Wave 45 – Apr 8, 2022)

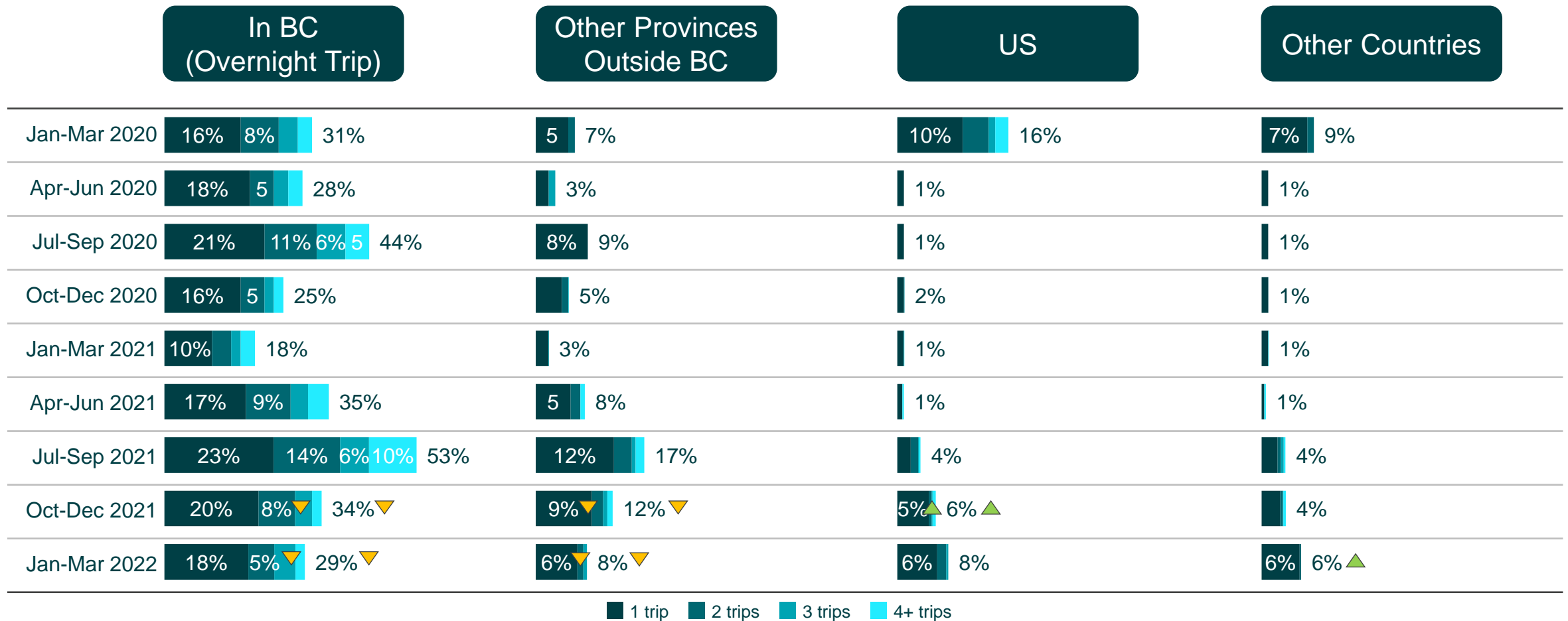


# Impact of Gas Prices on Spring/Summer Travel Intentions

(Wave 45 – Apr 8, 2022)



# Past Travel



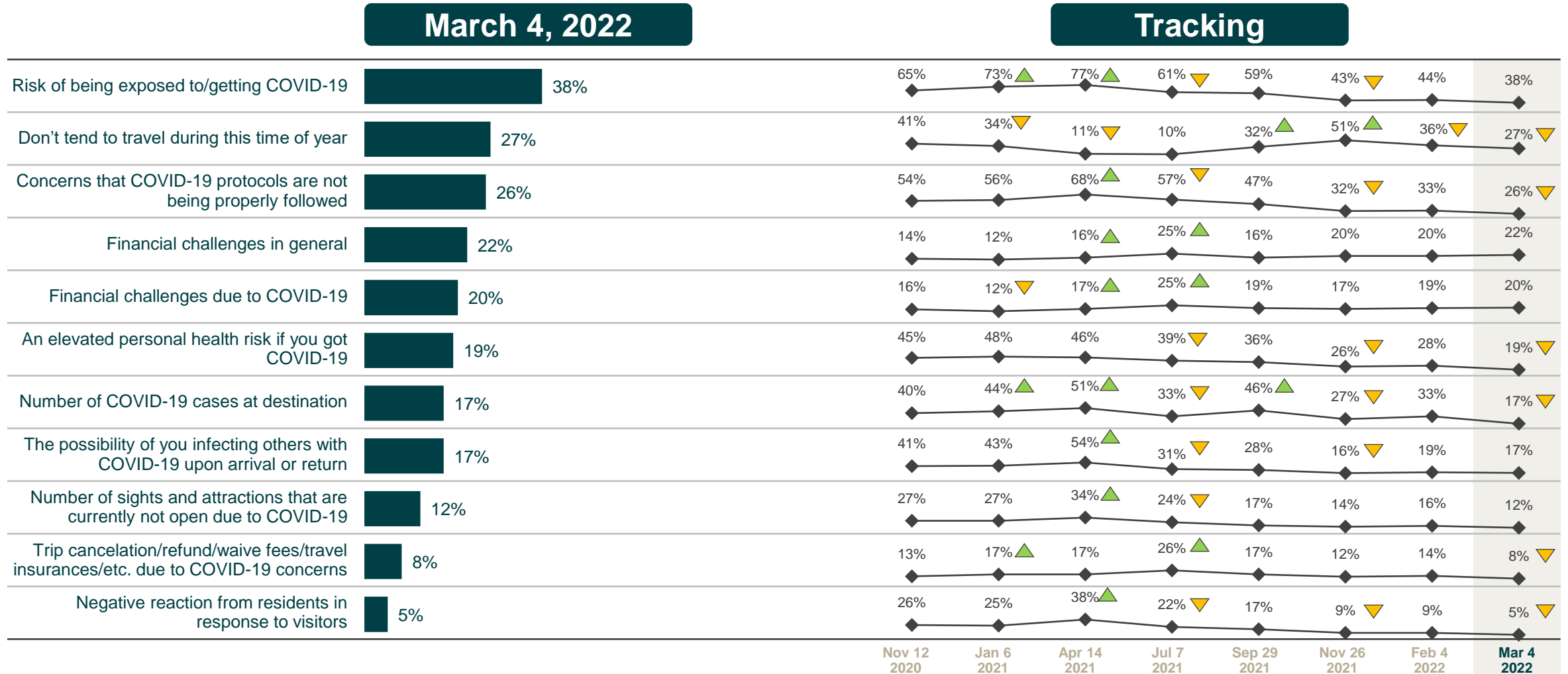
Base: All respondents

Note: Jan-Mar, Apr-Jun and Jul-Sep asked in Wave 14/Nov 12; Oct-Dec asked in Wave 17/Jan 6; Jan-Mar 2021 asked in Wave 23/Mar 31; Apr-Jun 2021 asked in Wave 30/July 7, 2021; Jul-Sep 2021 asked in Wave 37/Oct 13, 2021; Oct-Dec 2021 asked in Wave 42/Jan 7, 2022; Jan-Mar 2022 asked in Wave 45/Apr 8, 2022. D0. In the following time periods, how many trips, if any, did you take to the following destinations for leisure and/or visiting friends and family? (Please do not consider any trips for business purposes). Due to rounding, the sum of the individual values shown may not add up to the total shown.

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.

# Reasons For Not Considering Future BC Travel (Aided)

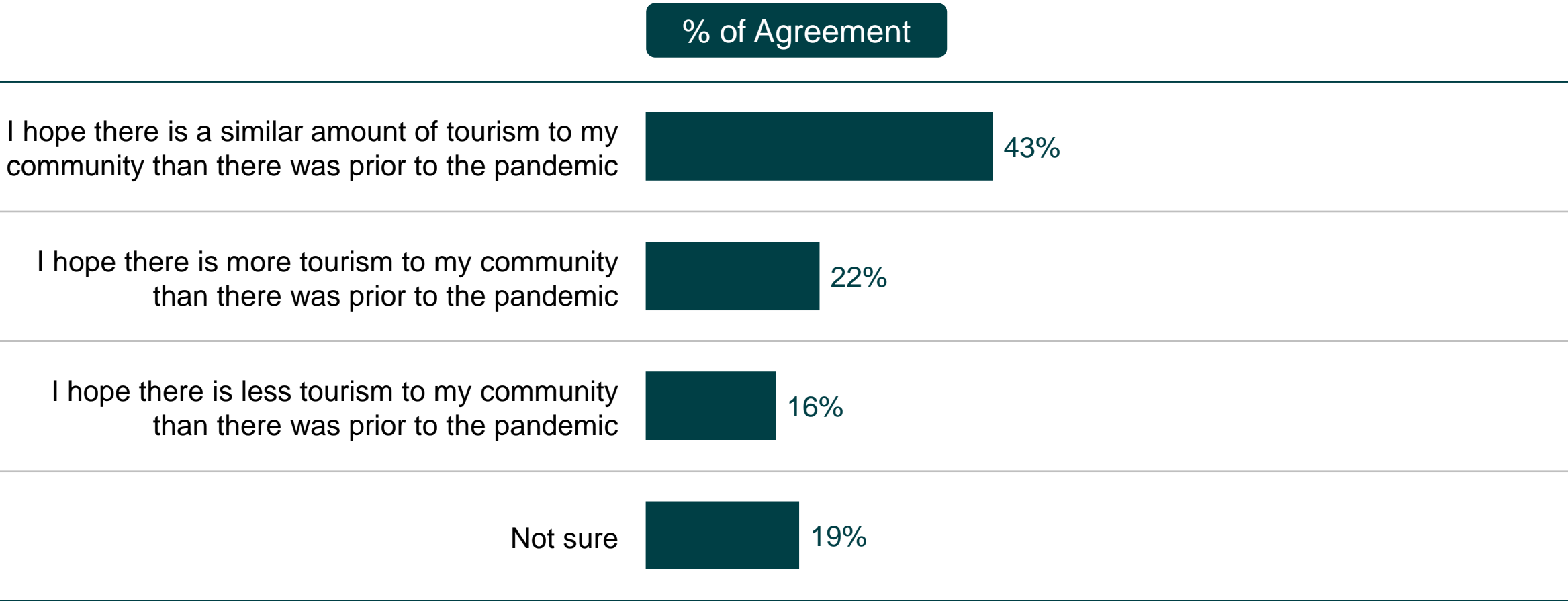
(Among Those Not Intending to Travel in BC in the Next 3 Months)



Base: Those who are not likely to take a daytrip in BC or an overnight trip in BC in the next 3 months  
 D4. Why are you not likely to travel in BC for a day trip or an overnight trip in the next 3 months?

# Attitudes Towards Tourism Post-COVID-19

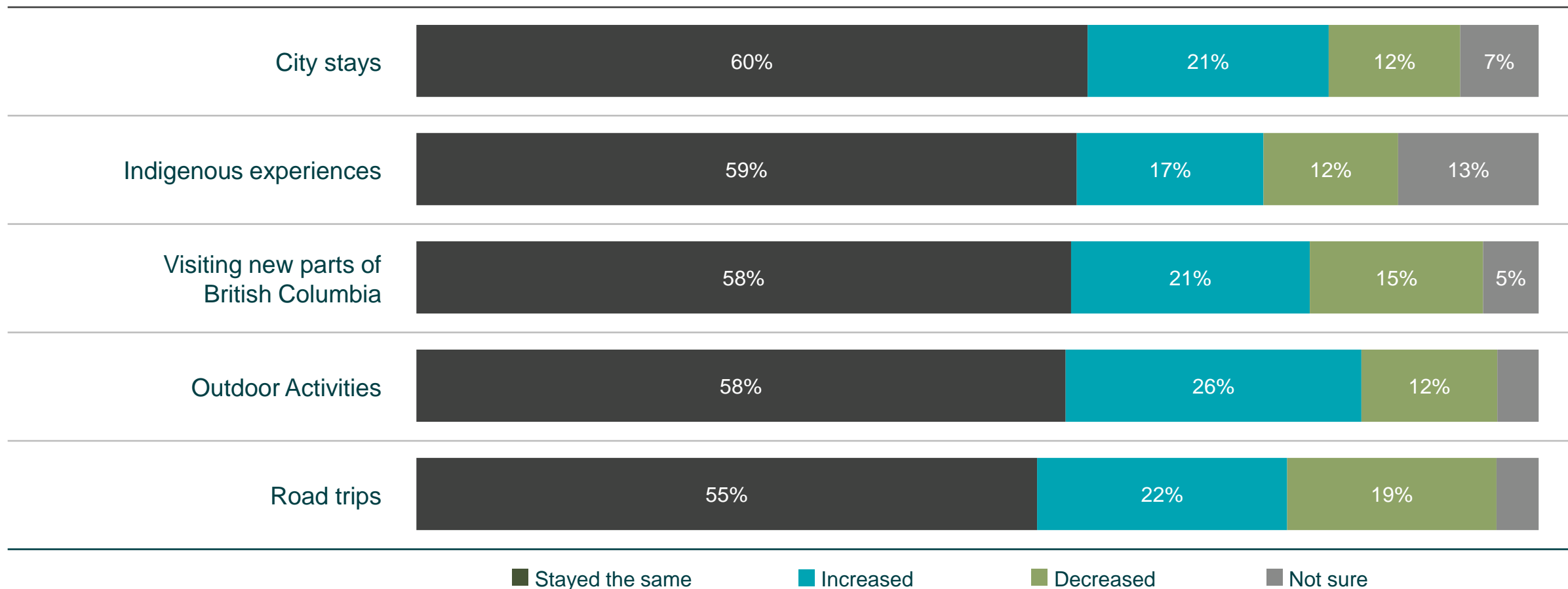
(Wave 44 - March 4, 2022)





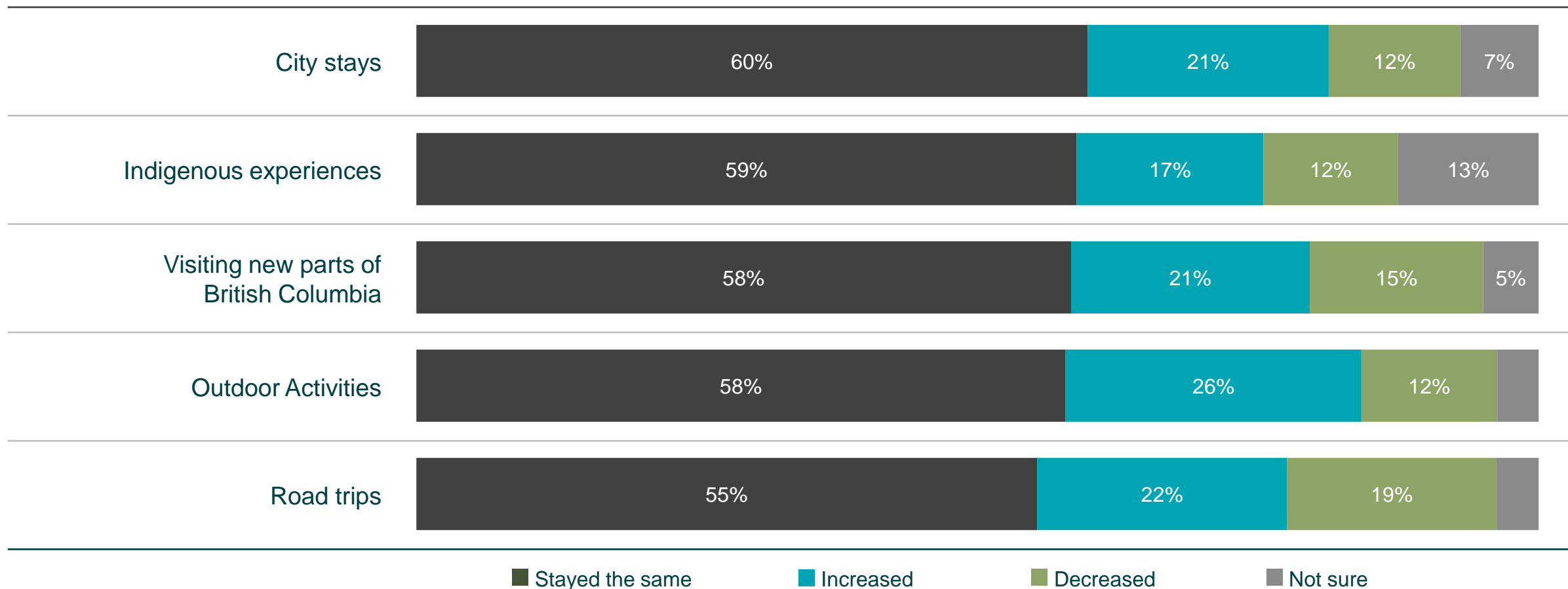
# Interest in BC Activities/Experiences Compared to Two Years Ago

(Wave 44 – Mar 4, 2022)



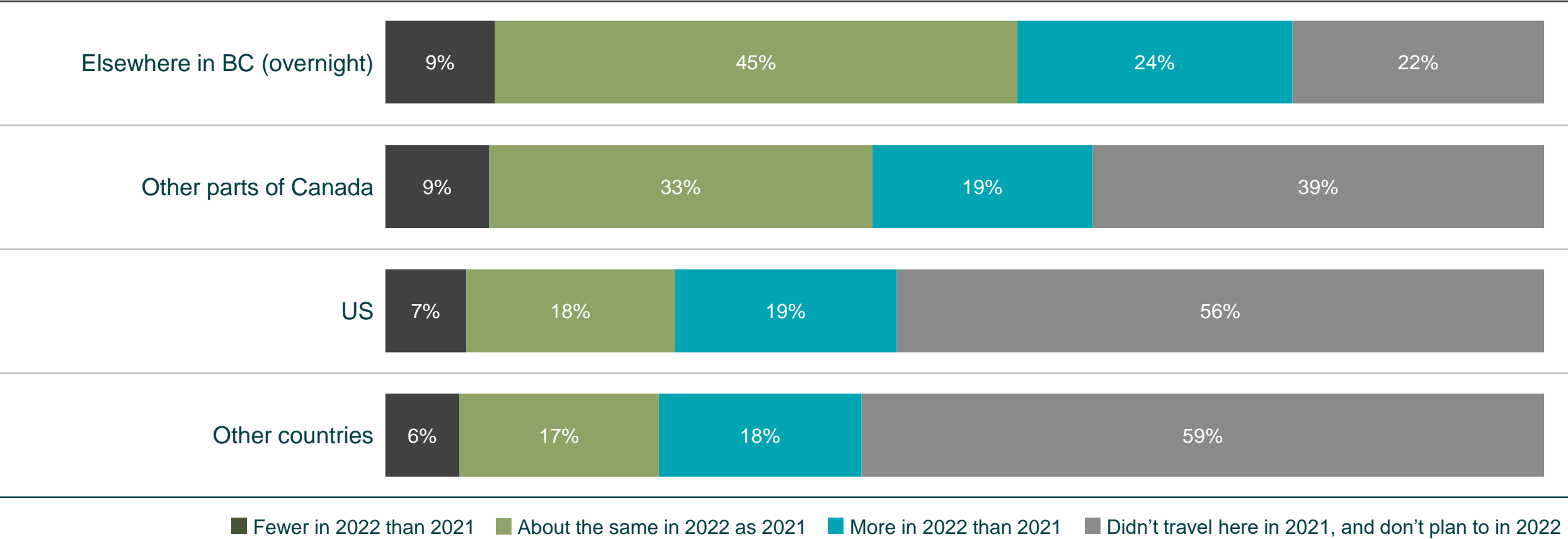
# Interest in BC Activities/Experiences Compared to Two Years Ago

(Wave 44 – Mar 4, 2022)



# Likely 2022 Travel Compared to 2021

(Wave 41 – Jan 7, 2022)



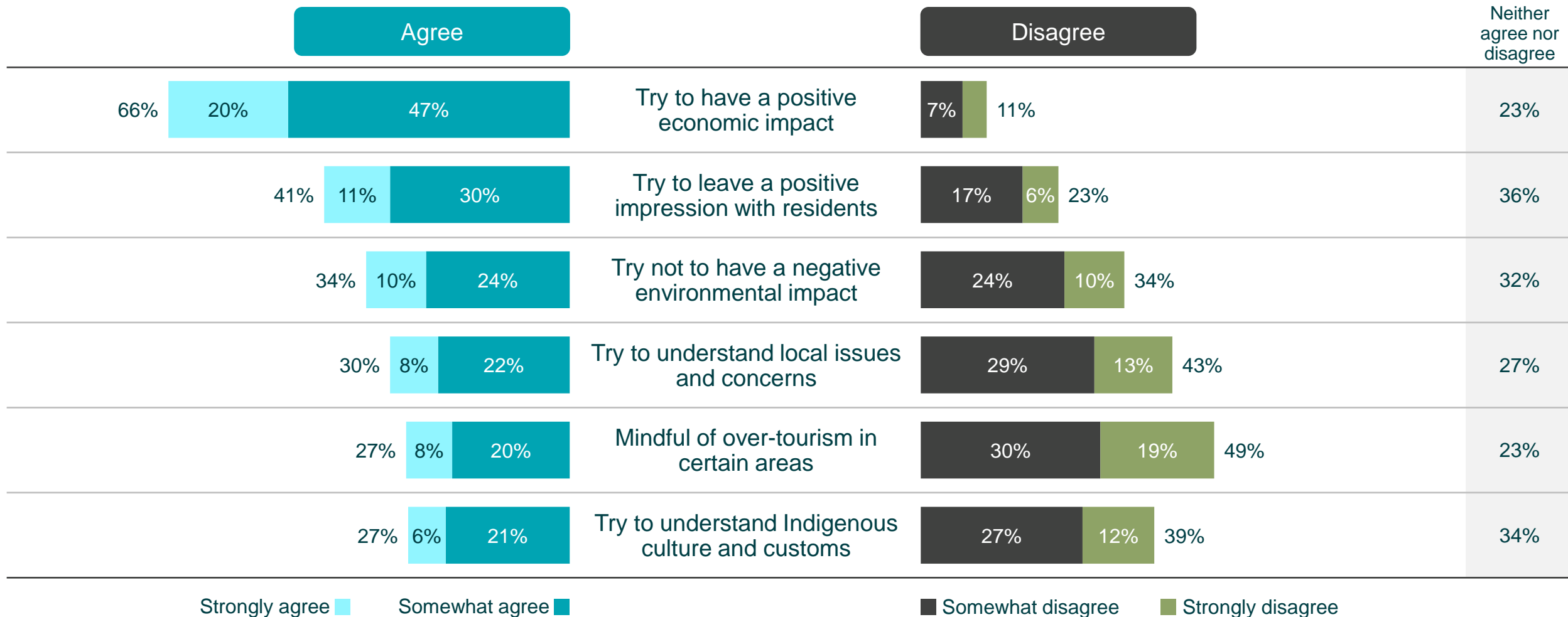
■ Fewer in 2022 than 2021   ■ About the same in 2022 as 2021   ■ More in 2022 than 2021   ■ Didn't travel here in 2021, and don't plan to in 2022

□ Statistically significantly **higher** than comparison group(s).  
□ Statistically significantly **lower** than comparison group(s).

Base: All respondents  
D14. Compared to last year (2021), how much do you plan to travel this year (2022) to each of the following to destinations for leisure and/or visiting friends and family? (Please do not consider any trips for businesses purposes).

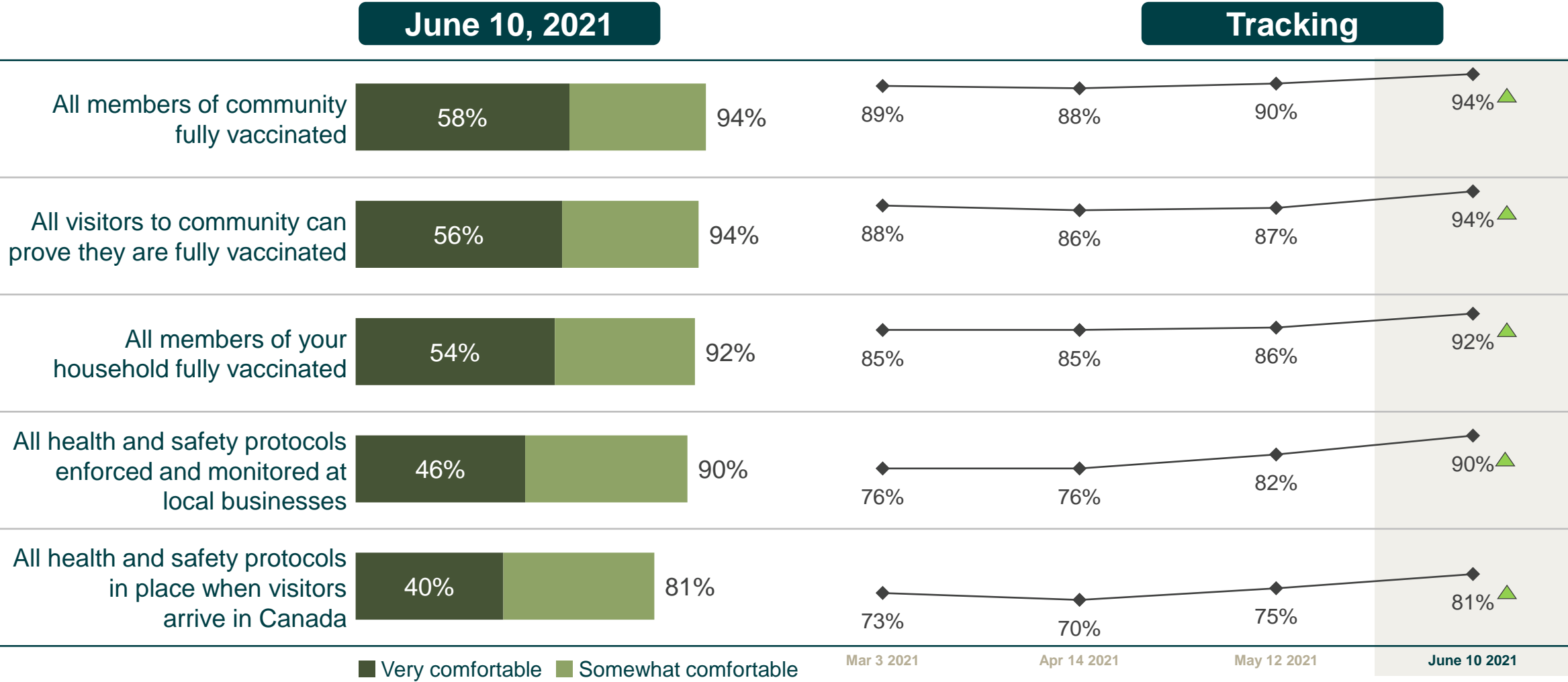
# British Columbians' Views On Visitors

(Wave 32 – August 4, 2021)



Base: All respondents  
 D11. How much do you agree or disagree with each of the following statements?  
 Due to rounding, the sum of the individual values shown may not add up to the total shown.

# Comfort With Welcoming Visitors Under Various Circumstances



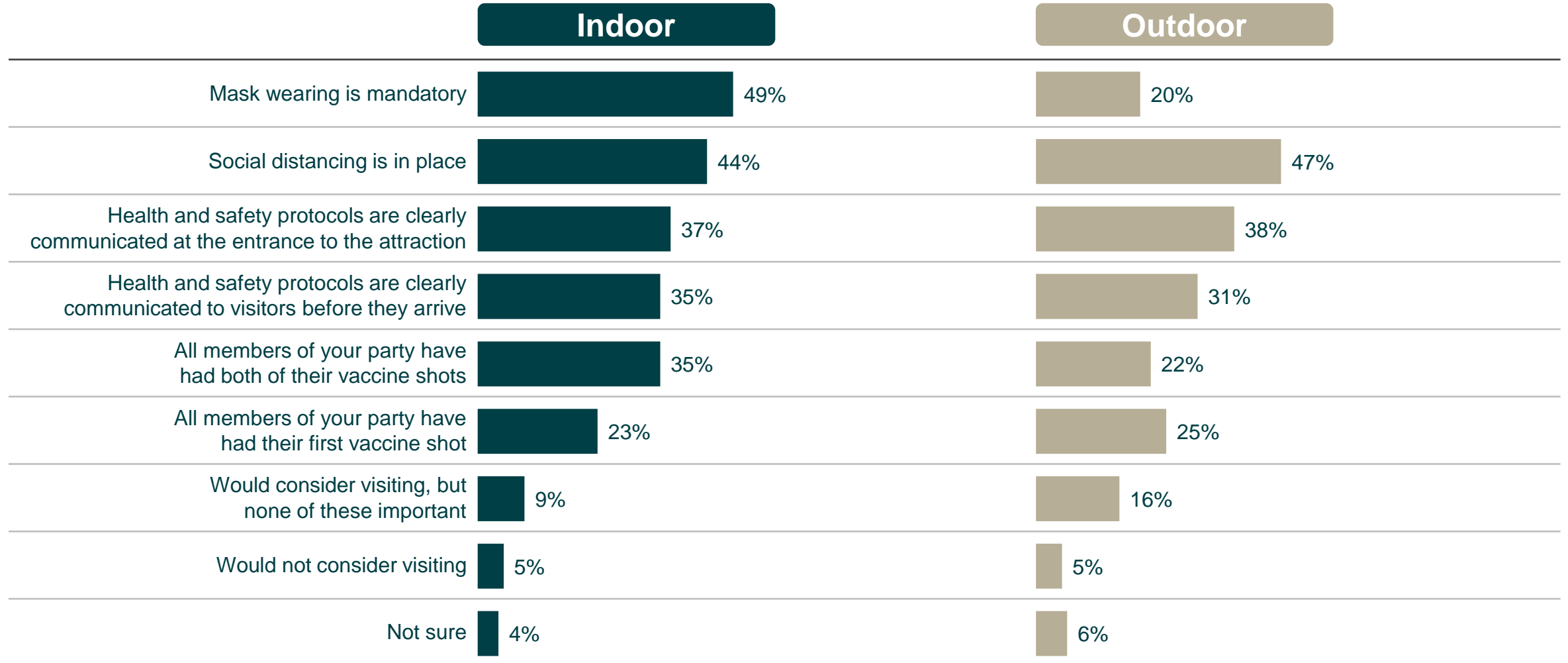
Base: All respondents  
D5. How comfortable would you be with visitors making non-essential trips into your community under each of the following circumstances?

▲ Statistically significantly **higher** than previous wave.  
▼ Statistically significantly **lower** than previous wave.



# Important Circumstances In Visiting BC Attractions (Aided)

(Wave 29 – June 23, 2021)

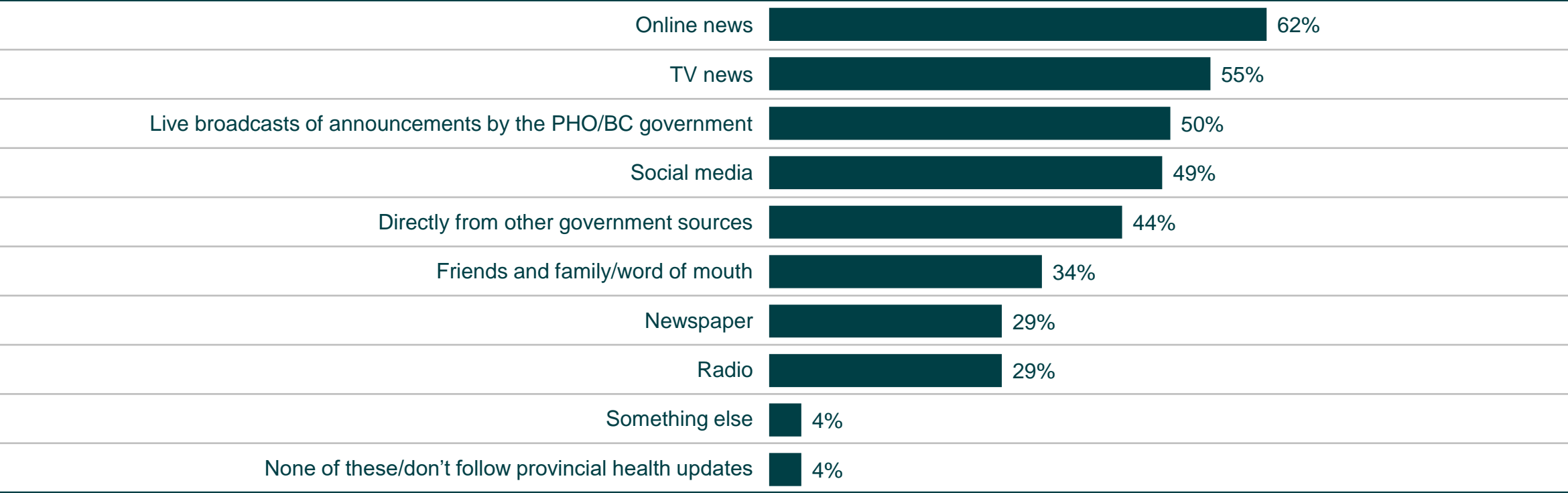


# Source Of Provincial COVID-19 Health Updates

(Wave 21 - March 3, 2021)

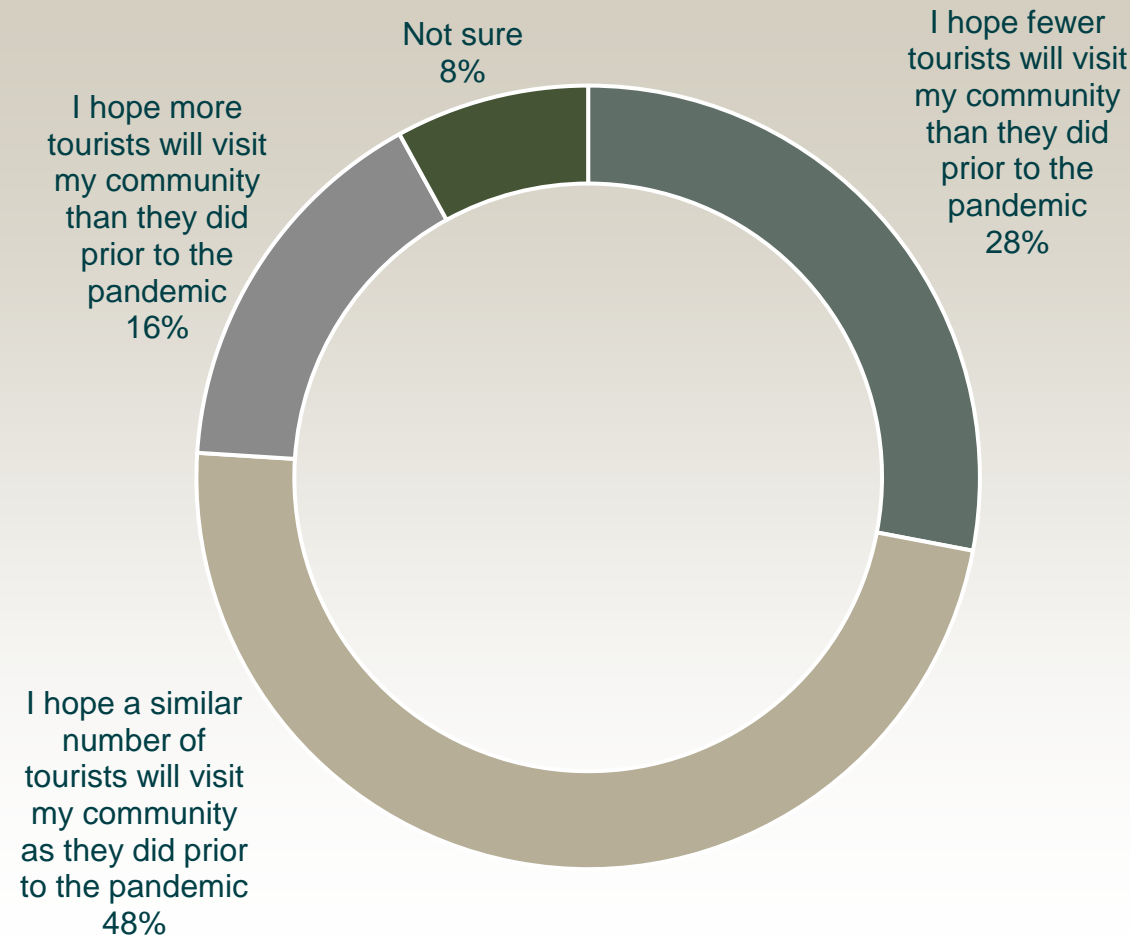


March 3, 2021  
(n=827)



# Preferred Tourism Post-Pandemic

(Wave 27 – May 26, 2021)



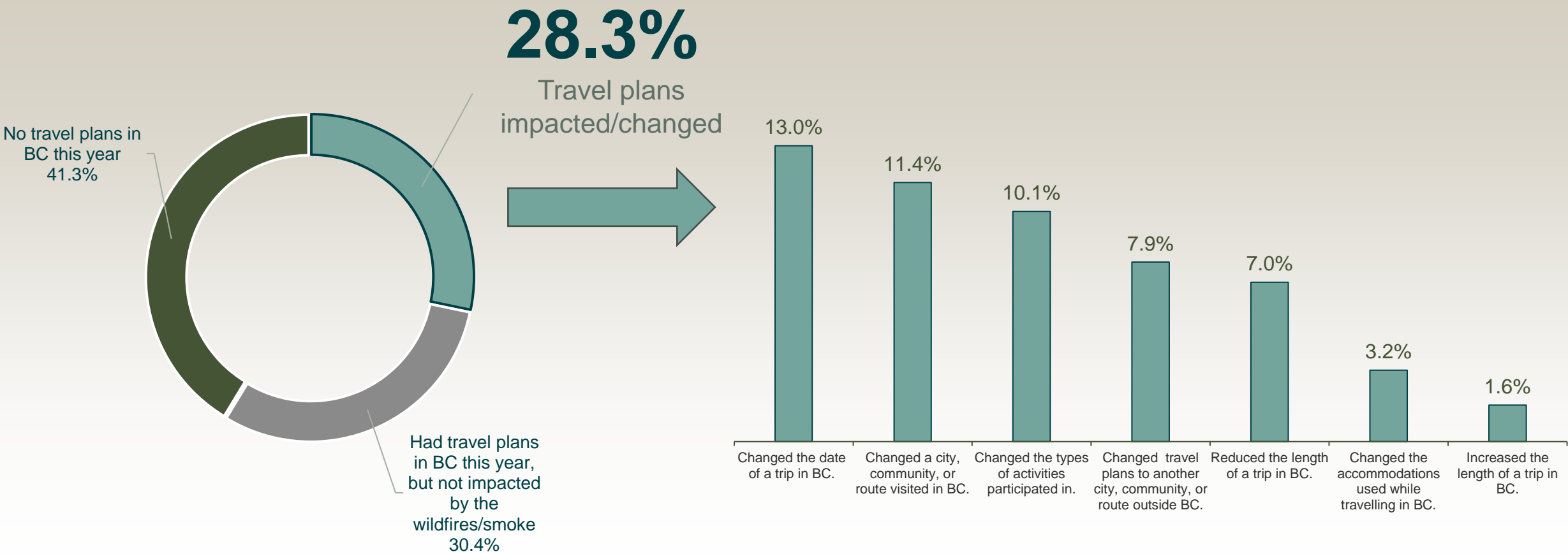
More Tourists	REGION	Fewer Tourists
15%	Metro Vancouver	27%
13%	Vancouver Isl	30%
19%	Rest of BC	28%
GENDER		
23%	Male	23%
9%	Female	32%
AGE		
9%	18 to 34	30%
17%	35 to 54	25%
20%	55+	29%
HH INCOME		
11%	<\$75K	31%
20%	\$75K+	27%

Statistically significantly higher than comparison group(s).

Statistically significantly lower than comparison group(s).

# Impact Of Wildfires/Smoke On Residents' BC Travel Plans

(Wave 34 – Sept 1, 2021)



Base: All respondents,  
D12. Did you have any travel plans in British Columbia that were impacted by the wildfires and/or the smoke?



**Find this report on [Destination BC's COVID-19 Research & Insights](#) webpage.**

**For more information, please contact:**

Destination BC's Research & Analytics Team  
[Tourism.Research@DestinationBC.ca](mailto:Tourism.Research@DestinationBC.ca)