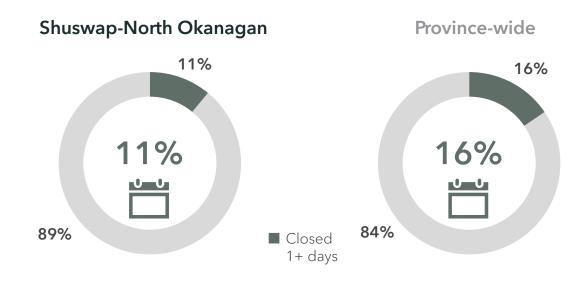


Highlights: Shuswap-North Okanagan Tourism Businesses

- In 2024, 11% of businesses closed for at least once day due to a natural hazard.
- 89% are concerned about the impact of climate change and 75% feel at least somewhat prepared to deal with an immediate natural hazard.
- 22% have completed a plan to reduce the risk of natural hazards.
- In the last two years, 11% were awarded a sustainability certification, and 47% had an environmental audit performed.
- In 2024, 67% made climate adaptation investments, and 67% invested in activities to make their operations more environmentally sustainable.

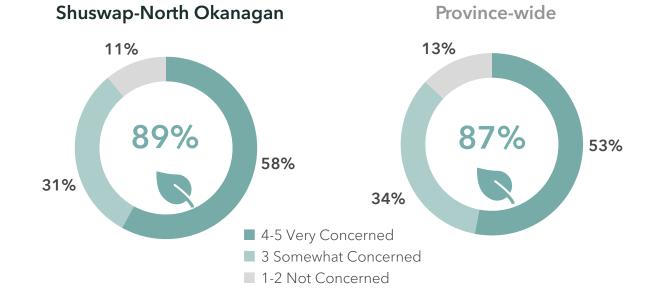
Closed due to Natural Hazard



Climate Change: Concern & Preparedness

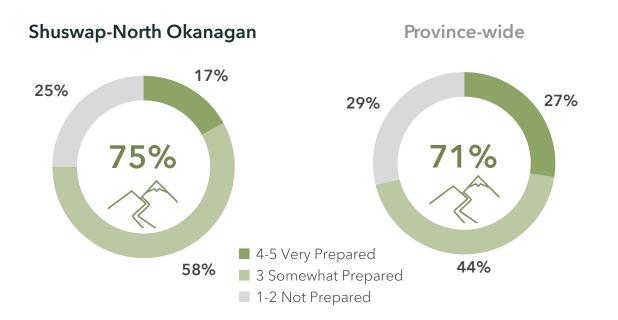
Concern About Impact of Climate Change

89% of businesses are concerned about the impact of climate change on their business, with 58% being very concerned.



Prepared for Immediate Natural Hazard

75% of businesses feel at least somewhat prepared to deal with an immediate natural hazard, with 17% feeling very prepared.





Have a Completed:



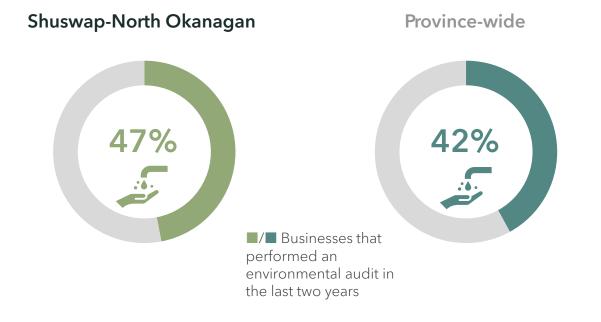
Environmental Sustainability: Certifications & Audits

Awarded Sustainability Certification

Shuswap-North Okanagan Province-wide 11% 16% 23 Image: Businesses awarded a sustainability certification in the

last two years

Environmental Audits



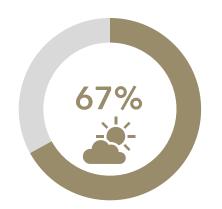


Investments: Climate Adaptation & Environmental Sustainability

Invested in Climate Adaptation in 2024

67% of businesses made investments to adapt to the impacts of climate change.

Shuswap-North Okanagan



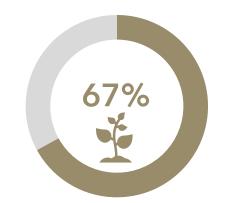
Province-wide



Invested in Environmental Sustainability in 2024

67% of businesses invested in activities to make their operations more environmentally sustainable.

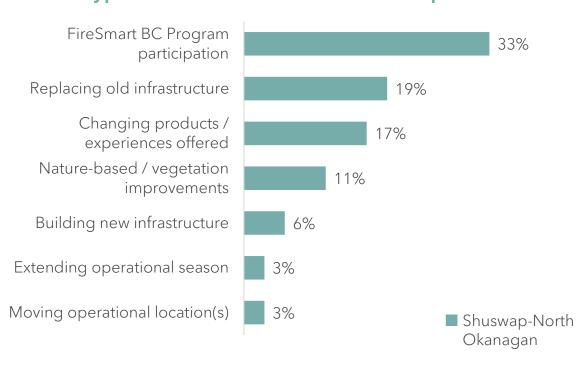
Shuswap-North Okanagan



Province-wide



Type of Investments in Climate Adaptation



Type of Investments in Environmental Sustainability





About the Survey

The BC Tourism Climate Resiliency Initiative (BCTCRI) is a province wide project that is building a foundational program to support a resilient tourism sector that is prepared to adapt to climate change.

The purpose of this survey is to help inform climate adaptation and environmental sustainability program needs. Conducted among tourism businesses in February 2025, this survey gathered baseline data that will be used to inform and track improvements over time.

Number of completed surveys:

Shuswap-North Okanagan - 36

Province-wide - 572

Sentis Research assisted with the analysis and reporting of the results.

This report is based on a sample size of fewer than 50 respondents. While the findings offer useful insights, they should be interpreted with caution and are not necessarily representative of all tourism businesses in this category or area.

The results are indicative only and should not be generalized beyond the sample group.

Participating Communities

Shuswap-North Okanagan
Armstrong
Blind Bay
Celista
Enderby
Falkland
Lumby
North Okanagan
Oyama
Salmon Arm
Scotch Creek
Seymour Arm
Shuswap
Silver Star
Spallumcheen
Vernon

BCTCRI Partners

The BCTCRI and its representative projects are developed and delivered through collaboration between Destination BC and partner organizations—including the six Regional Destination Management Organizations (RDMOs), Indigenous Tourism BC, and the BC Ministry of Tourism, Arts, Culture and Sport—all working together to achieve the goals of the initiative.















